

Missouri Ozarks Community Action Community Needs Assessment 2026

Executive Summary

Missouri Ozarks Community Action (MOCA) extends its sincere appreciation to the residents, community partners, stakeholders, volunteers, public agencies, educational institutions, businesses, faith-based organizations, and community organizations that participated in the development of the 2026 Community Needs Assessment.

Through surveys, focus groups, low-income phone interviews, customer feedback, and analysis of local, state, and federal data sources, MOCA gathered information to identify the strengths, challenges, and opportunities that impact individuals and families throughout the service area.

The information gathered through this assessment provides a roadmap for planning, collaboration, resource development, and service delivery. The findings help MOCA identify priority needs, strengthen community partnerships, develop strategies to address barriers, and improve outcomes for individuals and families.

Analysis of community input identified ten priority needs: lack of soft skills, education and training opportunities, living-wage employment, public transportation, safe and affordable housing, affordable childcare, healthy food resources, access to mental health supports, self-advocacy skills, and knowledge of community resources. These priorities will guide future planning and resource allocation efforts.

Mission Statement:

To strengthen our communities and encourage self-reliance; we work in partnership with our communities by implementing programs and providing resources to improve lives and inspire hope for low-income individuals and families.

Board Approval Date:
08/27/2026

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Activities and Results (OS 2.3, 3.1, & 3.3)

Missouri Ozarks Community Action conducted a comprehensive Community Needs Assessment utilizing multiple methods to gather quantitative and qualitative information from residents, stakeholders, community partners, landlords, service providers, agency staff, and low-income individuals throughout the service area. Assessment activities included community surveys, focus groups, low-income interviews, customer feedback, stakeholder engagement, customer satisfaction data, and analysis of local, state, and federal data sources.

Community Focus Groups

A series of focus groups were conducted throughout the service area to identify community strengths, barriers, unmet needs, and opportunities for improvement.

The following focus groups were conducted as part of the Community Needs Assessment process:

- Rolla Head Start Community Needs Assessment Focus Group (Phelps County) – April 17, 2026
- Camdenton Head Start Community Needs Assessment Focus Group (Camden County) – April 22, 2026
- Maries and Gasconade Counties Joint Community Needs Assessment Focus Group – April 30, 2026
- Laclede County Landlord Community Needs Assessment Focus Group – June 3, 2026
- Laclede Literacy Council Community Needs Assessment Focus Group – June 16, 2026
- Camden and Miller Counties Landlord Community Needs Assessment Focus Group – June 17, 2026
- Pulaski County Landlord Community Needs Assessment Focus Group – June 17, 2026
- Crawford County Community Needs Assessment Focus Group – June 24, 2026
- MOCA Staff Community Needs Assessment Focus Group – June 30, 2026

Low-Income Individual Phone Interviews

Missouri Ozarks Community Action conducted 35 low-income individual phone interviews throughout the service area using a standardized Community Needs Assessment survey. Interviews were completed with residents from Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski Counties to ensure the voices and experiences of low-income individuals were represented in the assessment process. Participants were asked questions related to employment, financial stability, education and workforce development opportunities, transportation, childcare, healthcare, food access, housing availability, and awareness of community resources. Respondents were also asked to identify the single greatest need facing their community. Themes consistently identified through the interviews included affordable housing, transportation, employment opportunities, childcare, healthcare access, education, homeless services, food access, and resource awareness. Information gathered through the phone interviews was used alongside focus group discussions, community surveys, stakeholder input, customer feedback, and secondary data sources to validate findings and assist in the prioritization of community needs across the Missouri Ozarks Community Action service area.

Community Survey

Missouri Ozarks Community Action distributed a Community Needs Assessment survey throughout the service area to gather input from residents regarding community strengths, barriers, and unmet needs. A total of 119 individuals completed the survey, representing households across Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski Counties. Survey questions focused on income, employment, housing, transportation, childcare, education, healthcare, nutrition, community resources, and quality-of-life issues. Results were analyzed alongside focus group feedback, low-income phone interviews, stakeholder input, and secondary data sources to identify trends and establish priority needs for the service area.

Secondary Data Review

Quantitative data was collected and analyzed from a variety of federal, state, and local sources, including the U.S. Census Bureau, Missouri Census Data Center (MCDC), American Community Survey 2020-2024, National Community Action Partnership, Missouri Community Action Network (Missouri CAN), University of Missouri Interdisciplinary Center for Food Security, Missouri University Center for Health Policy, Missouri Department of Labor and Industrial Relations, National Center for Education Statistics, Missouri Department of Health and Senior Services (DHSS), Missouri Department of Social Services (DSS), United States Department of Agriculture (USDA) Food Access Research Atlas, U.S. Department of Commerce, U.S. Bureau of Economic Analysis, U.S. Department of Housing and Urban Development (HUD), and the Massachusetts Institute of Technology (MIT) Living Wage Calculator. These sources were utilized to identify community trends, demographic characteristics, and emerging needs throughout the service area.

Internal Agency Data Review

Internal agency data was collected from the Management Information System (MIS) to analyze customer demographics, services provided, and individual and family outcomes achieved during the previous three years. Data reviewed included customer characteristics, service utilization, and outcomes reported through Community Services Block Grant (CSBG) National Performance Indicators and other agency reporting systems. This information was used to identify trends, measure program effectiveness, and better understand the needs of low-income individuals and families served throughout the Missouri Ozarks Community Action service area.

Customer Satisfaction Survey (Satisfying OS 1.3)

Missouri Ozarks Community Action collected and analyzed 454 customer satisfaction surveys from individuals receiving agency services. Results demonstrated a high level of customer satisfaction, with 99.8% of respondents reporting that staff were polite and respectful, 98.4% indicating that staff explained paperwork and answered questions clearly, and 99.1% stating that MOCA services had a positive impact on their lives. Additionally, 90.8% of respondents reported receiving information about other available programs and services. Customer comments were overwhelmingly positive and highlighted staff professionalism, helpfulness, and the positive impact

of agency services. Survey results and customer feedback were used to assess service quality and identify opportunities for continuous improvement.

MOCA Transit Customer Satisfaction and Outcome Survey

Missouri Ozarks Community Action conducted a MOCA Transit Customer Satisfaction and Outcome Survey to evaluate customer experiences, service quality, and the impact of transportation services on participants' lives. A total of 99 transit customers completed the survey. Respondents reported utilizing transit services primarily for medical appointments, grocery shopping and food access, employment, counseling appointments, and other essential community activities. Survey participants also identified a variety of positive outcomes associated with transportation services, including improved access to healthcare, employment retention, increased independence, enhanced well-being, and the ability to meet basic needs. Customer feedback indicated a high level of satisfaction with transit staff and volunteer drivers, with respondents frequently describing services as respectful, reliable, helpful, and essential for accessing employment, healthcare, and other critical resources. Information gathered through the survey was used to evaluate program effectiveness and inform community transportation needs identified within the Community Needs Assessment.

Data Review and Needs Prioritization Process

Following data collection, all quantitative and qualitative information was organized and reviewed by the Head Start Director, Community Services Director, and CSBG Case Manager to ensure the data was accurate, relevant, and comprehensive. The team met to review assessment findings, identify additional data needs, and verify that information was presented in a clear and meaningful format. Once compiled, the findings were shared with agency staff, including front-line employees, program managers, and members of the executive leadership team representing all agency programs. As a group, participants examined trends and findings across the ROMA National Performance Indicator domains of Employment, Education and Cognitive Development, Housing, Income and Asset Building, Health and Social/Behavioral Development, and Civic Engagement and Community Involvement. Team members reviewed changes over time, emerging trends, priorities identified through surveys, focus groups, and interviews, the prevalence of identified concerns, and potential unmet needs within the service area. Potential needs were then evaluated and prioritized using criteria including magnitude of need, trend data, impact on low-income households, severity, equity considerations, availability of effective interventions, agency capacity, availability of community resources, and community support. The completed Community Needs Assessment report will be published on the Missouri Ozarks Community Action website at www.mocaonline.org and will be available to the public upon request by calling 573-765-3263.

Information Gathered and Analyzed – (Satisfying OS 3.3, 1.2, 2.2)

Information collected through surveys, focus groups, low-income interviews, customer feedback, transit customer surveys, internal agency data, and secondary data sources was analyzed to identify trends, barriers, strengths, and emerging needs throughout the Missouri Ozarks Community Action service area. Quantitative and qualitative data were reviewed collectively to determine the nature

and extent of community needs, the populations most affected, and the resources available to address identified concerns. Data was organized according to the ROMA National Performance Indicator domains of Employment, Education and Cognitive Development, Housing, Income and Asset Building, Health and Social/Behavioral Development, and Civic Engagement and Community Involvement.

Assessment Participants

The Community Needs Assessment incorporated input from low-income individuals and families, community organizations, faith-based organizations, private businesses, public agencies, educational institutions, landlords, community coalitions, volunteers, Missouri Ozarks Community Action program participants, agency staff, and community partners throughout Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski Counties. Participants represented a variety of sectors including housing, education, workforce development, healthcare, behavioral health, transportation, food assistance, disability services, senior services, economic development, and community development. Input gathered from these participants provided valuable insight into community conditions, barriers to self-sufficiency, available resources, service gaps, and emerging needs across the Missouri Ozarks Community Action service area.

Low-Income

- Rolla Head Start
- Cuba Food Pantry
- Camden Head Start

Community Organizations

- Four Rivers Community Services
- CASA / Mid-East Missouri CASA
- Crawford Working Together
- Helping Hands Food Pantry
- Cuba Food Pantry
- Fostering Hope Farm
- Russell House
- Compass Health Network
- Lebanon Free Store
- Salvation Army

Faith-Based Organizations

- Holy Cross Catholic Church
- Owensville Church of God
- Crawford County Ministerial Alliance

Private Sector

- Lebanon Sundance
- Long Rentals

- Family Rentals
- HRM Services
- Fairway Management
- Thomas Enterprise
- Investment Realty, Inc.
- Sustainable Management
- Watson & Associates
- United Associates
- Precision Management
- Parkside / CPS
- Bell Management (Cam I / Cam II)
- Brookview Apartments
- Steve Pringle Home Inspections
- Phelps Health
- Local Area Needs ANI

Public Sector

- Gasconade County Health Department / Gasconade Healthy Communities
- Commissioner District 2/ Phelps County
- Crawford County Health Department
- Presiding Commissioner/Laclede County
- Iberia Ministerial Alliance
- Gasconade County Emergency Management
- Maries County Health Department
- Maries County Prosecuting Attorney
- Real Estate, Trophy properties and Auction
- Laclede County Courthouse
- Pulaski County Commissioner
- Miller County Public Administrator

Educational Institutions

- Laclede Literacy Council
- Missouri Ozarks Community Action Head Start
- Laquey School District
- Bourbon School District

Community Needs Assessment Prioritization Meeting

Following data compilation, assessment findings were presented during a Community Needs Assessment Prioritization Meeting attended by the Community Services Director, Head Start

Director, CSBG Case Manager, Program Managers, Front-Line Staff, and members of the Missouri Ozarks Community Action Board of Directors. During the meeting, participants reviewed quantitative and qualitative data, examined trends over time, discussed concerns consistently identified through surveys, focus groups, interviews, customer feedback, transit surveys, agency data, and secondary data sources, and evaluated the impact of identified issues on low-income individuals and families. Participants considered the magnitude and severity of each need, the populations affected, equity considerations, available resources, agency capacity, and opportunities for measurable outcomes. Through the prioritization process, participants identified and ranked the community needs that will guide strategic planning, program development, resource allocation, partnership activities, and service delivery efforts during the upcoming planning cycle.

Summary of Findings

Analysis of quantitative and qualitative data revealed several consistent themes across the Missouri Ozarks Community Action service area. Findings from community surveys, focus groups, low-income interviews, customer feedback, transit surveys, internal agency data, and secondary data sources demonstrated that challenges related to employment, education and training, transportation, housing affordability, childcare, food access, mental health services, self-advocacy skills, and awareness of available resources continue to impact low-income individuals and families. While community strengths and support systems were identified throughout the assessment process, data indicated ongoing barriers that affect household stability, economic mobility, and overall quality of life. These findings formed the basis for the priority needs identified in this assessment and will guide agency planning, program development, partnership efforts, and resource allocation during the upcoming planning cycle.

Civic Engagement and Community Involvement

Community participation in the assessment process demonstrated a strong willingness among residents, community organizations, faith-based groups, educational institutions, public agencies, and private sector partners to engage in identifying community needs and solutions. A total of 119 community surveys, 35 low-income interviews, multiple focus groups, stakeholder meetings, and board participation provided valuable input into the assessment and prioritization process. Continued collaboration among residents, community partners, volunteers, and public agencies will be important in addressing identified needs and improving community outcomes.

Poverty Data (Satisfying OS 3.2 & 3.3)

Poverty continues to affect a substantial number of individuals and families throughout the Missouri Ozarks Community Action service area. Although poverty rates have improved during the past decade, economic hardship remains a significant concern. The overall poverty rate declined from 18.11% in 2013 to 13.55% in 2023; however, more than 34,000 individuals continue to live below the Federal Poverty Level and approximately 76,000 individuals live below 185% of the Federal Poverty Level (page156). Additionally, nearly 15% of households live in poverty, demonstrating that many families continue to experience financial instability despite recent economic improvements.

Poverty and Age

Poverty disproportionately impacts children throughout the Missouri Ozarks Community Action service area. Approximately 17.9% of children under age 18 live below the Federal Poverty Level, while 20.6% of

children under age 5 live in poverty (page 19). In addition, approximately 45% of children live in households with incomes below 200% (page 19) of the Federal Poverty Level, and 50.4% of students qualify for free or reduced-price lunch (page 18). These indicators suggest that many children continue to experience economic hardship even when family income exceeds the official poverty threshold.

Poverty experienced during childhood can affect educational outcomes, health status, nutrition, and long-term economic stability.

Older adults also experience poverty-related challenges throughout the service area. Approximately 11.4% of residents age 65 and older live below the Federal Poverty Level (page 20). Many seniors rely on fixed incomes and may experience increased vulnerability due to housing costs, transportation barriers, medical expenses, and rising costs of living.

Poverty and Gender

Poverty affects both males and females throughout the service area; however, data indicates that females experience poverty at higher rates than males. The poverty rate for females is approximately 15.4%, compared to 13.8% for males (page 16). Family structure data further demonstrates the impact of poverty on households headed by women. Among families experiencing poverty, 42.6% are female-headed households, compared to 13.2% male-headed households (page 157). These findings suggest that single-parent households led by women may experience increased economic vulnerability and a greater need for supportive services, affordable childcare, workforce development opportunities, and economic stability programs.

Poverty and Race/Ethnicity

Poverty rates vary considerably among racial and ethnic groups within the service area. While the poverty rate among White residents is approximately 13.5%, (page 16) higher poverty rates are observed among Black residents (30.7%), American Indian and Alaska Native residents (23.3%), individuals identifying with Some Other Race (23.6%), and individuals reporting Two or More Races (21.4%). Hispanic or Latino residents experience a poverty rate of 21.1%, compared to 14.3% among non-Hispanic residents (page 16). These disparities highlight the continued need for culturally responsive services and strategies that address barriers experienced by historically underserved populations.

The impact of poverty among children is particularly significant when examined through a racial and ethnic lens. Child poverty rates are substantially higher among Black and Hispanic children than among the overall child population. These disparities emphasize the importance of targeted interventions that support educational success, housing stability, nutrition, healthcare access, and family economic security.

Poverty and Related Conditions

Poverty often intersects with other challenges identified throughout the Community Needs Assessment. More than 32% of residents live below 185% of the Federal Poverty Level, approximately 28% of low-income residents experience limited food access, 22.8% of households are housing cost burdened, and many focus group participants reported challenges related to affordable housing, transportation, childcare, healthcare, and employment. The interaction of these

factors contribute to ongoing barriers to self-sufficiency and economic mobility for many households throughout the Missouri Ozarks Community Action service area (pages 156-160).

Summary

While poverty rates have declined throughout the Missouri Ozarks Community Action service area during the past decade, poverty continues to disproportionately affect children, female-headed households, racial and ethnic minority populations, and older adults. Assessment findings indicate that poverty remains closely connected to housing instability, food insecurity, transportation barriers, healthcare access, educational attainment, and employment opportunities. These findings reinforce the importance of coordinated strategies that address both the causes and consequences of poverty while promoting long-term family stability and self-sufficiency.

Key Findings (Satisfying OS 3.4)

Through the Community Needs Assessment Prioritization Meeting, needs were identified, analyzed, and ranked based on magnitude, trend, income equity, impact/severity, perceived preventability, availability of effective interventions, agency capacity, availability of community resources, and political will.

Assessment findings identified key causes of poverty including limited access to living-wage employment, affordable housing shortages, transportation barriers, childcare affordability, educational attainment challenges, and limited access to mental health services. Key conditions of poverty identified through the assessment include elevated poverty rates among children and female-headed households, food insecurity, housing cost burden, homelessness, limited knowledge of available community resources, self-advocacy challenges, and limited food access.

The scoring matrix allowed for a total of 45 points and a minimum of 9 points depending upon the designations assigned within each criterion. After the analysis and scoring the group clarified the needs identified to ensure they met ROMA language, reviewed the score/ranking, and discussed/confirmed the designation. Then the group voted on the needs which had received the same ranking status to put them in a final listing. The final prioritized list of needs is:

1. Individuals lack soft skills.
2. Individuals lack age-appropriate education and/or training.
3. Individuals do not have living-wage employment.
4. Communities lack public transportation.
5. Communities lack safe, affordable housing.
6. Individuals cannot afford safe, reliable childcare.
7. Communities lack healthy food resources.

8. Communities lack access to mental health support.

9. Individuals lack knowledge to self-advocate.

10. Individuals lack knowledge of community resources and how to navigate available support

Focus Group Analysis (Satisfying OS 3.3)

Through focus groups conducted throughout the Missouri Ozarks Community Action service area, qualitative information was gathered from low-income individuals and families, landlords, community stakeholders, educators, service providers, community organizations, and agency staff. Participants consistently identified many of the same challenges across communities. Affordable housing, transportation, childcare, living-wage employment, workforce development opportunities, mental health supports, healthy food access, and awareness of community resources emerged as recurring themes throughout the assessment process. Participants also identified a variety of community strengths, including literacy programs, recovery services, food pantries, faith-based organizations, schools, community coalitions, and collaborative partnerships that help connect individuals and families with available supports. These concerns align with secondary data indicating that approximately 76,000 individuals throughout the service area live below 185% of the Federal Poverty Level, 50.4% of students qualify for free or reduced-price lunch, and more than 22% of households experience a housing cost burden (page156-160).

When discussing financial hardship and barriers to self-sufficiency, participants frequently described the difficulty of balancing household expenses while trying to maintain stability. Housing costs, childcare expenses, transportation costs, utilities, groceries, healthcare expenses, and other necessities were consistently identified as challenges affecting family well-being. Participants reported that wages often do not keep pace with the increasing cost of living and that many families continue to struggle despite being employed. Living wage data indicates that individuals in the Missouri Ozarks Community Action service area generally require between \$19.29 and \$21.26 per hour to meet basic living expenses, while Missouri's minimum wage remains significantly lower at \$15.00 per hour (page 21).

One participant stated, *"Everything is expensive, people can't afford to do anything beyond survive."* Another stated, *"People have trouble getting to work and keeping work."* Participants frequently identified low wages, workforce barriers, transportation challenges, and childcare availability as factors contributing to financial instability. Several participants also discussed employment barriers resulting from criminal background screenings, limited workforce training opportunities, and a shortage of family-friendly employment options.

When asked to identify critical community needs, housing emerged as one of the most commonly discussed concerns. Participants reported shortages of affordable housing, increasing rent costs, long waiting lists, rising utility expenses, limited emergency shelter options, and concerns regarding housing quality and safety. Secondary data supports these concerns, indicating that nearly 23% of households are housing cost burdened, approximately 9.5% experience severe housing cost burden, more than 1,400 students experienced homelessness during the most recent reporting period, and nearly one-quarter of housing units exhibit one or more substandard housing conditions (pages 160-161).

One participant stated, *“Housing is expensive and increasingly unaffordable.”* Another reported, *“Housing is needed - there is no official homeless shelter or emergency shelter.”* A participant in a staff focus group added, *“Nothing is affordable, and if it is affordable, it's not safe.”* Participants also discussed overcrowded living situations, housing instability, and difficulties locating affordable housing that is appropriate for families with children.

Transportation emerged as another significant concern across all focus groups. Participants reported that transportation barriers affect access to employment, healthcare, education, childcare, grocery stores, and other essential services. The Missouri Ozarks Community Action service area remains largely rural, with more than 62% of residents living in rural communities and an average commute time exceeding 26 minutes. Participants frequently described limited public transportation options, long travel distances, vehicle costs, fuel expenses, insurance costs, and unreliable transportation services as barriers to self-sufficiency (pages 155 and 158).

One participant stated, *“Transportation is a major barrier to employment.”* Another described transportation as *“a huge barrier.”* A participant in a landlord focus group explained, *“There is no real public transportation here.”* Participants repeatedly connected transportation barriers to employment retention, healthcare access, educational opportunities, and quality of life.

Many focus group participants spoke about childcare availability and affordability. Participants reported that finding affordable and reliable childcare remains a significant challenge for working families. Families frequently described childcare as a barrier to employment and financial stability. Several participants stated that the cost of childcare often offsets the financial benefit of employment, while others described a shortage of providers and long waiting lists for services.

One participant stated, *“Parents cannot work without reliable childcare.”* Another reported, *“Childcare is unaffordable.”* A participant from another community stated, *“Parents don't have any childcare options in the area.”* Participants consistently identified affordable childcare as a critical component of family stability and economic mobility.

Participants also discussed education, workforce development, and opportunities for economic advancement. Focus groups identified a need for GED and HiSET programs, workforce training, mentoring opportunities, trade skills, financial literacy education, career preparation, and self-sufficiency skills. Secondary data indicates that approximately 10% of adults in the service area do not possess a high school diploma, more than 21% demonstrate literacy levels at or below Level 1 proficiency, and nearly 10% of youth ages 16 to 19 are neither employed nor enrolled in school. Participants frequently linked educational attainment and workforce development opportunities to long-term economic stability and self-sufficiency (page 159).

Mental health, behavioral health, and healthy food access also emerged as recurring themes. Participants expressed concern regarding stress, anxiety, depression, substance use, food affordability, nutrition, and barriers to accessing behavioral health services. Participants and prioritization team members also identified affordability as a barrier, noting that lack of insurance coverage, high out-of-pocket costs, and limited access to affordable providers may prevent individuals from obtaining needed mental health and behavioral health services. Secondary data

indicates that approximately 18% of adults report poor mental health and one-third of Medicare Fee-for-service beneficiaries experience a mental health or substance use condition. Participants repeatedly described mental health services as one of the most significant unmet needs within their communities (page 163).

One participant simply stated, *"MENTAL HEALTH."* Another participant reported, *"There have been a lot of mental health struggles in the schools, and no one for the kids to turn to."* Participants also discussed challenges associated with food affordability, access to nutritious foods, and the adequacy of nutrition assistance resources.

Throughout the focus group process, participants consistently identified resource awareness and self-advocacy as barriers affecting individuals and families. Participants reported that many residents do not know where to seek assistance, are unaware of available programs, or have difficulty navigating community systems. Stigma, embarrassment, pride, and misinformation were frequently identified as barriers that discourage individuals from seeking help. Participants emphasized the need for stronger outreach efforts, mentoring opportunities, community partnerships, resource awareness activities, and supports that help individuals advocate for themselves and their families.

One participant stated, *"No. No one knows who to contact for help."* Another shared, *"People won't ask - or they don't know how to ask."* Participants repeatedly emphasized the importance of improving community awareness, service navigation, and self-advocacy skills to help individuals and families achieve greater independence and stability.

A total of 119 community surveys, 35 low-income interviews, 9 focus groups, 454 customer satisfaction surveys, 99 transit customer surveys, internal agency data, and multiple secondary data sources were analyzed to identify community needs and priorities throughout the Missouri Ozarks Community Action service area.

Analysis of focus group discussions identified recurring themes throughout the Missouri Ozarks Community Action service area. Affordable housing, transportation, childcare, living-wage employment, education and workforce development opportunities, mental health support, healthy food access, self-advocacy skills, and knowledge of community resources were consistently identified as priorities affecting low-income individuals and families. These findings closely aligned with survey results, low-income interviews, customer feedback, transit customer surveys, and secondary data analysis and contributed directly to the final prioritization of community needs.

Focus Group Conclusions

Analysis of focus group discussions identified several recurring themes throughout the Missouri Ozarks Community Action service area. Affordable housing, transportation, childcare, living-wage employment, workforce development opportunities, mental health support, healthy food access, self-advocacy skills, and awareness of community resources were consistently identified as priority concerns. These findings aligned closely with survey results, low-income interviews, customer feedback, transit customer surveys, and secondary data analysis and were incorporated into the Community Needs Assessment Prioritization Meeting and final ranking of community needs.

Conclusion

The 2026 Community Needs Assessment identified several recurring themes affecting low-income individuals and families throughout the Missouri Ozarks Community Action service area. Analysis of surveys, focus groups, low-income interviews, customer feedback, stakeholder input, agency data, and secondary data sources demonstrated ongoing challenges related to affordable housing, transportation, childcare, living-wage employment, education and workforce development, mental health services, healthy food access, self-advocacy skills, and awareness of community resources. While many community strengths and partnerships were identified, findings indicate continued needs that impact economic stability and quality of life. These findings will guide Missouri Ozarks Community Action's planning, resource allocation, program development, and community partnership efforts during the upcoming planning cycle.

Data gathered from external sources:

Poverty Rate by County -US Census Bureau- Community Action Partnership Report

Report Area	Persons in Poverty 2013	Poverty Rate 2013	Persons in Poverty 2023	Poverty Rate 2023	Change in Poverty Rate 2013-2023
Report Location	42,676	18.11%	31,964	13.55%	-4.56%
Camden County, MO	7,769	18.0%	4,760	10.9%	-7.1%
Crawford County, MO	4,847	20.1%	3,282	14.7%	-5.4%
Gasconade County, MO	2,307	15.8%	1,513	10.5%	-5.3%
Laclede County, MO	7,735	22.1%	6,146	17.0%	-5.1%
Maries County, MO	1,553	17.5%	985	11.8%	-5.7%
Miller County, MO	5,058	20.5%	3,614	14.4%	-6.1%
Phelps County, MO	6,827	16.4%	6,706	15.8%	-0.6%
Pulaski County, MO	6,580	15.1%	4,958	11.4%	-3.7%
Missouri	928,778	15.8%	723,813	12.0%	-3.8%
United States	48,810,868	15.8%	40,763,043	12.5%	-3.3%

Individuals Living at or Below Federal Poverty Level by County

County	Up to 50% FPL	Up to 125% FPL	Up to 150% FPL	Up to 185% FPL	Up to 200% FPL
Camden	2,534	7,053	8,845	11,685	12,843
Crawford	1,403	5,036	6,412	8,512	9,442
Gasconade	592	2,056	2,650	3,894	4,632
Laclede	1,865	7,999	10,423	13,723	15,315
Maries	633	1,698	1,981	2,488	2,649
Miller	1,450	5,117	6,077	8,077	9,380
Phelps	3,950	9,843	12,343	15,360	16,937
Pulaski	3,035	8,061	10,937	14,286	15,642

Population in Poverty by Gender

Report Area	Male	Female	Male, Percent	Female, Percent
Report Location	16,449	17,772	13.80%	15.38%
Camden County, MO	2,414	3,036	11.23%	13.97%
Crawford County, MO	1,484	1,666	13.28%	14.82%
Gasconade County, MO	910	908	12.26%	12.92%
Laclede County, MO	2,829	3,700	15.58%	20.89%
Maries County, MO	501	632	11.84%	15.23%
Miller County, MO	1,612	1,961	12.94%	15.81%
Phelps County, MO	3,507	3,563	16.34%	17.23%
Pulaski County, MO	3,192	2,306	14.00%	11.20%
Missouri	336,975	420,205	11.39%	13.72%
United States	18,182,378	22,553,283	11.27%	13.60%

Data Source: US Census Bureau, American Community Survey, 2020-24.

Population in Poverty by Hispanic Ethnicity Alone

Report Area	Hispanic or Latino	Not Hispanic or Latino	Hispanic or Latino, Percent	Not Hispanic or Latino, Percent
Report Location	1,811	32,410	21.08%	14.33%
Camden County, MO	233	5,217	15.35%	12.50%
Crawford County, MO	144	3,006	26.09%	13.75%
Gasconade County, MO	25	1,793	10.55%	12.62%
Laclede County, MO	201	6,328	18.93%	18.18%
Maries County, MO	80	1,053	45.71%	12.83%
Miller County, MO	239	3,334	43.69%	13.71%
Phelps County, MO	615	6,455	47.09%	15.81%
Pulaski County, MO	274	5,224	8.57%	13.00%
Missouri	56,199	700,981	17.83%	12.29%
United States	10,641,656	30,094,005	16.74%	11.42%

Data Source: US Census Bureau, American Community Survey, 2020-24.

Population in Poverty by Race

Report Area	Non-Hispanic White	Black or African American	American Indian or Alaska Native	Asian	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race
Report Location	28,054	1,704	169	649	49	638	2,958
Camden County, MO	4,880	155	10	0	0	15	390
Crawford County, MO	2,675	93	0	2	0	178	202
Gasconade County, MO	1,654	14	34	0	0	0	116
Laclede County, MO	5,545	111	23	39	0	42	769
Maries County, MO	993	11	36	0	0	5	88
Miller County, MO	3,182	111	4	0	9	78	189
Phelps County, MO	5,768	123	39	429	0	71	640
Pulaski County, MO	3,357	1,086	23	179	40	249	564
Missouri	494,262	153,491	2,767	15,055	1,078	21,235	69,292
United States	19,391,666	8,332,006	631,386	1,944,976	103,088	4,272,938	6,059,601

Households in Poverty

Report Area	Total Households	Households in Poverty	Percent Households in Poverty
Report Location	95,589	14,288	14.95%
Camden County, MO	17,925	2,305	12.9%
Crawford County, MO	9,580	1,387	14.5%
Gasconade County, MO	6,061	872	14.4%
Laclede County, MO	14,558	2,517	17.3%
Maries County, MO	3,428	513	15.0%
Miller County, MO	9,857	1,587	16.1%
Phelps County, MO	17,329	2,906	16.8%
Pulaski County, MO	16,851	2,201	13.1%
Missouri	2,508,227	324,173	12.9%
United States	129,227,496	16,247,737	12.6%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2020-24.

Households Receiving Snap

Report Area	Households Receiving SNAP Total	Households Receiving SNAP Percent	Households Receiving SNAP Income Below Poverty	Households Receiving SNAP Income Above Poverty	Households Not Receiving SNAP Total	Households Not Receiving SNAP Percent	Households Not Receiving SNAP Income Below Poverty	Households Not Receiving SNAP Income Above Poverty
Report Location	10,434	10.9%	5,631	4,803	85,155	89.1%	8,657	76,498
Camden County, MO	1,469	8.20%	793	676	16,456	91.80%	1,512	14,944
Crawford County, MO	1,163	12.14%	581	582	8,417	87.86%	806	7,611
Gasconade County, MO	625	10.31%	302	323	5,436	89.69%	570	4,866
Laclede County, MO	2,231	15.32%	1,187	1,044	12,327	84.68%	1,330	10,997
Maries County, MO	385	11.23%	260	125	3,043	88.77%	253	2,790
Miller County, MO	875	8.88%	617	258	8,982	91.12%	970	8,012
Phelps County, MO	2,275	13.13%	1,061	1,214	15,054	86.87%	1,845	13,209
Pulaski County, MO	1,411	8.37%	830	581	15,440	91.63%	1,371	14,069
Missouri	246,701	9.84%	123,442	123,259	2,261,526	90.16%	200,731	2,060,795
United States	15,572,114	12.05%	6,598,381	8,973,733	113,655,382	87.95%	9,649,356	104,006,026

Data Source: US Census Bureau, American Community Survey, 2020-24.

Families in Poverty by Family Type

Report Area	Total Families	Families in Poverty Total	Families in Poverty Married Couples	Families in Poverty Male Householder	Families in Poverty Female Householder
Report Location	62,084	5,554	2,454	734	2,366
Camden County, MO	11,994	1,023	669	77	277
Crawford County, MO	6,461	600	311	38	251
Gasconade County, MO	4,070	363	105	78	180
Laclede County, MO	9,255	1,015	474	3	538
Maries County, MO	2,113	164	141	2	21
Miller County, MO	6,091	589	121	121	347
Phelps County, MO	10,710	909	366	129	414
Pulaski County, MO	11,390	891	267	286	338
Missouri	1,558,009	130,337	49,271	14,498	66,568
United States	82,990,528	7,273,175	2,769,102	808,374	3,695,699

Data Source: US Census Bureau, *American Community Survey*, 2020-24.

Poverty - Children Eligible for Free/Reduced Price Lunch

Report Area	Total Students	Students Eligible for Free or Reduced Price Lunch	Students Eligible for Free or Reduced Price Lunch, Percent
Report Location	37,913	19,123	50.4%
Camden County, MO	4,879	2,435	49.9%
Crawford County, MO	3,017	1,488	49.3%
Gasconade County, MO	2,564	1,318	51.4%
Laclede County, MO	5,819	3,681	63.3%
Maries County, MO	866	491	56.7%
Miller County, MO	5,098	2,224	43.6%
Phelps County, MO	6,339	3,209	50.6%
Pulaski County, MO	9,331	4,277	45.8%
Missouri	891,248	435,848	48.9%
United States	46,694,706	24,748,121	54.7%

Note: This indicator is compared to the state average.

Data Source: National Center for Education Statistics, *NCES - Common Core of Data*, 2023-24.

Poverty - Children Below 200% FPL

Report Area	Total Population Under Age 18	Population Under Age 18 Below 200% FPL	Population Under Age 18 Below 200% FPL, Percent
Report Location	51,788	23,310	45.01%
Camden County, MO	7,279	2,613	35.90%
Crawford County, MO	4,988	2,272	45.55%
Gasconade County, MO	2,902	1,201	41.39%
Laclede County, MO	8,707	5,059	58.10%
Maries County, MO	1,737	515	29.65%
Miller County, MO	5,801	2,445	42.15%
Phelps County, MO	9,357	3,883	41.50%
Pulaski County, MO	11,017	5,322	48.31%
Missouri	1,354,087	505,672	37.34%
United States	72,384,401	26,167,835	36.15%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Poverty - Children Below 100% FPL

Report Area	Total Population	Population < Age 18	Population < Age 18 in Poverty	Population < Age 18 in Poverty, Percent
Report Location	234,751	51,788	9,262	17.88%
Camden County, MO	43,240	7,279	1,219	16.75%
Crawford County, MO	22,415	4,988	787	15.78%
Gasconade County, MO	14,449	2,902	501	17.26%
Laclede County, MO	35,871	8,707	2,211	25.39%
Maries County, MO	8,384	1,737	226	13.01%
Miller County, MO	24,858	5,801	1,068	18.41%
Phelps County, MO	42,143	9,357	1,342	14.34%
Pulaski County, MO	43,391	11,017	1,908	17.32%
Missouri	6,020,489	1,354,087	213,875	15.79%
United States	327,079,188	72,384,401	11,678,577	16.13%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Seniors in Poverty

Report Area	Ages 65 and Up Total Population	Ages 65 and Up In Poverty	Ages 65 and Up Poverty Rate
Report Location	46,275	5,255	11.4%
Camden County, MO	12,803	1,292	10.1%
Crawford County, MO	4,700	425	9.0%
Gasconade County, MO	3,254	347	10.7%
Laclede County, MO	6,486	767	11.8%
Maries County, MO	1,810	220	12.2%
Miller County, MO	4,886	456	9.3%
Phelps County, MO	7,286	860	11.8%
Pulaski County, MO	5,050	888	17.6%
Missouri	1,071,766	111,549	10.4%
United States	56,239,637	6,067,159	10.8%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2020-24.

Income - Median Household Income

Report Area	Total Households	Average Household Income	Median Household Income
Report Location	95,589	\$80,183	\$60,345
Camden County, MO	17,925	\$91,825	\$66,387
Crawford County, MO	9,580	\$79,249	\$57,629
Gasconade County, MO	6,061	\$86,839	\$64,232
Laclede County, MO	14,558	\$72,159	\$53,282
Maries County, MO	3,428	\$75,171	\$59,455
Miller County, MO	9,857	\$74,753	\$56,736
Phelps County, MO	17,329	\$77,261	\$58,396
Pulaski County, MO	16,851	\$80,072	\$64,466
Missouri	2,508,227	\$96,247	\$70,702
United States	129,227,496	\$113,530	\$80,734

Missouri & MOCA Service Area Living Wage Summary

Overview

This summary uses the MIT Living Wage Calculator for Community Needs Assessment discussions and prioritization activities.

Key Finding: Residents in the MOCA service area generally need between \$19 and \$21 per hour to meet basic living expenses, while Missouri minimum wage is \$15.00 per hour.

Missouri Living Wage Summary (2026)

Household Type	Living Wage (\$/hr)
1 Adult	21.27
1 Adult, 1 Child	37.17
1 Adult, 2 Children	48.31
1 Adult, 3 Children	59.20
2 Adults (1 Working)	29.40
2 Adults (1 Working), 2 Children	37.96
2 Adults (Both Working)	14.65
2 Adults (Both Working), 2 Children	26.17

Missouri Minimum Wage Comparison

Measure	Value
Missouri Minimum Wage	\$15.00
Missouri Living Wage	\$21.27
Difference	\$6.27

MOCA Service Area Comparison

County	Living Wage (\$/hr)
Pulaski	21.26
Camden	20.60
Gasconade	20.34
Miller	20.26
Laclede	19.61
Phelps	19.61
Crawford	19.33
Maries	19.29

Source

MIT Living Wage Calculator county reports and Missouri state report (February 2026 update).

Median Household Income by Household Size

Report Area	1-Person Households	2-Person Households	3-Person Households	4-Person Households	5-Person Households	6-Person Households	7-or-More-Person Households
Report Location	\$30,562	\$68,443	\$79,097	\$88,253	\$89,759	\$97,829	\$117,828
Camden County, MO	\$36,238	\$75,566	\$94,167	\$86,837	\$115,806	\$90,583	\$122,708
Crawford County, MO	\$25,503	\$64,424	\$80,089	\$92,379	\$70,870	\$112,903	No data
Gasconade County, MO	\$29,259	\$71,069	\$78,620	\$111,736	\$79,474	\$79,423	\$91,700
Laclede County, MO	\$26,619	\$54,933	\$72,177	\$70,404	\$86,412	\$86,956	\$78,250
Maries County, MO	\$27,675	\$77,976	\$89,833	\$103,750	\$109,479	\$76,638	\$92,981
Miller County, MO	\$27,943	\$68,341	\$86,852	\$79,043	\$87,127	\$105,670	\$231,311
Phelps County, MO	\$27,120	\$65,517	\$62,377	\$93,033	\$82,895	\$106,027	\$153,485
Pulaski County, MO	\$36,940	\$75,012	\$79,129	\$91,709	\$83,971	\$104,279	\$58,233
Missouri	\$36,748	\$80,893	\$97,086	\$111,019	\$107,879	\$105,164	\$108,650
United States	\$41,531	\$89,421	\$105,720	\$122,780	\$115,998	\$114,729	\$124,557

Median Household Income by Householder Race and Hispanic Ethnicity

Report Area	Non-Hispanic White	Black	Asian	American Indian or Alaska Native	Native Hawaiian or Pacific Islander	Some Other Race	Multiple Race	Hispanic or Latino
Report Location	\$61,338	\$43,078	\$62,297	\$47,095	No data	\$66,267	\$57,412	\$62,075
Camden County, MO	\$66,017	No data	No data	\$30,833	No data	\$91,813	\$68,500	\$85,179
Crawford County, MO	\$58,757	No data	No data	\$62,813	No data	No data	\$37,727	\$70,268
Gasconade County, MO	\$64,826	No data	No data	No data	No data	No data	\$97,672	\$58,929
Laclede County, MO	\$53,154	\$38,913	\$95,363	\$2,499	No data	\$51,250	\$45,577	\$82,990
Maries County, MO	\$59,867	No data	No data	No data	No data	No data	\$58,750	No data
Miller County, MO	\$58,544	\$30,833	No data	No data	No data	No data	\$52,788	\$33,598
Phelps County, MO	\$61,078	\$26,994	\$29,801	\$57,961	No data	\$47,411	\$57,762	\$25,268
Pulaski County, MO	\$65,849	\$70,380	\$67,150	\$82,813	No data	\$71,458	\$54,625	\$70,417
Missouri	\$74,709	\$47,941	\$95,651	\$60,741	\$63,490	\$64,423	\$64,327	\$63,809
United States	\$86,872	\$55,157	\$116,503	\$62,420	\$81,811	\$67,563	\$75,660	\$71,415

Data Source: US Census Bureau, American Community Survey, 2020-24.

Income - Public Assistance Income

Report Area	Total Households	Households with Public Assistance Income	Percent Households with Public Assistance Income
Report Location	95,589	2,153	2.25%
Camden County, MO	17,925	392	2.19%
Crawford County, MO	9,580	181	1.89%
Gasconade County, MO	6,061	77	1.27%
Laclede County, MO	14,558	306	2.10%
Maries County, MO	3,428	156	4.55%
Miller County, MO	9,857	226	2.29%
Phelps County, MO	17,329	322	1.86%
Pulaski County, MO	16,851	493	2.93%
Missouri	2,508,227	46,639	1.86%
United States	129,227,496	3,525,449	2.73%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Average Public Assistance Dollars Received

Report Area	Total Households Receiving Public Assistance Income	Aggregate Public Assistance Dollars Received	Average Public Assistance Received (in USD)
Report Location	2,153	\$8,105,800	\$3,764
Camden County, MO	392	\$1,841,300	\$4,697
Crawford County, MO	181	\$479,800	\$2,650
Gasconade County, MO	77	\$395,300	\$5,133
Laclede County, MO	306	\$1,007,500	\$3,292
Maries County, MO	156	\$771,200	\$4,943
Miller County, MO	226	\$820,000	\$3,628
Phelps County, MO	322	\$1,304,500	\$4,051
Pulaski County, MO	493	\$1,486,200	\$3,014
Missouri	46,639	\$176,398,700	\$3,782
United States	3,525,449	\$15,980,090,200	\$4,532

Data Source: US Census Bureau, American Community Survey, 2020-24.

Population with any Disability

Report Area	Total Population (For Whom Disability Status Is Determined)	Population with Any Disability	Population with Any Disability, Percent
Report Location	234,440	42,544	18.15%
Camden County, MO	43,312	7,818	18.05%
Crawford County, MO	22,477	4,514	20.08%
Gasconade County, MO	14,530	2,384	16.41%
Laclede County, MO	36,083	7,034	19.49%
Maries County, MO	8,384	1,878	22.40%
Miller County, MO	24,910	4,513	18.12%
Phelps County, MO	44,428	7,257	16.33%
Pulaski County, MO	40,316	7,146	17.72%
Missouri	6,087,694	906,873	14.90%
United States	329,980,753	43,869,797	13.29%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Jobs and Earnings by Sector

Report Area	Farm Jobs	Farm Earnings (\$1,000)	Farm Average	Nonfarm Jobs	Nonfarm Earnings (\$1,000)	Nonfarm Average	Private Nonfarm Jobs	Private Nonfarm Earnings (\$1,000)	Private Nonfarm Average
Report Location	6,087	\$5,710	\$3,824	130,218	\$6,789,673	\$52,140	101,671	\$4,533,351	\$44,588
Camden County, MO	508	\$-1,610	No data	26,233	\$1,188,619	\$45,310	24,310	\$1,074,791	\$44,212
Crawford County, MO	651	\$-3,133	No data	9,947	\$477,841	\$48,039	8,980	\$426,092	\$47,449
Gasconade County, MO	793	\$4,499	\$5,673	7,978	\$334,267	\$41,899	6,928	\$276,312	\$39,883
Laclede County, MO	1,278	\$810	\$634	18,746	\$1,036,710	\$55,303	17,150	\$940,673	\$54,850
Maries County, MO	760	\$-2,228	No data	2,500	\$87,142	\$34,857	2,158	\$69,559	\$32,233
Miller County, MO	920	\$17,969	\$19,532	11,654	\$499,982	\$42,902	10,138	\$411,171	\$40,557
Phelps County, MO	703	\$-6,895	No data	25,460	\$1,318,022	\$51,768	19,131	\$885,273	\$46,274
Pulaski County, MO	474	\$-3,702	No data	27,700	\$1,847,090	\$66,682	12,876	\$449,480	\$34,908
Missouri	93,207	\$2,635,756	\$28,279	3,841,188	\$243,373,385	\$63,359	3,390,809	\$210,107,698	\$61,964
United States	2,567,000	\$114,272,000	\$44,516	209,875,000	\$15,093,680,000	\$71,917	185,677,000	\$12,861,899,000	\$69,270

Data Source: US Department of Commerce, US Bureau of Economic Analysis, 2022.

Current Unemployment

Report Area	Labor Force	Number Employed	Number Unemployed	Unemployment Rate
Report Location	110,919	106,902	4,017	3.6%
Camden County, MO	20,163	19,367	796	3.9%
Crawford County, MO	9,903	9,519	384	3.9%
Gasconade County, MO	7,282	7,067	215	3.0%
Laclede County, MO	16,207	15,525	682	4.2%
Maries County, MO	4,120	3,996	124	3.0%
Miller County, MO	12,713	12,306	407	3.2%
Phelps County, MO	21,329	20,606	723	3.4%
Pulaski County, MO	19,202	18,516	686	3.6%
Missouri	3,178,481	3,068,974	109,507	3.4%
United States	170,777,936	163,945,297	6,832,638	4.0%

Note: This indicator is compared to the state average.

Data Source: US Department of Labor, Bureau of Labor Statistics, 2026 - April.

Unemployment Change

Report Area	Unemployment April 2025	Unemployment April 2026	Unemployment Rate April 2025	Unemployment Rate April 2026	Rate Change
Report Location	4,340	4,017	3.9%	3.6%	-0.3%
Camden County, MO	865	796	4.3%	3.9%	-0.4%
Crawford County, MO	431	384	4.3%	3.9%	-0.5%
Gasconade County, MO	246	215	3.4%	3.0%	-0.4%
Laclede County, MO	711	682	4.4%	4.2%	-0.2%
Maries County, MO	142	124	3.5%	3.0%	-0.5%
Miller County, MO	439	407	3.5%	3.2%	-0.3%
Phelps County, MO	763	723	3.6%	3.4%	-0.2%
Pulaski County, MO	743	686	3.8%	3.6%	-0.2%
Missouri	116,964	109,507	3.7%	3.4%	-0.2%
United States	6,650,465	6,832,638	3.9%	4.0%	0.1%

Note: This indicator is compared to the state average.

Data Source: US Department of Labor, Bureau of Labor Statistics. 2026 - April.

Five Year Unemployment Rate

Report Area	April 2022	April 2023	April 2024	April 2025	April 2026
Report Location	2.1%	2.7%	3.4%	3.9%	3.6%
Camden County, MO	2.4%	3.1%	3.8%	4.3%	3.9%
Crawford County, MO	2.6%	3.1%	4.0%	4.3%	3.9%
Gasconade County, MO	1.8%	2.3%	3.1%	3.4%	3.0%
Laclede County, MO	2.1%	2.5%	3.6%	4.4%	4.2%
Maries County, MO	2.0%	2.5%	3.2%	3.5%	3.0%
Miller County, MO	2.1%	2.7%	3.1%	3.5%	3.2%
Phelps County, MO	1.9%	2.6%	3.3%	3.6%	3.4%
Pulaski County, MO	1.9%	2.4%	3.3%	3.8%	3.6%
Missouri	2.1%	2.6%	3.3%	3.7%	3.4%
United States	3.4%	3.1%	3.5%	3.9%	4.0%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2026 - April.

Travel Time to Work

Report Area	that Commute Age 16 and Up	% Workers Traveling < 10 mins	% Workers Traveling between 10 and 30 mins	% Workers Traveling between 30 and 60 mins	% Workers Traveling > 60 mins	Average Commute Time (mins)
Report Location	101,420	22.93%	47.58%	22.34%	7.15%	26.08
Camden County, MO	15,869	17.78%	57.16%	19.65%	5.41%	25.22
Crawford County, MO	8,973	24.11%	36.79%	22.08%	17.03%	31.27
Gasconade County, MO	6,435	24.79%	37.30%	22.24%	15.68%	30.47
Laclede County, MO	15,493	22.69%	49.98%	21.51%	5.82%	25.17
Maries County, MO	3,274	13.65%	29.78%	42.21%	14.36%	36.40
Miller County, MO	10,275	15.54%	35.34%	40.65%	8.47%	32.49
Phelps County, MO	17,648	24.53%	58.03%	12.80%	4.64%	22.07
Pulaski County, MO	23,453	28.93%	46.46%	21.23%	3.38%	22.83
Missouri	2,574,505	15.54%	53.41%	25.69%	5.36%	23.54
United States	135,071,605	12.70%	49.95%	28.78%	8.57%	26.43

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Households with No Motor Vehicle

Report Area	Total Occupied Households	Households with No Motor Vehicle	Households with No Motor Vehicle, Percent
Report Location	95,589	4,573	4.78%
Camden County, MO	17,925	498	2.78%
Crawford County, MO	9,580	450	4.70%
Gasconade County, MO	6,061	345	5.69%
Laclede County, MO	14,558	973	6.68%
Maries County, MO	3,428	166	4.84%
Miller County, MO	9,857	547	5.55%
Phelps County, MO	17,329	1,049	6.05%
Pulaski County, MO	16,851	545	3.23%
Missouri	12,476,907	829,913	6.65%
United States	129,227,496	10,793,323	8.35%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Education Attainment

Report Area	No High School Diploma	High School Only	Some College	Associate's Degree	Bachelor's Degree	Graduate or Professional Degree
Report Location	9.95%	36.58%	21.44%	9.10%	14.32%	8.62%
Camden County, MO	6.88%	34.86%	23.78%	8.26%	16.97%	9.25%
Crawford County, MO	14.06%	41.16%	20.31%	10.34%	9.88%	4.24%
Gasconade County, MO	9.03%	39.99%	22.66%	10.21%	12.87%	5.24%
Laclede County, MO	14.65%	42.30%	19.13%	7.60%	10.51%	5.81%
Maries County, MO	12.10%	46.01%	16.94%	8.68%	7.31%	8.96%
Miller County, MO	11.78%	39.76%	20.97%	8.29%	12.45%	6.74%
Phelps County, MO	9.96%	31.76%	19.79%	6.14%	17.07%	15.28%
Pulaski County, MO	6.07%	30.82%	23.68%	13.62%	17.35%	8.46%
Missouri	8.15%	30.18%	20.82%	8.45%	19.83%	12.57%
United States	10.39%	26.04%	19.08%	8.81%	21.61%	14.08%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, *American Community Survey*, 2020-24.

Education Attainment by Gender-Male

Report Area	No High School Diploma	High School Only	Some College	Associate's Degree	Bachelor's Degree	Graduate or Professional Degree
Report Location	8,693	32,073	17,406	7,061	10,995	6,725
Camden County, MO	1,327	5,747	3,906	1,173	2,902	1,466
Crawford County, MO	1,126	3,673	1,694	602	734	172
Gasconade County, MO	501	2,386	1,186	434	577	224
Laclede County, MO	1,907	5,463	2,258	920	807	817
Maries County, MO	411	1,456	566	276	146	181
Miller County, MO	1,061	3,832	1,620	666	1,002	444
Phelps County, MO	1,541	4,759	2,626	749	2,281	2,375
Pulaski County, MO	819	4,757	3,550	2,241	2,546	1,046
Missouri	181,506	665,361	418,211	156,126	397,722	236,680
United States	12,600,866	30,924,183	21,377,591	8,889,968	23,712,275	15,051,449

Data Source: US Census Bureau, *American Community Survey*, 2020-24.

Education Attainment by Gender-Female

Report Area	No High School Diploma	High School Only	Some College	Associate's Degree	Bachelor's Degree	Graduate or Professional Degree
Report Location	7,911	28,967	18,371	8,118	12,906	7,655
Camden County, MO	987	5,979	4,092	1,605	2,805	1,647
Crawford County, MO	1,147	2,980	1,588	1,070	863	514
Gasconade County, MO	466	1,898	1,242	660	802	337
Laclede County, MO	1,709	4,981	2,464	957	1,788	618
Maries County, MO	325	1,344	465	252	299	364
Miller County, MO	1,003	3,134	2,054	787	1,180	737
Phelps County, MO	1,299	4,301	3,019	1,002	2,589	1,983
Pulaski County, MO	975	4,350	3,447	1,785	2,580	1,455
Missouri	164,230	615,372	465,333	202,273	443,792	296,509
United States	11,391,544	29,170,533	22,656,457	11,432,945	26,155,896	17,443,596

Data Source: US Census Bureau, *American Community Survey*, 2020-24.

Access - Head Start

Report Area	Children Under Age 5	Total Head Start Programs	Head Start Programs, Rate (Per 10,000 Children Under Age 5)
Report Location	13,897	14	10.07
Camden County, MO	1,804	2	11.09
Crawford County, MO	1,234	2	16.21
Gasconade County, MO	831	1	12.03
Laclede County, MO	2,337	2	8.56
Maries County, MO	410	1	24.39
Miller County, MO	1,571	2	12.73
Phelps County, MO	2,224	2	8.99
Pulaski County, MO	3,486	2	5.74
Missouri	355,024	459	12.93
United States	18,515,341	21,035	11.36

Note: This indicator is compared to the state average.

Data Source: US Department of Health & Human Services, HRSA - Administration for Children and Families. 2025.

Access - Preschool Enrollment (Age 3 - 4)

Report Area	Population Age 3-4	Population Age 3-4 Enrolled in School	Population Age 3-4 Enrolled in School, Percent
Report Location	5,608	2,392	42.65%
Camden County, MO	766	238	31.07%
Crawford County, MO	401	136	33.92%
Gasconade County, MO	305	121	39.67%
Laclede County, MO	892	397	44.51%
Maries County, MO	178	79	44.38%
Miller County, MO	784	322	41.07%
Phelps County, MO	939	498	53.04%
Pulaski County, MO	1,343	601	44.75%
Missouri	148,446	64,785	43.64%
United States	7,849,466	3,572,543	45.51%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey. 2020-24.

Adult Literacy Percent of adults who are Level 1 - risk for being able to understand printed material.
Lower Interval may struggle with basic vocab or functionally illiterate

Report Area	Population Ages 16-74	Total At or Below Level 1	At or Below Level 1	Total Lower Credible Interval	Lower Credible Interval	Total Upper Credible Interval	Upper Credible Interval
Report Location	185,335	39,293	21.2%	32,492	17.5%	46,773	25.2%
Camden County, MO	33,473	6,326	18.9%	5,088	15.2%	7,732	23.1%
Crawford County, MO	17,511	5,113	29.2%	4,290	24.5%	5,936	33.9%
Gasconade County, MO	10,561	2,028	19.2%	1,658	15.7%	2,461	23.3%
Laclede County, MO	25,250	5,808	23%	4,873	19.3%	6,818	27%
Maries County, MO	6,566	1,517	23.1%	1,267	19.3%	1,786	27.2%
Miller County, MO	17,857	3,786	21.2%	3,179	17.8%	4,482	25.1%
Phelps County, MO	33,365	6,973	20.9%	5,739	17.2%	8,308	24.9%
Pulaski County, MO	40,752	7,743	19%	6,398	15.7%	9,251	22.7%
Missouri	4,433,131	839,176	18.9%	680,962	15.4%	1,017,356	22.9%
United States	235,567,157	51,401,095	21.8%	42,569,858	18.1%	60,378,678	25.6%

Housing Costs - Cost Burden (30%)

Report Area	Total Households	Cost-Burdened Households	Cost-Burdened Households, Percent
Report Location	95,589	21,767	22.77%
Camden County, MO	17,925	4,315	24.07%
Crawford County, MO	9,580	2,158	22.53%
Gasconade County, MO	6,061	1,108	18.28%
Laclede County, MO	14,558	3,262	22.41%
Maries County, MO	3,428	749	21.85%
Miller County, MO	9,857	1,940	19.68%
Phelps County, MO	17,329	4,316	24.91%
Pulaski County, MO	16,851	3,919	23.26%
Missouri	2,508,227	607,825	24.23%
United States	129,227,496	38,509,052	29.80%

Note: This indicator is compared to the state average.
Data Source: US Census Bureau, American Community Survey, 2020-24.

Housing Costs - Cost Burden, Severe (50%)

Report Area	Total Households	Severely Burdened Households	Severely Burdened Households, Percent
Report Location	95,589	9,039	9.46%
Camden County, MO	17,925	1,982	11.06%
Crawford County, MO	9,580	829	8.65%
Gasconade County, MO	6,061	528	8.71%
Laclede County, MO	14,558	1,254	8.61%
Maries County, MO	3,428	368	10.74%
Miller County, MO	9,857	946	9.60%
Phelps County, MO	17,329	1,679	9.69%
Pulaski County, MO	16,851	1,453	8.62%
Missouri	2,508,227	279,410	11.14%
United States	129,227,496	18,421,572	14.26%

Note: This indicator is compared to the state average.

Data Source: US Census Bureau, American Community Survey, 2020-24.

Homeless Children & Youth

Report Area	Students in All Districts	Students Reporting Experiencing Homelessness	Students Reporting Experiencing Homelessness, Percent	Districts Reporting	Students in Reported Districts
Report Location	37,444	1,411	3.77%	100.00%	100.00%
Camden County, MO	5,565	504	9.06%	85.70%	91.10%
Crawford County, MO	3,666	107	2.92%	77.80%	96.90%
Gasconade County, MO	1,992	105	5.27%	71.40%	96.80%
Laclede County, MO	5,998	357	5.95%	100.00%	100.00%
Maries County, MO	1,192	43	3.61%	100.00%	100.00%
Miller County, MO	4,144	60	1.45%	57.10%	55.20%
Phelps County, MO	6,247	142	2.27%	85.70%	98.10%
Pulaski County, MO	8,640	93	1.08%	100.00%	100.00%
Missouri	861,549	33,956	3.94%	96.52%	99.73%
United States	45,457,588	1,200,808	2.64%	89.53%	99.31%

Note: This indicator is compared to the state average.

Data Source: US Department of Education, ED Data Express. Additional data analysis by CARES, 2022-2023.

Substandard Housing: Number of Substandard Conditions Present, Percentage of Total Occupied Housing Units. This indicator reports the percentage of total occupied housing units by number of substandard conditions.

Report Area	No Conditions	One Condition	Two or Three Conditions	Four Conditions
Report Location	75.38%	23.69%	0.92%	0.01%
Camden County, MO	74.79%	24.13%	1.07%	0.00%
Crawford County, MO	75.04%	23.62%	1.21%	0.13%
Gasconade County, MO	79.00%	19.19%	1.81%	0.00%
Laclede County, MO	75.39%	23.75%	0.87%	0.00%
Maries County, MO	76.93%	22.84%	0.23%	0.00%
Miller County, MO	78.08%	21.20%	0.72%	0.00%
Phelps County, MO	73.41%	25.68%	0.91%	0.00%
Pulaski County, MO	75.02%	24.42%	0.56%	0.00%
Missouri	73.92%	25.12%	0.94%	0.02%
United States	67.47%	30.70%	1.82%	0.01%

Data Source: US Census Bureau, American Community Survey, 2020-24.

Substandard Housing: Households Lacking Complete Plumbing Facilities

Report Area	Occupied Housing Units	Housing Units Lacking Complete Plumbing Facilities	Housing Units Lacking Complete Plumbing Facilities, Percent
Report Location	95,589	517	0.54%
Camden County, MO	17,925	77	0.43%
Crawford County, MO	9,580	68	0.71%
Gasconade County, MO	6,061	55	0.91%
Laclede County, MO	14,558	97	0.67%
Maries County, MO	3,428	8	0.23%
Miller County, MO	9,857	46	0.47%
Phelps County, MO	17,329	80	0.46%
Pulaski County, MO	16,851	86	0.51%
Missouri	2,508,227	10,309	0.41%
United States	129,227,496	523,448	0.41%

Poor Mental Health

Report Area	Total Population	Adults Age 18+ with Poor Mental Health (Crude)	Adults Age 18+ with Poor Mental Health (Age-Adjusted)
Report Location	251,264	18.0%	19.2%
Camden County, MO	44,044	15.5%	18.8%
Crawford County, MO	22,719	18.5%	20.5%
Gasconade County, MO	14,705	17.2%	19.6%
Laclede County, MO	36,680	19.2%	20.6%
Maries County, MO	8,430	17.9%	20.0%
Miller County, MO	25,590	18.1%	19.8%
Phelps County, MO	45,284	18.2%	18.7%
Pulaski County, MO	53,812	19.1%	17.9%
Missouri	6,196,156	17.5%	18.5%
United States	334,914,895	15.6%	16.3%

Note: This indicator is compared to the state average.

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the PLACES Data Portal. 2023.

Poor Mental Health - Mental Health and Substance Use Conditions

Report Area	FFS Beneficiaries	Mental Health & Substance Use Prevalence, Total	Mental Health & Substance Use Prevalence, Percent
Report Location	26,165	8,570	33%
Camden County, MO	7,178	2,297	32%
Crawford County, MO	2,143	771	36%
Gasconade County, MO	1,760	581	33%
Laclede County, MO	2,578	851	33%
Maries County, MO	947	331	35%
Miller County, MO	2,638	871	33%
Phelps County, MO	4,803	1,633	34%
Pulaski County, MO	4,118	1,235	30%
Missouri	551,213	192,925	35%
United States	28,408,800	9,374,904	33%

Access to Care - Mental Health Providers

Report Area	Total Population (2020)	Number of Facilities	Number of Providers	Providers, Rate per 100,000 Population
Report Location	248,381	67	616	248.01
Camden County, MO	42,745	14	95	222.25
Crawford County, MO	23,056	14	67	290.60
Gasconade County, MO	14,794	3	12	81.11
Laclede County, MO	36,039	8	64	177.59
Maries County, MO	8,432	1	8	94.88
Miller County, MO	24,722	4	26	105.17
Phelps County, MO	44,638	8	176	394.28
Pulaski County, MO	53,955	15	168	311.37
Missouri	6,154,913	2,381	19,177	311.57
United States	334,735,155	162,147	1,139,871	340.53

Note: This indicator is compared to the state average.

Data Source: Centers for Medicare and Medicaid Services, CMS - National Plan and Provider Enumeration System (NPES), March 2026.

Food Environment - Food Desert Census Tracts

This indicator reports the number of neighborhoods in the report area that are within food deserts. The USDA Food Access Research Atlas defines a food desert as any neighborhood that lacks healthy food sources due to income level, distance to supermarkets, or vehicle access. The report area has a population of 45,361 living in food deserts and a total of 9 census tracts classified as food deserts by the USDA.

Report Area	Total Population (2010)	Food Desert Census Tracts	Other Census Tracts	Food Desert Population	Other Population
Report Location	250,845	9	46	45,361	205,484
Camden County, MO	44,002	1	10	3,726	40,276
Crawford County, MO	24,696	1	5	4,594	20,102
Gasconade County, MO	15,222	0	5	0	15,222
Laclede County, MO	35,571	3	3	14,667	20,904
Maries County, MO	9,176	0	3	0	9,176
Miller County, MO	24,748	0	5	0	24,748
Phelps County, MO	45,156	2	8	12,657	32,499
Pulaski County, MO	52,274	2	7	9,717	42,557
Missouri	5,988,927	248	1,143	1,084,564	4,904,363
United States	308,745,538	9,293	63,238	39,074,974	269,670,564

Data Source: US Department of Agriculture, Economic Research Service, USDA - Food Access Research Atlas, 2019.

Low-Income Individual Phone Interview Summary

Community Needs Assessment Summary - 2026

Missouri Ozarks Community Action conducted 35 low-income individual phone interviews throughout Camden, Crawford, Gasconade, Laclede, Maries, Miller, Phelps, and Pulaski Counties.

Community Resources

Community resources were discussed throughout the interview process. While some participants reported knowing where to seek assistance, others identified challenges related to resource awareness and navigating available services.

Resident Voice: "Getting people to accept help and not expect help and only look for handouts."

Housing

Affordable housing emerged as a major concern throughout the interview process. Participants identified housing affordability, housing availability, homelessness, and the need for safe places to live as challenges affecting individuals and families throughout the service area.

Resident Voice: "Affordable housing."

Employment & Income

Participants frequently discussed the need for employment opportunities that provide sufficient income to meet basic needs. Respondents identified the need for additional employment opportunities, better wages, and increased financial stability.

Resident Voice: "More Job Opportunities."

Education

Some participants identified education and workforce development opportunities as important community needs and emphasized the importance of education in improving employment opportunities and long-term self-sufficiency.

Resident Voice: "Education."

Transportation

Transportation was a recurring concern during the interview process. Participants reported transportation barriers affecting access to employment, healthcare, education, grocery

stores, and other essential services. Several respondents specifically identified public transportation as a community need.

Resident Voice: "Public Bus Service."

Child Care

Access to affordable and reliable childcare was identified as a barrier affecting employment and family stability. Several participants identified childcare as a significant community need.

Resident Voice: "Daycare."

Health & Nutrition

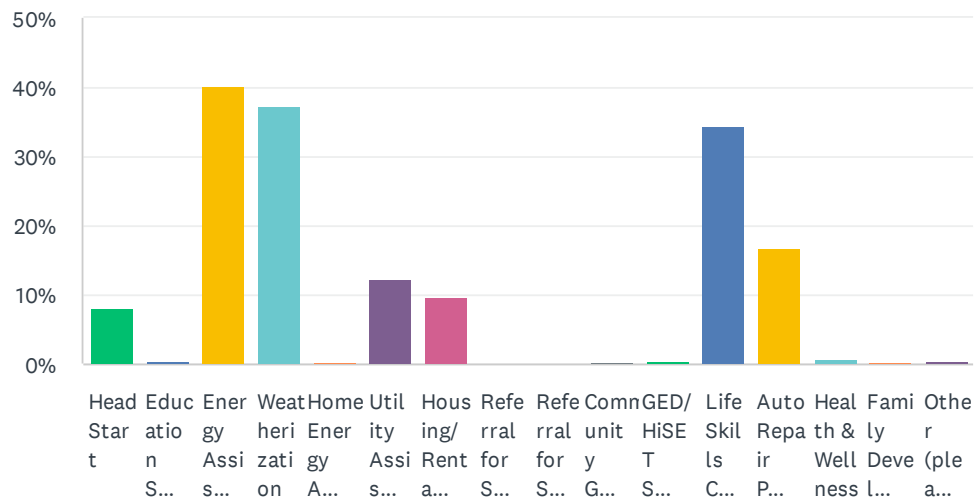
Participants identified healthcare affordability, access to medical providers, and healthcare services as important concerns. Respondents also discussed challenges associated with obtaining needed healthcare services and resources.

Resident Voice: "More Acces to cheap Health care."

Most listed Need Category	Count
Housing / Affordable Housing / Homelessness	15
Transportation / Public Transit	10
Employment / Jobs	8
Child Care / Youth Needs	4
Health Care / Medical Resources	3
Education	1
Senior Services	1
Basic Survival Needs	1
Public Safety / Law Enforcement	1
Community Resource Awareness / Self-Sufficiency	1

Q1 Please choose all services you have received from MOCA:

Answered: 448 Skipped: 6



ANSWER CHOICES	RESPONSES	
Head Start	8.26%	37
Education Supports/Training	0.45%	2
Energy Assistance	40.18%	180
Weatherization	37.50%	168
Home Energy Audit	0.22%	1
Utility Assistance/Section 8 Housing	12.28%	55
Housing/Rental Assistance	9.82%	44
Referral for Services	0.00%	0
Referral for Services	0.00%	0
Community Gardens	0.22%	1
GED/HiSET Supports	0.45%	2
Life Skills Classes	34.38%	154
Auto Repair Program	16.74%	75
Health & Wellness	0.89%	4
Family Development/ Case Management	0.22%	1
Other (please specify)	0.45%	2
Total Respondents: 448		

#	OTHER (PLEASE SPECIFY)	DATE
1	Air-Conditioner unit	6/29/2026 4:21 PM

2	Food Pantry	8/7/2024 4:22 PM
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Q2 Who was your MOCA Services Provider?

Answered: 305 Skipped: 149

#	RESPONSES	DATE
1	Liheap	6/29/2026 4:21 PM
2	Weatherization	6/18/2026 12:48 PM
3	Weatherization	6/18/2026 12:44 PM
4	Weatherization	6/18/2026 12:42 PM
5	Weatherization	6/18/2026 12:39 PM
6	Weatherization	5/27/2026 4:20 PM
7	Weatherization	5/27/2026 4:18 PM
8	Weatherization	5/27/2026 4:16 PM
9	Weatherization	5/27/2026 4:13 PM
10	MOCA pays my energy bill to St James Municipal Utilities and I am beyond appreciative for the help.	5/5/2026 9:06 AM
11	Weatherization	4/16/2026 12:54 PM
12	Weatherization	4/16/2026 12:51 PM
13	Weatherization	4/13/2026 12:55 PM
14	Weatherization	4/13/2026 12:53 PM
15	Weatherization	4/13/2026 12:50 PM
16	I don't understand this question. I Thought MOCA was the service provider.	3/25/2026 9:53 PM
17	Liheap	3/25/2026 8:30 PM
18	RMU/ ROLLA MUNICIPAL UTILITIES	3/25/2026 3:19 PM
19	Weatherization	3/25/2026 12:59 PM
20	Housing	3/24/2026 4:31 PM
21	Housing	3/24/2026 4:30 PM
22	Housing	3/24/2026 4:28 PM
23	Weatherization	3/24/2026 4:25 PM
24	Weatherization	3/24/2026 4:23 PM
25	? I live in St James MO. Phelps co provider?	3/16/2026 4:38 PM
26	Weatherization	3/16/2026 4:22 PM
27	Weatherization	2/26/2026 4:14 PM
28	Weatherization	2/26/2026 4:12 PM
29	weatherization	2/17/2026 4:25 PM
30	Weatherization	2/9/2026 12:49 PM
31	weatherization	1/15/2026 12:06 PM
32	Weatherization	1/13/2026 11:12 AM

Customer Satisfaction Survey		SurveyMonkey
33	Weatherization	12/16/2025 12:55 PM
34	weatherization	12/16/2025 12:46 PM
35	Weatherization	12/9/2025 12:54 PM
36	Weatherization	12/9/2025 12:52 PM
37	Weatherization	12/9/2025 12:49 PM
38	weatherization	11/20/2025 9:20 AM
39	Weatherization	11/20/2025 9:18 AM
40	weatherization	11/3/2025 9:29 AM
41	weatherization	10/23/2025 12:57 PM
42	weatherization	10/23/2025 12:55 PM
43	Weatherization	10/23/2025 12:52 PM
44	Shannon	10/6/2025 12:48 PM
45	Tiffany	10/2/2025 4:24 PM
46	Weatherization	10/2/2025 4:09 PM
47	Weatherization	10/2/2025 4:07 PM
48	Weatherization	9/19/2025 10:33 AM
49	Tiffany Clutter	9/18/2025 12:47 PM
50	Weatherization	9/11/2025 2:04 PM
51	Weatherization	9/8/2025 4:16 PM
52	weatherization	9/3/2025 12:50 PM
53	Weatherization	8/21/2025 12:51 PM
54	Angie	8/12/2025 4:16 PM
55	Weatherization	8/7/2025 3:56 PM
56	Weatherization	8/5/2025 1:30 PM
57	Weatherization	7/29/2025 10:41 AM
58	Weatherization	7/29/2025 10:39 AM
59	Weatherization	7/10/2025 4:18 PM
60	Weatherization	7/10/2025 4:15 PM
61	Weatherization	7/7/2025 1:07 PM
62	weatherization	7/7/2025 1:05 PM
63	Weatherization	6/30/2025 12:53 PM
64	Weatherization	6/13/2025 10:47 AM
65	Weatherization	5/29/2025 4:23 PM
66	weatherization	5/28/2025 12:54 PM
67	weatherization	5/21/2025 11:26 AM
68	Weatherization	5/20/2025 12:56 PM
69	Weatherization	4/24/2025 3:02 PM
70	weatherization	4/23/2025 12:58 PM

Customer Satisfaction Survey		SurveyMonkey
71	Weatherization	4/17/2025 4:30 PM
72	Weatherization	4/1/2025 4:21 PM
73	Weatherization	3/28/2025 1:00 PM
74	weatherization	3/24/2025 1:07 PM
75	Weatherization	3/24/2025 12:58 PM
76	weatherization	3/24/2025 12:53 PM
77	Weatherization	3/24/2025 12:47 PM
78	Weatherization	3/24/2025 12:45 PM
79	weatherization	3/12/2025 4:21 PM
80	weatherization	3/3/2025 4:27 PM
81	Weatherization	2/25/2025 3:07 PM
82	Weatherization	2/7/2025 3:14 PM
83	weatherization	2/5/2025 4:16 PM
84	Weatherization	1/31/2025 9:09 AM
85	Keith	1/27/2025 4:27 PM
86	Weatherization	1/27/2025 4:03 PM
87	Weatherization	1/13/2025 10:29 AM
88	weatherization	1/13/2025 10:26 AM
89	Weatherization	12/17/2024 3:29 PM
90	Angelina	12/16/2024 4:11 PM
91	weatherization	12/13/2024 10:50 AM
92	weatherization	12/13/2024 10:43 AM
93	weatherization	12/3/2024 12:58 PM
94	weatherization	12/3/2024 12:46 PM
95	weatherization	12/3/2024 12:44 PM
96	weatherization	12/3/2024 12:41 PM
97	weatherization	11/26/2024 12:04 PM
98	Weatherization	11/21/2024 4:14 PM
99	Weatherization	11/19/2024 4:08 PM
100	Weatherization	11/7/2024 4:22 PM
101	Weatherization	11/7/2024 4:05 PM
102	Weatherization	10/30/2024 4:17 PM
103	Weatherization	10/25/2024 1:46 PM
104	weatherization	10/25/2024 1:01 PM
105	weatherization	10/14/2024 12:21 PM
106	weatherization	10/14/2024 12:21 PM
107	weatherization	10/14/2024 12:19 PM
108	weatherization	10/14/2024 12:17 PM

Customer Satisfaction Survey		SurveyMonkey
109	Weatherization	10/1/2024 4:22 PM
110	Weatherization	10/1/2024 4:20 PM
111	Weatherization	9/23/2024 4:20 PM
112	Weatherization	9/23/2024 4:10 PM
113	Richland	9/23/2024 4:07 PM
114	Pulaski	9/18/2024 4:09 PM
115	Richland MOCA	9/18/2024 4:00 PM
116	Not sure	9/12/2024 12:55 PM
117	Weatherization	8/29/2024 4:26 PM
118	Weatherization	8/28/2024 4:12 PM
119	Savanne	8/22/2024 1:38 PM
120	Weatherization	8/22/2024 1:25 PM
121	Pulaski County Public Housing Authority	8/20/2024 4:16 PM
122	Savahnah (Savanna)	8/20/2024 4:14 PM
123	Weatherization	8/20/2024 4:09 PM
124	Weatherization	8/20/2024 4:05 PM
125	Richland Mo Pulaski County	8/20/2024 4:03 PM
126	Weatherization	8/19/2024 4:17 PM
127	Don't remember	8/19/2024 4:13 PM
128	Miller county?	8/19/2024 4:11 PM
129	Weatherization	8/19/2024 4:09 PM
130	Weatherization	8/12/2024 4:18 PM
131	?	8/7/2024 4:22 PM
132	Weatherization	8/7/2024 2:38 PM
133	Weatherization	8/7/2024 2:35 PM
134	Energy assistance/ Food	8/7/2024 2:33 PM
135	Weatherization	7/19/2024 8:04 AM
136	Weatherization	7/18/2024 4:08 PM
137	Ameren	7/16/2024 4:19 PM
138	Weatherization	7/16/2024 4:07 PM
139	Laura	7/11/2024 12:42 PM
140	?	7/9/2024 4:01 PM
141	Angela Dame	7/8/2024 3:09 PM
142	Weatherization	7/8/2024 1:56 PM
143	weatherization	6/27/2024 2:13 PM
144	Weatherization	6/24/2024 8:44 AM
145	Weatherization	6/13/2024 3:30 PM
146	Hud	6/13/2024 3:07 PM

Customer Satisfaction Survey		SurveyMonkey
147	Weatherization	6/11/2024 1:14 PM
148	Not sure, just everything came through HUD.	6/11/2024 1:06 PM
149	Weatherization	6/10/2024 8:13 AM
150	Weatherization	5/30/2024 10:01 AM
151	Weatherization	5/29/2024 1:28 PM
152	Weatherization	5/21/2024 12:50 PM
153	Weatherization	5/20/2024 1:03 PM
154	Weatherization	5/16/2024 12:42 PM
155	weatherization	5/13/2024 1:49 PM
156	Weatherization	5/13/2024 1:30 PM
157	Weatherization	5/13/2024 1:27 PM
158	Weatherization	5/1/2024 12:11 PM
159	weatherization	4/24/2024 12:36 PM
160	weatherization	4/24/2024 12:34 PM
161	Weatherization	4/24/2024 12:31 PM
162	Weatherization	4/24/2024 12:23 PM
163	Weatherization	4/24/2024 12:19 PM
164	Weatherization	4/11/2024 10:05 AM
165	Ronda, Trent, Gary, Mike, Troy, Allen	4/1/2024 1:21 PM
166	Trent, Gary, Troy, Mike, Allen, Bryor	4/1/2024 1:16 PM
167	Weatheriztion	4/1/2024 1:14 PM
168	Weatherization	4/1/2024 1:12 PM
169	weatherization	4/1/2024 1:11 PM
170	Weatherization	3/1/2024 12:50 PM
171	Melinda Smith & Celia Shortell	2/22/2024 10:53 AM
172	Weatherization	2/22/2024 10:51 AM
173	Weatherization	2/22/2024 10:50 AM
174	Weatherization	2/22/2024 10:49 AM
175	Weatherization	2/22/2024 10:48 AM
176	Weatherization	2/22/2024 10:46 AM
177	Richland office	2/22/2024 10:45 AM
178	Weatherization	2/22/2024 10:41 AM
179	Weatherization	2/22/2024 10:36 AM
180	C.S	2/8/2024 2:35 PM
181	C.S	2/8/2024 2:34 PM
182	C.S	2/8/2024 2:33 PM
183	C.S	2/8/2024 2:32 PM
184	C.S	2/8/2024 2:31 PM

Customer Satisfaction Survey		SurveyMonkey
185	C.s	2/8/2024 2:30 PM
186	C.S	2/8/2024 2:30 PM
187	C.S	2/8/2024 2:29 PM
188	C.S	2/8/2024 2:27 PM
189	C.S	2/8/2024 2:25 PM
190	C.S	2/8/2024 2:24 PM
191	C.S	2/8/2024 2:23 PM
192	C.S	2/8/2024 2:21 PM
193	C.S	2/8/2024 2:21 PM
194	C.S	2/8/2024 2:19 PM
195	C.S	2/8/2024 2:18 PM
196	C.S	2/8/2024 2:17 PM
197	C.S	2/8/2024 2:16 PM
198	C.S	2/8/2024 2:16 PM
199	C.S	2/8/2024 2:15 PM
200	C.S	2/8/2024 2:11 PM
201	C.S	2/8/2024 2:10 PM
202	C.S	2/8/2024 2:09 PM
203	C.S	2/8/2024 2:08 PM
204	C.S	2/8/2024 2:07 PM
205	C.S	2/8/2024 2:06 PM
206	C.S	2/8/2024 2:05 PM
207	C.S	2/8/2024 2:04 PM
208	C.S	2/8/2024 2:03 PM
209	C.S	2/8/2024 2:02 PM
210	C.S	2/8/2024 2:01 PM
211	C.S	2/8/2024 2:00 PM
212	C.S	2/8/2024 1:59 PM
213	C.S	2/8/2024 1:58 PM
214	C.S	2/8/2024 1:57 PM
215	C.S	2/8/2024 1:56 PM
216	C.S	2/8/2024 1:56 PM
217	C.S	2/8/2024 1:54 PM
218	C.S	2/8/2024 1:53 PM
219	C.S	2/8/2024 1:51 PM
220	C.S	2/8/2024 1:50 PM
221	C.S	2/8/2024 1:49 PM
222	C.S	2/8/2024 1:48 PM

Customer Satisfaction Survey		SurveyMonkey
223	C.S	2/8/2024 1:47 PM
224	C.S	2/8/2024 1:47 PM
225	C.S	2/8/2024 1:46 PM
226	C.S	2/8/2024 1:43 PM
227	C.S	2/8/2024 1:43 PM
228	C.S	2/8/2024 1:42 PM
229	C.S	2/8/2024 1:41 PM
230	C.S	2/8/2024 1:40 PM
231	C.S	2/8/2024 1:39 PM
232	C.S	2/8/2024 1:38 PM
233	C.s	2/8/2024 1:37 PM
234	C.S	2/8/2024 1:36 PM
235	C.S	2/8/2024 1:35 PM
236	C.S	2/8/2024 1:34 PM
237	C.S	2/8/2024 1:33 PM
238	C.S	2/8/2024 1:32 PM
239	C.S	2/8/2024 1:31 PM
240	C.S	2/8/2024 1:30 PM
241	C.S	2/8/2024 1:27 PM
242	C.S	2/8/2024 1:27 PM
243	C.S	2/8/2024 1:26 PM
244	C.S	2/8/2024 1:24 PM
245	C.S	2/8/2024 1:23 PM
246	C.S	2/8/2024 1:22 PM
247	C.S	2/8/2024 1:21 PM
248	C.S	2/8/2024 1:20 PM
249	C.S	2/8/2024 1:19 PM
250	C.S	2/8/2024 1:16 PM
251	C.S	2/8/2024 1:15 PM
252	C.S	2/8/2024 1:14 PM
253	C.S	2/8/2024 1:13 PM
254	C.S	2/8/2024 1:12 PM
255	C.S	2/8/2024 1:11 PM
256	C.S	2/8/2024 1:10 PM
257	C.S	2/8/2024 1:09 PM
258	C.S	2/8/2024 1:06 PM
259	C.S	2/8/2024 1:05 PM
260	C.S	2/8/2024 1:04 PM

Customer Satisfaction Survey		SurveyMonkey
261	C.S	2/8/2024 1:03 PM
262	C.S	2/8/2024 1:01 PM
263	C.S	2/8/2024 1:00 PM
264	C.S	2/8/2024 12:59 PM
265	C.S	2/8/2024 12:58 PM
266	C.S	2/8/2024 12:57 PM
267	C.S	2/8/2024 12:56 PM
268	C.S	2/8/2024 12:54 PM
269	C.S	2/8/2024 12:54 PM
270	C.S	2/8/2024 12:52 PM
271	C.S	2/8/2024 12:51 PM
272	C.S	2/8/2024 12:50 PM
273	C.S	2/8/2024 12:48 PM
274	C.S	2/8/2024 12:47 PM
275	C.S	2/8/2024 12:45 PM
276	Pulaski county pha - Angie	1/16/2024 4:22 PM
277	Pulaski Co Moca	1/16/2024 11:28 AM
278	Angie	1/12/2024 9:38 AM
279	Weatherization	1/12/2024 9:37 AM
280	Pulaski CO Pha	1/12/2024 9:36 AM
281	Mr. Keith	1/12/2024 9:32 AM
282	Richland, MO	1/5/2024 4:03 PM
283	Weatherization	1/5/2024 3:59 PM
284	Weatherization	1/5/2024 3:57 PM
285	Weatherization	12/20/2023 1:04 PM
286	Pulaski CO Pha	12/18/2023 11:02 AM
287	Michelle (Tony & Geneva)	12/18/2023 10:58 AM
288	City of Lebanon	12/18/2023 10:56 AM
289	Angie	12/18/2023 10:55 AM
290	Weatherization	12/18/2023 10:53 AM
291	Weatherization	12/18/2023 10:39 AM
292	weatherization	12/5/2023 1:22 PM
293	Moca Richland mo 65556	11/17/2023 10:28 AM
294	No One	11/14/2023 10:56 AM
295	Weatherization	11/14/2023 10:52 AM
296	Weatherization	11/14/2023 10:49 AM
297	Weatherization	11/3/2023 9:17 AM
298	Weatherization	11/1/2023 2:34 PM

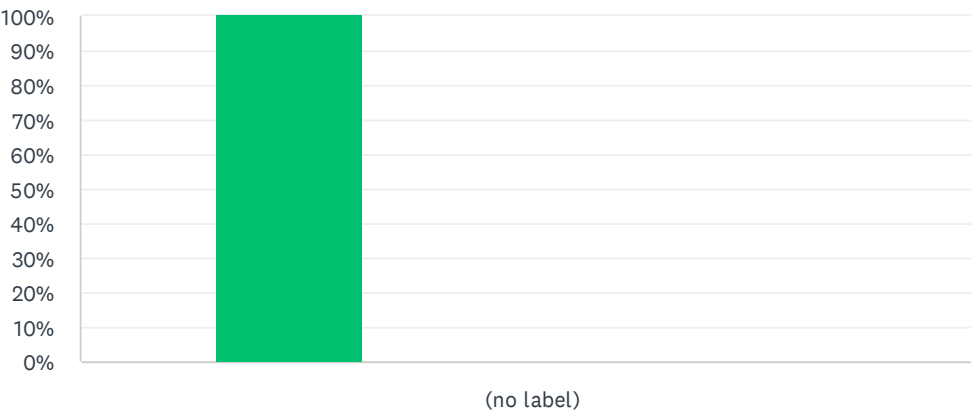
Customer Satisfaction Survey

SurveyMonkey

299	Weatherization	11/1/2023 11:29 AM
300	Weatherization	11/1/2023 11:25 AM
301	Weatherization	11/1/2023 11:22 AM
302	Weatherization	10/13/2023 1:28 PM
303	Weatherization	10/13/2023 1:22 PM
304	Angie and someone else. Don't remember the names.	10/13/2023 1:19 PM
305	Angie	10/13/2023 1:17 PM

Q3 Agency staff were polite and respectful

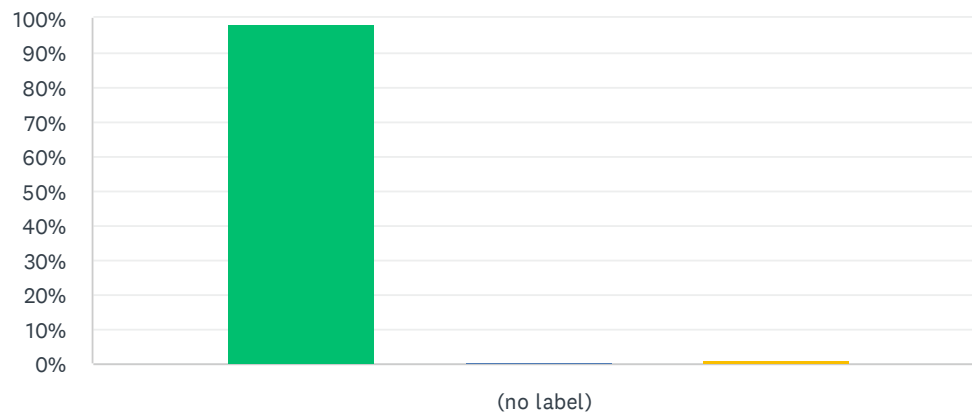
Answered: 452 Skipped: 2



	Yes	No	Not Applica...			
	YES	NO	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE	
(no label)	99.78%	0.22%	0.00%			
	451	1	0	452	1.00	

Q4 Staff explained all paperwork to me and answered my questions

Answered: 450 Skipped: 4



Yes

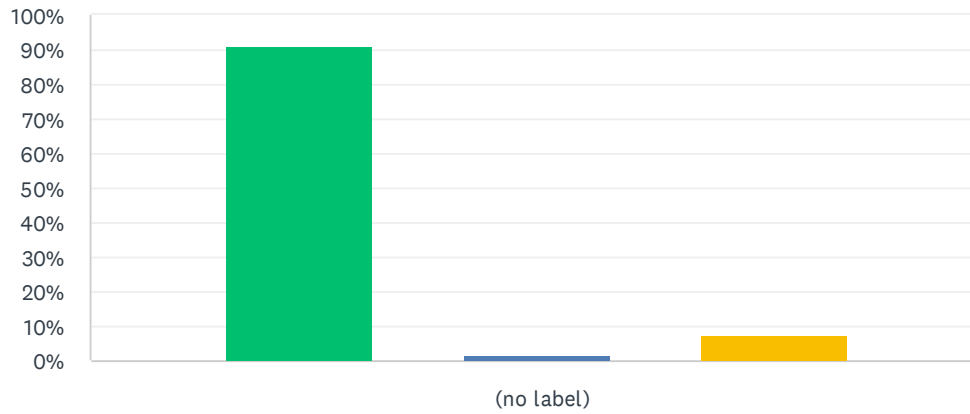
No

Not Applica...

	YES	NO	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
(no label)	98.44%	0.44%	1.11%	450	1.03
	443	2	5		

Q5 Staff gave me information on programs/services outside of the agency, including contact information

Answered: 447 Skipped: 7



Yes

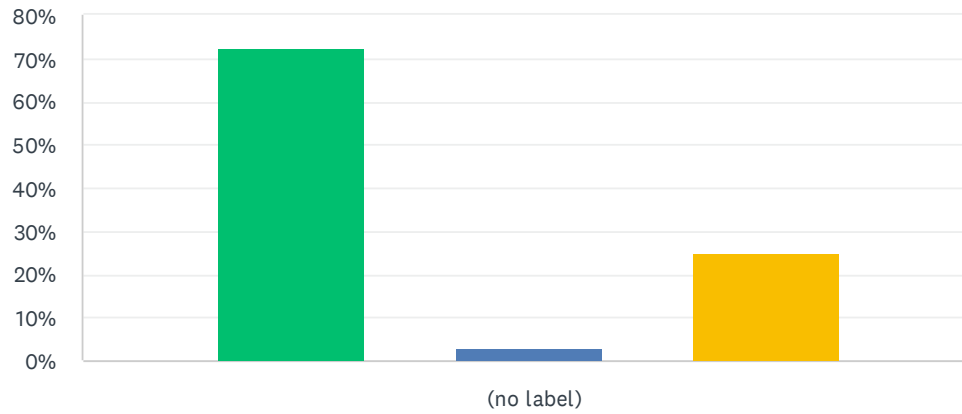
No

Not Applicable

	YES	NO	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
(no label)	90.83%	1.57%	7.61%		
	406	7	34	447	1.17

Q6 If staff were unable to meet my needs, the reasons were clearly explained

Answered: 446 Skipped: 8



Yes

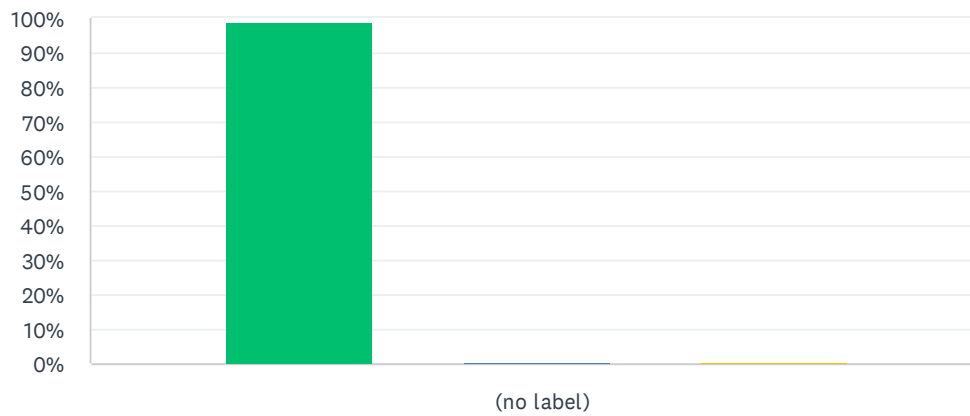
No

Not Applicable

	YES	NO	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
(no label)	72.42% 323	2.91% 13	24.66% 110	446	1.52

Q7 I have had positive impact from MOCA Services

Answered: 449 Skipped: 5



Yes

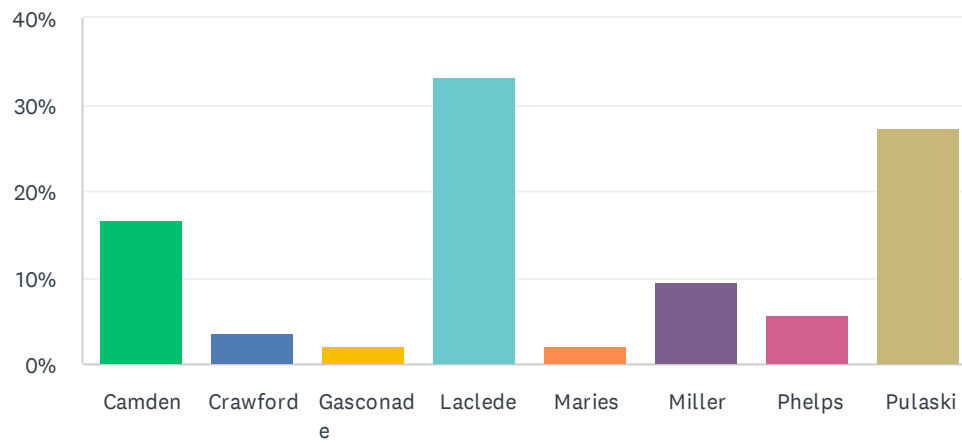
No

Not Applica...

	YES	NO	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
(no label)	99.11%	0.45%	0.45%		
	445	2	2	449	1.01

Q8 In what County do you reside

Answered: 399 Skipped: 55



ANSWER CHOICES	RESPONSES	
Camden	16.54%	66
Crawford	3.51%	14
Gasconade	2.01%	8
Laclede	33.33%	133
Maries	2.01%	8
Miller	9.52%	38
Phelps	5.76%	23
Pulaski	27.32%	109
TOTAL		399

Q9 If you have any questions or concerns, please contact Missouri Ozarks Community Action at 573-765-3263. This agency is an equal opportunity employer and provider. Additional Comments, if any:

Answered: 177 Skipped: 277

#	RESPONSES	DATE
1	Thank you so much.	6/18/2026 12:48 PM
2	The crew was great! Thank you so much you helped me tremendously. You have saved me a lot of money & worry.	6/18/2026 12:42 PM
3	Thank you for your service.	6/18/2026 12:39 PM
4	A simple thank you is not enough. Everyone was great and did all things great.	5/27/2026 4:20 PM
5	Keith Anderson was thorough on all the wonderful services available from moca. Excellent install staff, Efficient, Friendly.	5/27/2026 4:16 PM
6	Thank you for your services and assistance!	5/27/2026 4:13 PM
7	MOCA has always been great to me and I am beyond appreciative for the help I received from them.	5/5/2026 9:06 AM
8	Great Experience!!	4/16/2026 12:54 PM
9	Good job!	4/16/2026 12:51 PM
10	True Pro's, Thank you. Great Job	4/13/2026 12:55 PM
11	Everyone was very kind, worked hard and got everything done quickly.	4/13/2026 12:53 PM
12	Everyone was great. We wanted to thank you!	4/13/2026 12:50 PM
13	The staff I have spoken to at MOCA have always went out of their way to help and always been very friendly and professional.	3/25/2026 9:53 PM
14	I am good thank you	3/25/2026 3:19 PM
15	Thanks for everything! The crew was great! very professional and courteous.	3/25/2026 12:59 PM
16	Thanks so much keith!	3/24/2026 4:31 PM
17	Keith explained every thing understandable.	3/24/2026 4:30 PM
18	Keith is really good to me. He is very thorough.	3/24/2026 4:28 PM
19	Moca has been so helpful and kind. Not only were they thorough. They made owning a home easier.	3/24/2026 4:25 PM
20	Moca runs out of funds so early now that we are still left in a bind in the end of the fiscal year. The staff is always respectful and does what they can	3/16/2026 4:38 PM
21	Excellent services, very helpful, very friendly, excellent staff, Thank you so much!	3/16/2026 4:22 PM
22	We were so very pleased with the whole experience. Thanks to everyone.	2/26/2026 4:14 PM
23	Everything went smooth. No complaints.	2/26/2026 4:12 PM
24	Thank you & God bless you all.	2/17/2026 4:25 PM
25	We would like to highlight the courtesy we received from everyone involved. It has been a real help for us. Thank you.	2/9/2026 12:49 PM
26	The guys at the house were great!	1/15/2026 12:06 PM

Customer Satisfaction Survey

SurveyMonkey

27	Thank you, everybody was great.	1/13/2026 11:12 AM
28	We really appreciate your crew and the services we received. Thank you!	12/16/2025 12:55 PM
29	Thank you so much! You have no idea how much this truly helped us.	12/16/2025 12:46 PM
30	Thanks	12/9/2025 12:54 PM
31	All service providers that came to my home were exceptionally nice & accommodating. I truly appreciate all moca has done for me!	12/9/2025 12:52 PM
32	Thank you for everything that was done for my home. I couldn't have done it without the help I received being disabled.	12/9/2025 12:49 PM
33	Our team was great. Thanks so much.	11/20/2025 9:20 AM
34	Staffing was wonderful & so helpful. They have been very helpful with us and informative.	11/20/2025 9:18 AM
35	Thank you for all you service. Everyone was great.	11/3/2025 9:29 AM
36	Thank you! The men that came were extremely knowledgeable and professional. Excellent services.	10/23/2025 12:57 PM
37	very professional / excellent.	10/23/2025 12:55 PM
38	I am so grateful for this service and how much it will improve my life & finances!	10/23/2025 12:52 PM
39	Tiffany is very thorough and helpful.	10/2/2025 4:24 PM
40	Had a great time.	10/2/2025 4:09 PM
41	Thank you	10/2/2025 4:07 PM
42	we were treated so well. They were such a pleasure to be in the house and did a great job.	9/19/2025 10:33 AM
43	Thank you all. God bless you.	9/11/2025 2:04 PM
44	Crew was great, thank you!	9/8/2025 4:16 PM
45	Thank you so much for everything! Everyone we came in contact with was absolutely amazing!	9/3/2025 12:50 PM
46	I love the work the guys did. They are more than awesome very polite. I would recommend moca to anyone.	8/21/2025 12:51 PM
47	She was very nice!	8/12/2025 4:16 PM
48	The gentlemen were very efficient.	8/7/2025 3:56 PM
49	Thank you for all your services. Everyone was wonderful.	8/5/2025 1:30 PM
50	Everyone was great to work with.	7/29/2025 10:41 AM
51	Everybody was professional and polite. Thank you!!!	7/29/2025 10:39 AM
52	Entire staff were very helpful and considerate. Appreciate all done for me.	7/10/2025 4:18 PM
53	Mostly great HOWEVER, UNpainted plywood is showing in my master bedroom window. A \$1.00 2 minute could have.....	7/10/2025 4:15 PM
54	Much gratitude	7/7/2025 1:07 PM
55	I'm very pleased with the work my home received and the kindness from the workers.	7/7/2025 1:05 PM
56	Thank you. All the staff were great.	6/30/2025 12:53 PM
57	Everyone was very polite and did an excellent job.	6/13/2025 10:47 AM
58	Everyone polite and informative. Thank you.	5/29/2025 4:23 PM
59	Thank you they were all amazing. Very Polite.	5/28/2025 12:54 PM
60	Moca is A remarkable program and just as important every person I've dealt with. Energy assistance saves my butt, now the weatherization. You guys are angels. Thank you!	5/21/2025 11:26 AM

Customer Satisfaction Survey

SurveyMonkey

61	Everyone was knowledgeable, hardworking and just fabulous.	5/20/2025 12:56 PM
62	Thank you guys were great.	4/24/2025 3:02 PM
63	Crew members, Trent and Keith were all very nice, informative, polite. We appreciate this so much! Thank you. Thank you. Thank you.	4/23/2025 12:58 PM
64	Good	4/1/2025 4:21 PM
65	Staff was professional, courteous and efficient. I appreciate the improvements to my home!	3/28/2025 1:00 PM
66	well pleased with everyone and all their help.	3/24/2025 1:07 PM
67	Thank you. The People were awesome and they did a fantastic job!	3/24/2025 12:58 PM
68	the whole process and group of men who worked on my case were a God send. They went above and beyond the call. God Bless them all !!!	3/24/2025 12:53 PM
69	All of the people who worked on my home were fantastic!	3/24/2025 12:47 PM
70	Great overall experience!!!! Thank you!	3/24/2025 12:45 PM
71	Thank you!	3/12/2025 4:21 PM
72	Everyone was super polite, and I am so grateful. Thank you!	3/3/2025 4:27 PM
73	Thank you	2/25/2025 3:07 PM
74	Thanks to all very much	2/7/2025 3:14 PM
75	Thank you!	2/5/2025 4:16 PM
76	Very nice, Polite answered all questions.	1/31/2025 9:09 AM
77	Thank you all so very much.	1/27/2025 4:27 PM
78	I saw the change in the numbers from walk through and finished.- it will be amazing! I had a fantastic crew- thank them all!	1/27/2025 4:03 PM
79	The crew was great, letting us be informed properly. Worked together so smooth. Thank you.	1/13/2025 10:29 AM
80	They were perfect. Thank you.	1/13/2025 10:26 AM
81	Had a great experience all the guys were great. Thank you so much.	12/19/2024 2:55 PM
82	everybody was thoughtful..... A good experience.	12/17/2024 3:29 PM
83	Always helpful and informational. Thank you!!	12/16/2024 4:11 PM
84	Keith: crew were absolutely wonderful. They were respectful, answered all my questions and explained the process in detail.	12/13/2024 10:50 AM
85	Thank you all very much! You was very good.	12/13/2024 10:43 AM
86	The best	12/3/2024 12:58 PM
87	Guys were awesome! Please fix AC!!! LOL	12/3/2024 12:46 PM
88	I'm so blessed, Thank you all.	12/3/2024 12:44 PM
89	very professional well-mannered men. Very satisfied.	12/3/2024 12:41 PM
90	Thank you!	11/19/2024 4:08 PM
91	The crew was great work very hard Thank you!	11/7/2024 4:22 PM
92	Everyone involved in my weatherization from start to finish was very polite, informative, kind and a joy to have met.	11/7/2024 4:05 PM
93	I would like someone to spray a little space of mold in my crawl space. Thank you for everything new you fixed.	10/30/2024 4:17 PM
94	A big thank you to everyone! God Bless!	10/25/2024 1:46 PM
95	The team was very professional. They did an awesome job!!	10/25/2024 1:01 PM

Customer Satisfaction Survey

SurveyMonkey

96	I am very pleased with the work	10/14/2024 12:21 PM
97	Thank you all	10/14/2024 12:19 PM
98	Thank you	10/14/2024 12:17 PM
99	Thank you for your services.	10/1/2024 4:22 PM
100	Wonderful worker & work done!	10/1/2024 4:20 PM
101	I'm so very thankful to everyone who has helped with this project program. I wouldn't have been able to do it without your assistance. Thank you.	10/1/2024 4:18 PM
102	I wish they would of put my window 8" higher other than that everyone was great.	9/23/2024 4:20 PM
103	Very good work. Thank you!	9/23/2024 4:10 PM
104	The weatherization staff was most polite. I am truly grateful for your services. Thank you.	8/29/2024 4:26 PM
105	All the crew was very nice and explained every question I had.	8/28/2024 4:12 PM
106	Thank you so so much for all your help so far	8/22/2024 1:38 PM
107	Thanks	8/22/2024 1:25 PM
108	I was very impressed by the personal experience with Savanna.	8/20/2024 4:14 PM
109	I am overwhelmed with thankfulness and am so pleased with the people who made our home more of a home and a better home to live in and enjoy! I love my home. Now I love it even more! You all are very special people!	8/20/2024 4:09 PM
110	Very positive. All workers were very nice and did a great job!! Everything GREAT!!!	8/20/2024 4:05 PM
111	Thank you!!!	8/20/2024 4:03 PM
112	Thank you all. They were all very polite. Hats off to them.	8/19/2024 4:17 PM
113	Thanks fantastic crew.	8/19/2024 4:09 PM
114	Thanks for the help	8/12/2024 4:18 PM
115	You guys are amazing! I don't know what I would do without you.	8/7/2024 4:22 PM
116	Excellent work. Respectful gentlemen.	8/7/2024 2:38 PM
117	Very good	8/7/2024 2:35 PM
118	They were very helpful.	8/7/2024 2:33 PM
119	Great	7/19/2024 8:04 AM
120	Very happy with service. Thank you so much.	7/18/2024 4:08 PM
121	They did a great job very calm and patient.	7/16/2024 4:07 PM
122	I really appreciate all services provided.	7/11/2024 12:42 PM
123	very professional.	7/8/2024 1:56 PM
124	The crew was awesome and did an amazing job.	6/27/2024 2:13 PM
125	So excited to have this done. Thank you so much.	6/24/2024 8:44 AM
126	Guys were very polite and cleaned everything up. Very pleased.	6/13/2024 3:30 PM
127	Crew was very thorough and efficient.	6/11/2024 1:14 PM
128	Angie and Keith have always been very kind and always helped me.	6/11/2024 1:06 PM
129	Great staff, caring and very (?) about their jobs excellent work. Great at explaining things.	6/10/2024 8:13 AM
130	Thank you for your services.	5/29/2024 1:28 PM
131	Overwhelmed of all they did.	5/21/2024 12:50 PM

Customer Satisfaction Survey		SurveyMonkey
132	Thank you.	5/20/2024 1:03 PM
133	Everyone was great. Thank you for this blessing.	5/16/2024 12:42 PM
134	The workers were amazing. very helpful. The program is such a huge blessing.	5/13/2024 1:49 PM
135	Everyone was polite and did a good job. Thank you. Keith.	5/13/2024 1:30 PM
136	Thank you.	5/13/2024 1:27 PM
137	Amazing attitudes and very professional!	5/1/2024 12:11 PM
138	Totally Awesome, Thank you!	4/24/2024 12:36 PM
139	Everyone was wonderful! Thank you!	4/24/2024 12:34 PM
140	Did a great job, thank you.	4/24/2024 12:31 PM
141	I really appreciate all the help. The crew did an awesome job.	4/24/2024 12:19 PM
142	Appreciate all the work and effort.	4/11/2024 10:05 AM
143	Thank you for your services & explain the other programs offered. I will definitely be a word of mouth.	4/1/2024 1:21 PM
144	Staff was so kind and worked so hard.	4/1/2024 1:16 PM
145	Thank you so much.	4/1/2024 1:14 PM
146	Thank you	4/1/2024 1:12 PM
147	The guys were very kind and very sweet. Thank you!	4/1/2024 1:11 PM
148	Thank you so much.	3/1/2024 12:50 PM
149	I am so grateful for this program and the patience and assistance these ladies have!	2/22/2024 10:53 AM
150	Thank you.	2/22/2024 10:51 AM
151	Thank you very much. This will make a difference in our life. (Very Professional)	2/22/2024 10:48 AM
152	Your agency is a life saver for me. Thank you.	2/22/2024 10:45 AM
153	They were friendly and very thorough. I like them. A++	2/22/2024 10:43 AM
154	Thank you so much.	2/22/2024 10:41 AM
155	Very friendly and efficient team.	2/22/2024 10:36 AM
156	I am so thankful for all the help they give me.	1/16/2024 4:20 PM
157	Angie has helped me a lot	1/12/2024 9:38 AM
158	100%	1/12/2024 9:37 AM
159	The staff was very friendly, Thank you for your help.	1/5/2024 3:59 PM
160	Very polite. Great crew & Thank you.	1/5/2024 3:57 PM
161	If program had some form of assistance to help purchase a home would be wonderful. As no longer qualify for Moca programs. Which good thing but still struggling world we live in.	12/20/2023 1:09 PM
162	Very nice crew. I appreciate all the help.	12/20/2023 1:04 PM
163	pcpha/moca are life savers for me! I would be homeless if it wasn't for their help!	12/18/2023 11:02 AM
164	I am 100% satisfied for many years with you. Thank you.	12/18/2023 11:00 AM
165	Angie was very helpful.	12/18/2023 10:55 AM
166	Excellent job! Thank you so much for helping our family.	12/18/2023 10:53 AM
167	Great Job	12/18/2023 10:39 AM
168	Thanks for help in our community.	12/18/2023 10:24 AM

Customer Satisfaction Survey

SurveyMonkey

169	The crew went above and beyond to explain the process. Very good with my dog!	11/14/2023 10:49 AM
170	Could not have lived here without section 8. Thank you. Very Grateful.	11/14/2023 10:33 AM
171	Thank you so much!	11/1/2023 2:34 PM
172	Moca staff has been professional and wonderful, a real blessing.	11/1/2023 2:33 PM
173	The crew was all amazing. They did a fantastic job. Thank you!	11/1/2023 11:29 AM
174	The crew was very nice.	11/1/2023 11:25 AM
175	Thank you so much. It is a huge blessing & the guys were awesome.	11/1/2023 11:22 AM
176	Thank you	10/13/2023 1:28 PM
177	Thank you so much for the help.	10/13/2023 1:22 PM

452	03380	10/13/2023 1:20 PM
453	03499	10/13/2023 1:19 PM
454	573-216-6682	10/13/2023 1:17 PM

AR CSBG Module 4 Section C Report V6_V2

7/30/2026

7:14 AM

MULLINS, MARY

REPORT PARAMETERS

REPORT DATE RANGE 10/1/2024-9/30/2025

AGENCY

MOCA

PROGRAM

Include all programs

CONTRACT DETAIL

Include all contract numbers

Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:

14786

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:

7508

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Sex	Number of Individuals	
a. Male	6217	
b. Female	8569	
c. Other	0	
d. Unknown/not reported	0	
e. TOTAL (auto calculated)	14786	

Note: ACR C.1c. Other and ACR C.1d. Unknown/Not Report were removed due to FY 2024 CSBG AR specification update.

3. Education Levels	Number of Individuals	
	[ages 14-24]	[ages 25+]
a. Grades 0-8	388	67
b. Grades 9-12/Non-Graduate	1090	733
c. High School Graduate	437	3911
d. GED/Equivalency Diploma	4	214
e. 12 grade + Some Post-Secondary	37	461
f. 2 or 4 years College Graduate	0	147
g. Graduate of other post-secondary school	1	20
h. Unknown/not reported	64	3286
i. TOTAL (auto calculated)	2021	8839

2. Age	Number of Individuals	
a. 0-5	1645	
b. 6-13	2281	
c. 14-17	1145	
d. 18-24	876	
e. 25-44	3153	
f. 45-54	1504	
g. 55-59	863	
h. 60-64	1126	
i. 65-74	1503	
j. 75+	690	
k. Unknown/not reported	0	
l. TOTAL (auto calculated)	14786	

4. Disconnected Youth	Number of Individuals	
a. Youth ages 14-24 who are neither working or in school	2	

AR CSBG Module 4 Section C Report V6_V2

7/30/2026

7:14 AM

MULLINS, MARY

5. Health	Number of Individuals		
	Yes	No	Unknown
a. Disabling Condition	4263	10523	0
	Yes	No	Unknown
b. Health Insurance*	14262	426	98
*If an individual reported that they had Health Insurance please identify the source of health insurance below.			
Health Insurance Sources			
c.1. Medicaid	4448		
c.2. Medicare	1249		
c.3. State Children's Health Insurance Program	120		
c.4. State Health Insurance for Adults	56		
c.5. Military Health Care	21		
c.6. Direct-Purchase	6		
c.7. Employment Based	426		
c.8. Unknown/not reported	8371		
c.9. TOTAL (auto calculated)	14697		

7. Military Status	Number of Individuals
a. Veteran	193
b. Active Military	0
c. Never Served in the Military	6841
d. Unknown/not reported	2681
e. TOTAL (auto calculated)	9715

6. Ethnicity/Race	Number of Individuals
a. Ethnicity	
a.1. Hispanic, Latino or Spanish Origins	282
a.2. Not Hispanic, Latino or Spanish Origins	14499
a.3. Unknown/not reported	5
a.4. TOTAL (auto calculated)	14786
b. Race	
b.1. American Indian or Alaska Native	78
b.2. Asian	48
b.3. Black or African American	590
b.4. Native Hawaiian and Other Pacific Islander	40
b.5. White	13649
b.6. Other	1
b.7. Multi-race (two or more of the above)	380
b.8. Unknown/not reported	0
b.9. TOTAL (auto calculated)	14786

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full-Time	1665
b. Employed Part-Time	589
c. Migrant Seasonal Farm Worker	0
d. Unemployed (Short-Term, 6 months or less)	639
e. Unemployed (Long-Term, more than 6 months)	1326
f. Unemployed (Not in Labor Force)	5263
g. Retired	229
h. Unknown/not reported	4
i. TOTAL (auto calculated)	9715

AR CSBG Module 4 Section C Report V6_V2

7/30/2026

7:14 AM

MULLINS, MARY

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	3705
b. Two Adults NO Children	863
c. Single Parent Female	1769
d. Single Parent Male	177
e. Two Parent Household	724
f. Non-related Adults with Children	32
g. Multigenerational Household	177
h. Other	59
i. Unknown/not reported	2
j. TOTAL (auto calculated)	7508

11. Housing	Number of Households
a. Own	2894
b. Rent	4487
c. Other permanent housing	20
d. Homeless	76
e. Other	22
f. Unknown/not reported	9
g. TOTAL (auto calculated)	7508

13. Sources of Household Income	Number of Households
a. Income from Employment Only	2
b. Income from Employment and Other Income Source	0
c. Income from Employment, Other Income Source, and Non-Cash Benefits	589
d. Income from Employment and Non-Cash Benefits	1430
e. Other Income Source Only	3
f. Other Income Source and Non-Cash Benefits	3992
g. No Income	20
h. Non-Cash Benefits Only	1335
i. Unknown/not reported	137
j. TOTAL (auto calculated)	7508

10. Household Size	Number of Households
a. Single Person	3705
b. Two	1582
c. Three	897
d. Four	644
e. Five	373
f. Six or more	307
g. Unknown/not reported	0
h. TOTAL (auto calculated)	7508

12. Level of Household Income	Number of Households
(% of HHS Guideline)	
a. Up to 50%	2496
b. 51% to 75%	1771
c. 76% to 100%	1429
d. 101% to 125%	950
e. 126% to 150%	465
f. 151% to 175%	190
g. 176% to 200%	128
h. 201% to 250%	53
i. 250% and over	21
j. Unknown/not reported	5
k. TOTAL (auto calculated)	7508

Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment

14. Other Income Source	Number of Households
-------------------------	----------------------

15. Non-Cash Benefits	Number of Households
-----------------------	----------------------

AR CSBG Module 4 Section C Report V6_V2

7/30/2026

7:14 AM

MULLINS, MARY

a. TANF	64	a. SNAP	4817
b. Supplemental Security Income (SSI)	1450	b. WIC	43
c. Social Security Disability Income (SSDI)	126	c. LIHEAP	3534
d. VA Service-Connected Disability Compensation	6	d. Housing Choice Voucher	3
e. VA Non-Service Connected Disability Pension	3	e. Public Housing	8
f. Private Disability Insurance	0	f. Permanent Supportive Housing	0
g. Worker's Compensation	4	g. HUD-VASH	0
h. Retirement Income from Social Security	57	h. Childcare Voucher	0
i. Pension	133	i. Affordable Care Act Subsidy	0
j. Child Support	315	j. Other	38
k. Alimony or other Spousal Support	0	k. Unknown/not reported	1652
l. Unemployment Insurance	66		
m. EITC	0		
n. Other	3383		
o. Unknown/not reported	1		

E. Number of Individuals Not Included in the Totals Above (due to data collection system integration barriers)

a. Please list the unduplicated number of INDIVIDUALS served in each program*:	Program Name	No. of Individuals
--	--------------	--------------------

F. Number of Households Not Included in the Totals Above (due to data collection system integration barriers)

a. Please list the unduplicated number of HOUSEHOLDS served in each program*:	Program Name	No. of Households
---	--------------	-------------------

Report Logic Description

If the household has more than one application in the reporting range, this report will use the application with the largest household size. If the household sizes are the same between multiple applications, the most recent application of the CSBG module type will be used.

Validation Error and Warning Details	Location
1. Only positive numerical values can be entered in All Item	
2. For Item A, flag if variance +/- 200% from previous year.	
3. For Item B, flag if variance +/- 200% from previous year.	
4. Individual level characteristics cannot be reported unless the total unduplicated number of all individuals is reported in item A.	
5. C.1,2,5,6a,6b,7, 8 cannot be greater than the total number of unduplicated individuals reported in Item A.	
6. C.3a-3h and C.4a (ages 14-24) must be less than or equal to the number of individuals age 14 - 24 reported in C.2c + C.2d.	
7. C.3a-3h (ages 25+) must be less than or equal to the number of individuals age 25+ reported in C.2e through C.2j.	
8. C.5c.1-8 must be less than or equal to number of individuals with health insurance reported in item C.5b.	63

AR CSBG Module 4 Section C Report V6_V2

7/30/2026

7:14 AM

MULLINS, MARY

9. C.5b [Yes] must be greater than zero	
10. Total count cannot be greater than the total unduplicated number of all individuals (item A)	
11. Total count should not be less than the total unduplicated number of all individuals (item A)	
12. C.3i [ages 14-24] + C.3i [ages 25+] cannot be greater than the total unduplicated number of all individuals (item A)	
13. The total number of individuals reported in education levels for C.3i [ages 14-24] cannot exceed the sum of C.2c & C.2d	
14. The total number of individuals reported in education levels for C.3i [ages 14-24] is less than the sum of C.2c + C.2d	
15. The total number of individuals reported in education levels for C.3i [ages 25+] cannot exceed sum of C.2e through C.2j	
16. The total number of individuals reported in education levels for C.3i [ages 25+] is less than the sum of C.2e through C.2j	
17. Sum of individuals reported in disabling condition C.5a data fields cannot be greater than the total unduplicated number of all individuals (item A)	
18. Sum of individuals reported in disabling condition C.5a data fields is less than the total unduplicated number of all individuals (item A)	
19. Sum of individuals reported in health insurance C.5b data fields cannot be greater than the total unduplicated number of all individuals (item A)	
20. Sum of individuals reported in health insurance C.5b data fields is less than the total unduplicated number of all individuals (item A)	
21. Total count of insurance sources (C.5.C.9) is less than c.5b [yes]	
22. Total number of individuals reporting military status is greater than individuals reported as 18+ (sum of C.2d through C.2j)	
23. Total number of individuals reporting work status is greater than the number of individuals reported as 18+ (sum of C.2d through C.2j)	
24. You must report the unduplicated number of households about whom characteristics were obtained (Item B)	
25. The number of households (D.9, 10, 11, 12, 13, 14) cannot be greater than the number of total number of unduplicated households reported in Item B	
26. The total Single Person households reported (D.9a) has to equal Single Persons in Household Size (D.10a)	
27. No item in other income source (section 14) can be greater than the sum of D.13b, D.13c, D.13e, & D.13f.	
28. No item in non cash benefits (section 15) can be greater than the sum of D.13c, D.13d, D.13f, and D.13h.	
29. The total count (D.9j, D.10h, D.11g, D.12k, D.13j) cannot be greater than the unduplicated number of households reported in Item B	
30. D.9j, D.10h, D.11g, D.12k, D.13j total count less than the unduplicated number of households reported in Item B	
31. The sum of ACR D.14a. through ACR D.14o. cannot be less than the sum of ACR D.13b., ACR D.13c., ACR D.13e., and ACR D.13f.	

Pulaski County Landlord Focus Group

Domain-Based Community Needs Assessment Summary – June 17, 2026

Community Strengths

The military presence, Waynesville Park, festivals, and support for small businesses were identified as community strengths.

Resident Voice: "Military. Waynesville Park – they have festivals and promote small businesses."

Housing

Housing is available but affordability, safety concerns, drug activity, and rising costs remain significant issues.

Resident Voice: "There is housing availability – everything keeps going up though – there are safety concerns, drug use, and not enough affordable housing."

Employment & Income

Inflation, taxes, workforce participation challenges, and barriers for younger workers affect financial stability.

Resident Voice: "Everything is expensive, people can't afford to do anything beyond survive."

Education

Participants emphasized educating residents about available resources and preparing youth for careers and adulthood.

Resident Voice: "People need educated on what the resources are and how to use them."

Transportation

Residents reported there is no true public transportation system and existing options are expensive.

Resident Voice: "There is no real public transportation here."

Child Care

Affordable and reliable childcare is lacking and youth activities are limited.

Resident Voice: "Not enough or reliable and affordable childcare."

Health & Nutrition

Healthy foods are difficult to afford and access; participants requested better access to fresh foods and farmers markets.

Resident Voice: "Not enough affordability of healthy food."

Community Resources

Pride, stigma, rejection, and lack of awareness prevent residents from seeking help and engaging with services.

Resident Voice: "Rejection turns people away from ever trying again."

Top Priority Identified

Participants most frequently identified affordable childcare, transportation, youth programs, and affordability concerns.

Resident Voice: "We need youth groups – we don't have Kiwanis, 4H, or mentorship programs."

Recommended Priorities

1. Transportation
2. Child Care
3. Housing
4. Employment & Income
5. Youth Development & Education
6. Health & Nutrition
7. Community Resources



Phelps County (Rolla) Community Needs Assessment

Head Start Focus Group Summary

Community Strengths

Shopping options, walkability, parks, scenery, and family-friendly amenities were identified as community strengths.

Quote: "There are a lot of shopping options, most places are within walking distance, a lot of parks."

Housing

Affordable housing waitlists, limited housing inventory, affordability concerns, and safety issues were major concerns.

Quote: "Affordable housing waitlist."

Quote: "Housing availability is very poor, along with affordability, without going into less safe areas."

Employment & Income

Limited higher-paying employment opportunities, childcare shortages, and transportation barriers affect workforce participation.

Quote: "It is hard to find a good paying job in the area without having previous experience."

Quote: "Having better employment opportunities."

Education

Transportation and childcare barriers make education and job training difficult to access.

Additional after-school and youth development programs were identified as a need.

Quote: "More after-school programs available."

Transportation

Limited public transportation affects access to employment, healthcare, groceries, and services.

Quote: "Not enough public transportation available."

Child Care

Lack of childcare options was one of the most frequently identified concerns.

Quote: "Parents don't have any childcare options in the area."

Quote: "Childcare availability."

Health & Nutrition

Mental health concerns, counseling services, suicide prevention, healthy food affordability, and nutrition education were identified as needs.

Quote: "There have been a lot of mental health struggles in the schools, and no one for the kids to turn to."

Quote: "More affordable healthy foods, and more knowledge of how to cook healthy foods, would help make healthy eating easier."

Community Resources

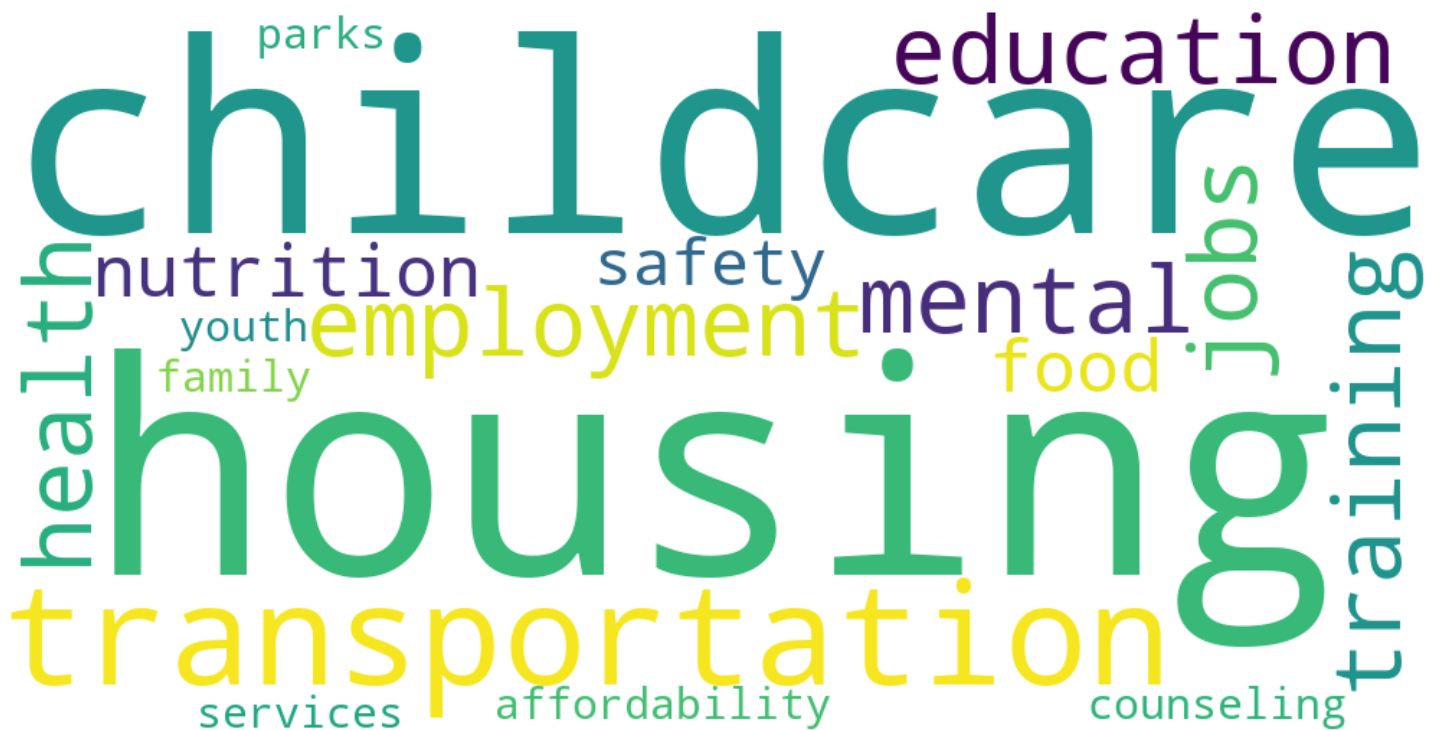
Most residents know where to go for assistance, but stigma, embarrassment, and transportation barriers affect service utilization.

Quote: "People might be embarrassed or ashamed of needing help."

Top Priority Identified

Childcare availability was identified as the single most important service improvement needed in the community.

Quote: "Childcare availability."



MOCA Staff Focus Group

Domain-Based Community Needs Assessment Summary – June 30, 2026

Community Strengths

Coalitions, resource events, blessing boxes, mobile health services, and community partnerships were identified as strengths.

Resident Voice: "Farmer markets, coalition, networking events, homeless coalition, resource events."

Housing

Affordable and safe housing remains a significant concern.

Resident Voice: "Nothing is affordable, and if it is affordable, it's not safe."

Employment & Income

Need for jobs, mentoring, job shadowing, and workforce preparation.

Resident Voice: "Kids need mentors, lack of jobs for younger generation."

Education

Need for school counseling, trade skills, and career preparation.

Resident Voice: "A good counselor to get the kids in the right direction."

Transportation

Transportation barriers affect work, healthcare, and daily living.

Resident Voice: "No transportation, no driver's licenses, insurance, gas, registration, very costly."

Child Care

Daycare remains a major challenge.

Resident Voice: "Daycare."

Health & Nutrition

Food access, healthy groceries, and nutrition education were discussed.

Resident Voice: "Crocker doesn't have a grocery store."

Community Resources

Need better communication and resource awareness.

Resident Voice: "Social media needs to be better to work together."

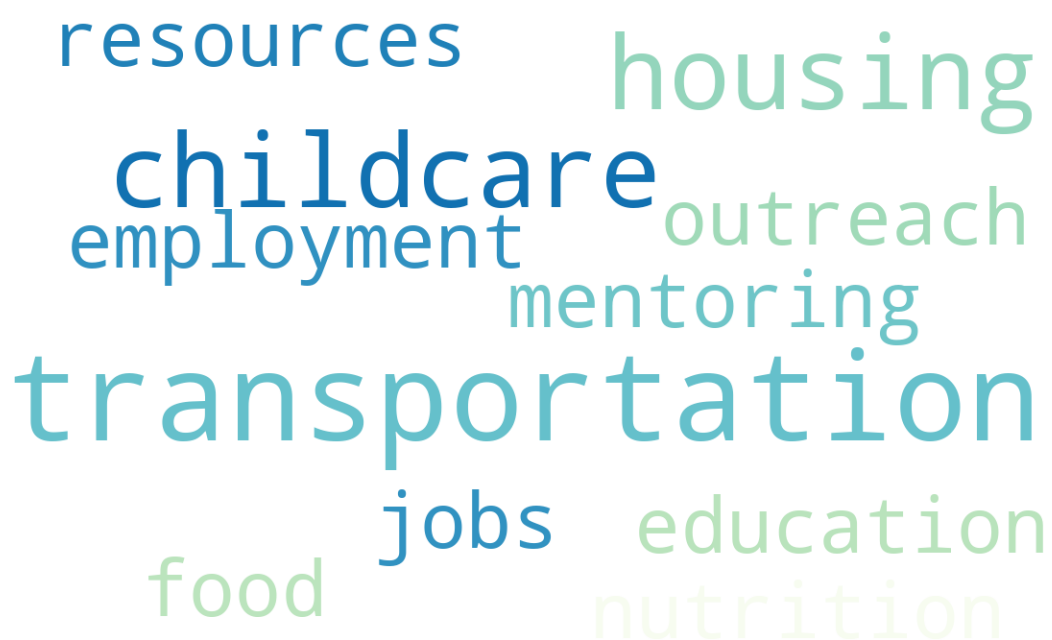
Top Priority Identified

Transportation, housing, childcare, and jobs emerged as top priorities.

Resident Voice: "Transportation, jobs, healthy groceries, need partnerships."

Recommended Priorities

1. Transportation
2. Housing
3. Child Care
4. Employment & Income
5. Education & Workforce Development
6. Health & Nutrition
7. Community Resources



Maries & Gasconade Counties Community Needs Assessment

Focus Group Summary – April 30, 2026

Community Strengths

Food pantries, Freedom Recovery Center, Celebrate Recovery, Ministerial Alliance, church youth groups, and school programs were identified as strengths.

Resident Voice: "Families use food pantrys, Use Freedom Recovery Center. We have Celebrate Recovery groups all over."

Housing

Participants reported limited affordable housing options and concerns regarding housing affordability and homeless youth.

Resident Voice: "Housing is an issue."

"No affordability, lack of housing options."

Employment & Income

Lack of living-wage jobs, transportation issues, and family challenges impact financial stability.

Resident Voice: "Transportation, mental healthcare, child care, lack of living wage jobs."

Education

Residents identified a need for self-sufficiency classes, life skills training, parenting education, and support for youth and young adults.

Resident Voice: "14-17 and 18-25 age groups need classes on self sufficiency."

Transportation

Transportation was identified as one of the largest barriers affecting access to employment, healthcare, and services.

Resident Voice: "Transportation is a huge barrier."

"OATS does not provide enough for the needs of the community."

Child Care

Child care was repeatedly identified as a community need affecting family stability and employment.

Resident Voice: "Transportation, mental healthcare, child care, lack of living wage jobs."

Health & Nutrition

Mental health emerged as the strongest theme. Residents identified a need for therapists, youth services, and behavioral health supports.

Resident Voice: "MENTAL HEALTH."

"Mental health help for children and parents."

Community Resources

Need for volunteers, community support, resource awareness, and improved food access.

Resident Voice: "No- word of mouth."

Top Priority Identified

Participants most frequently identified mental health services as the greatest community need.

Resident Voice: "Mental Health facility."

Recommended Priorities

1. Mental Health & Behavioral Health
2. Transportation
3. Housing
4. Employment & Income
5. Child Care
6. Education
7. Community Resources



Laclede County Landlord Focus Group

Domain-Based Community Needs Assessment Summary – June 3, 2026

Community Strengths

Participants described Laclede County as a strong retirement community with small-town amenities and a variety of housing options.

Resident Voice: "We like our community as it is."

Housing

Housing exists but affordable income-based housing is limited. Rent costs continue to increase and new developments are often priced beyond the reach of local residents.

Resident Voice: "Cost of rent has increased and still increasing."

Employment & Income

Rising costs, childcare expenses, and transportation barriers affect workforce participation and financial stability.

Resident Voice: "Daycare and reliable transportation is a big barrier."

Education

Participants noted the need for opportunities that help people improve employment outcomes and economic mobility.

Resident Voice: "Job improvement."

Transportation

The transit program is valued, particularly by seniors, but options remain limited.

Resident Voice: "Transit program is cool – working well. A lot of seniors/elderly really need it."

Child Care

Affordable quality childcare remains a significant concern for working families.

Resident Voice: "Childcare is really expensive and there are not a lot of good childcare options."

Health & Nutrition

Residents expressed concern about access to affordable healthy foods and requested the return of farmers market vouchers.

Resident Voice: "Families need healthy affordable food and they need to bring back the vouchers for the farmer's markets again."

Community Resources

Pride, embarrassment, transportation, and lack of knowledge prevent some residents from seeking services.

Resident Voice: "Certain age groups won't ask for help."

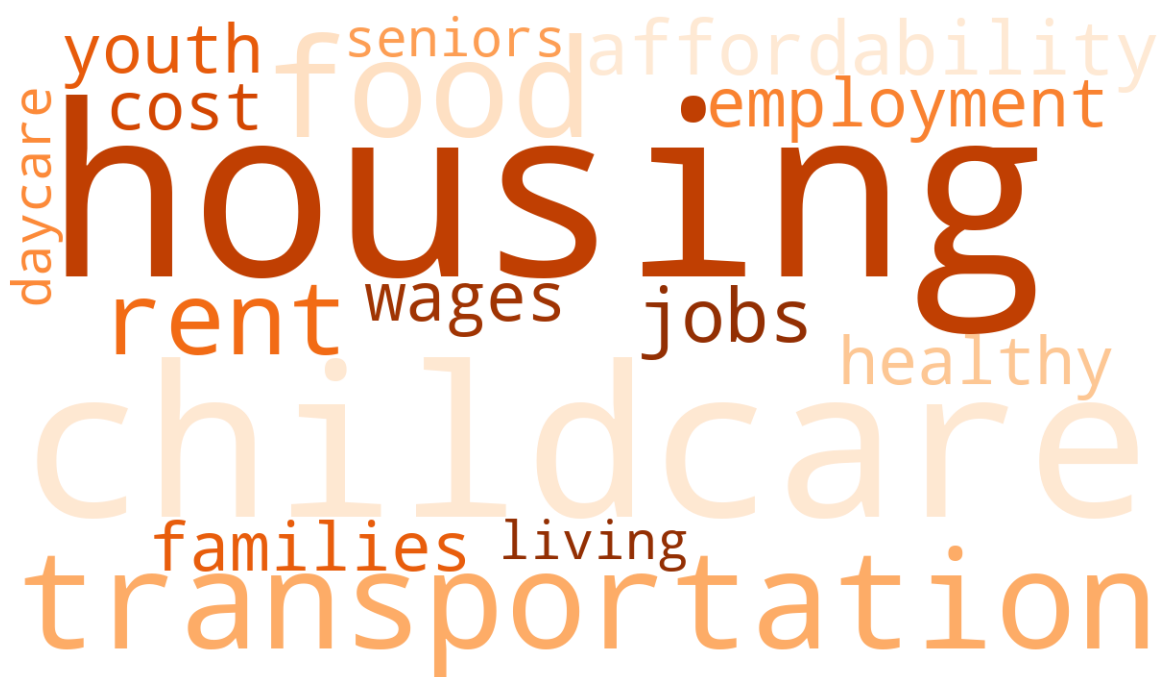
Top Priority Identified

Participants most frequently identified affordable childcare, housing affordability, and job improvement needs.

Resident Voice: "Daycare – better more affordable. Job improvement."

Recommended Priorities

1. Child Care
2. Housing
3. Employment & Income
4. Transportation
5. Health & Nutrition
6. Community Resources
7. Education



Laclede County Community Needs Assessment

Focus Group Summary – June 16, 2026

Community Strengths

Strong resources including Laclede Literacy Council, Project 360, New Life House, Head Start, MOCA, and food banks.

Resident Voice: "Laclede Literacy Council has been a strength in the community and has helped people with their HiSET studies, ESL."

Housing

Limited affordable housing, long waiting lists, and no emergency shelter.

Resident Voice: "Housing is needed- there is no official homeless shelter or emergency shelter."

Employment & Income

Employment barriers for justice-involved individuals and unreliable transportation.

Resident Voice: "People who are coming off of probation and parole cannot obtain employment due to background screens."

Education

Need for GED support, workforce training, mentoring, nutrition and budgeting education.

Resident Voice: "Education leads to better jobs and more income and should be prioritized."

Transportation

Major barrier affecting work, health care, and daily needs.

Resident Voice: "Transportation is an issue."

Child Care

High childcare costs and limited access to programs.

Resident Voice: "Childcare is unaffordable."

Health & Nutrition

Food insecurity, low SNAP benefits, and need for nutrition education.

Resident Voice: "SNAP benefits are too low, some benefits as little as \$24/month for an individual household."

Community Resources

Residents struggle to navigate services and need reentry support.

Resident Voice: "No. No one knows who to contact for help."

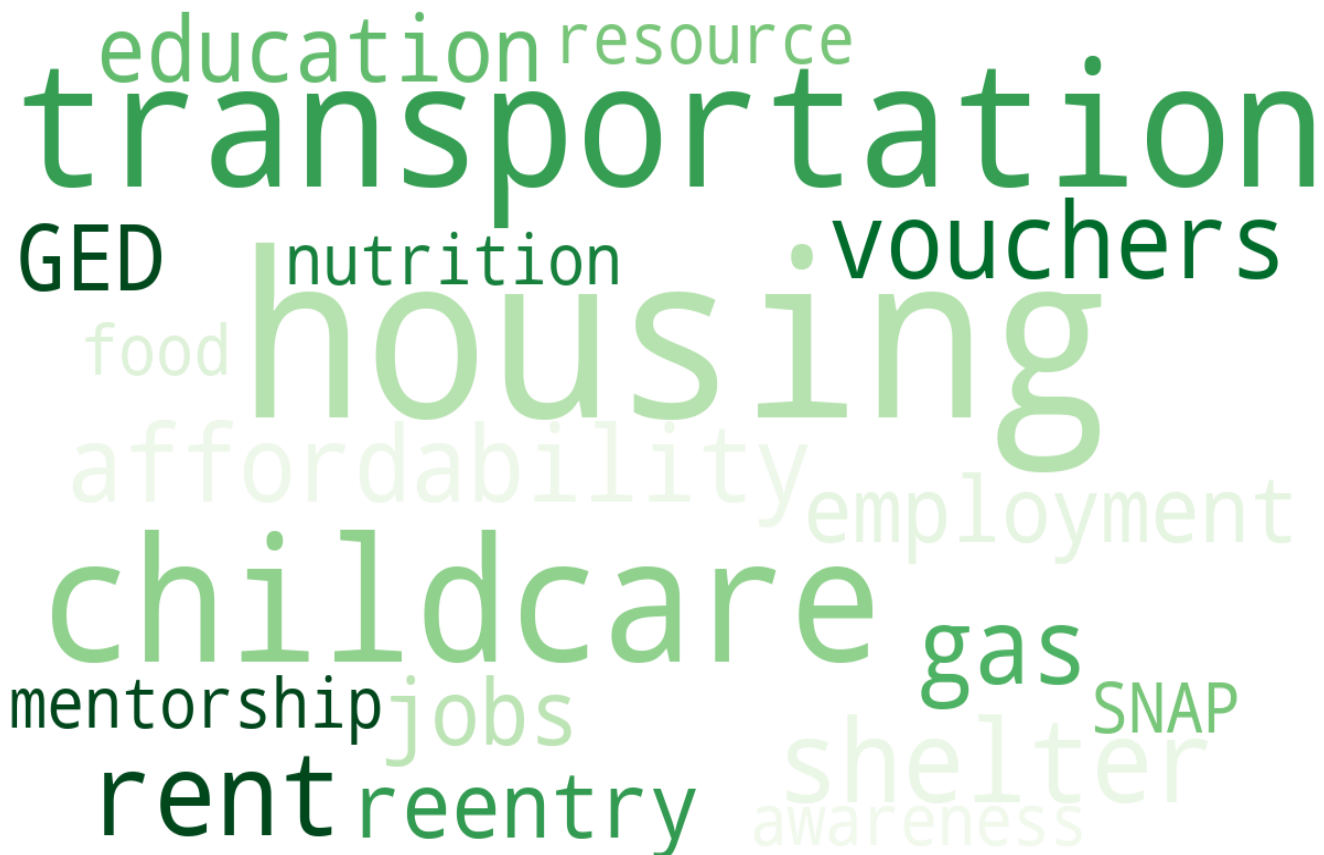
Top Priority Identified

Participants emphasized housing, transportation, childcare, and reentry services.

Resident Voice: "All the above. Funding for everything from childcare, groceries, housing assistance, etc."

Recommended Priorities

1. Housing
2. Transportation
3. Child Care
4. Employment & Income
5. Education
6. Health & Nutrition
7. Community Resources & Reentry Services



Crawford County Community Needs Assessment

Domain-Based Focus Group Summary – June 24, 2026

Community Strengths

Participants reported that agencies collaborate well and many community resources are available to assist families and individuals.

Resident Voice: "Organizations collaborate to connect clients with services and use available funding to address basic needs."

Housing

Affordable housing is limited, utility costs are increasing, and homelessness and crime are growing concerns.

Resident Voice: "Housing is expensive and increasingly unaffordable."

Employment & Income

Limited job opportunities, low wages, long commutes, transportation barriers, and childcare shortages affect financial stability.

Resident Voice: "Many jobs offer low wages or require long commutes."

Education

Residents identified the need for expanded education and job-training opportunities to improve employment outcomes.

Resident Voice: "Expanding job training was identified as a key support for improving financial stability."

Transportation

Transportation was identified as the most urgent community challenge and affects access to work, healthcare, and services.

Resident Voice: "Transportation is a major barrier to employment."

Child Care

Reliable and affordable childcare is limited and providers face staffing shortages.

Resident Voice: "Parents cannot work without reliable childcare."

Health & Nutrition

Healthy food is expensive and difficult to access, particularly fresh produce.

Resident Voice: "Grocery prices are extremely high and healthy food options are limited."

Community Resources

Residents often lack awareness of available services and may be embarrassed to seek help.

Resident Voice: "Many people lack education or awareness about available services and are often embarrassed to ask for help."

Top Priority Identified

Transportation, affordable childcare, and affordable housing were the highest priorities identified.

Resident Voice: "The top priorities identified were improving transportation services, expanding access to affordable childcare, and increasing the availability of affordable housing."

Recommended Priorities

1. Transportation
2. Housing
3. Child Care
4. Employment & Income
5. Health & Nutrition
6. Education
7. Community Resources



A word cloud of community priorities in various shades of green. The words are arranged in a way that some are more prominent than others. The most prominent words are 'housing', 'transportation', 'childcare', 'training', 'jobs', 'food', 'employment', 'nutrition', 'resources', 'community', 'poverty', 'utilities', and 'affordable'.

Camden & Miller Counties Landlord Focus Group

Domain-Based Community Needs Assessment Summary – June 17, 2026

Community Strengths

Participants identified communication, growth, and community connections as strengths.

Resident Voice: "Communication. Growth. Resources and Connections bringing groups and people together."

Housing

Participants reported a shortage of affordable housing, increasing rents, rising utility costs, and limited child-friendly housing options.

Resident Voice: "We don't have enough available low income reasonable cost homes."

Employment & Income

Transportation barriers and rising living costs affect employment stability and financial well-being.

Resident Voice: "People have trouble getting to work and keeping work."

Education

Residents identified the need for better understanding of available resources and how to access assistance.

Resident Voice: "Not just a number to call but the understanding of who they are calling and why."

Transportation

Transportation services were viewed as unreliable and insufficient for community needs.

Resident Voice: "Scheduling is never reliable."

"We need more public transportation."

Child Care

Affordable childcare and family-friendly employment practices are lacking.

Resident Voice: "Daycare isn't affordable."

Health & Nutrition

Healthy food affordability and access were concerns, especially for families with dietary needs.

Resident Voice: "Can't eat healthy food from the pantries."

Community Resources

Participants noted stigma, scams, and lack of advocates to help residents navigate services.

Resident Voice: "People won't ask – or they don't know how to ask."

Top Priority Identified

Transportation, affordable housing, and childcare emerged as the strongest recurring themes.

Resident Voice: "We need more public transportation."

Recommended Priorities

1. Transportation
2. Housing
3. Child Care
4. Employment & Income
5. Community Resources
6. Health & Nutrition
7. Education



Camden County Community Needs Assessment

Domain-Based Focus Group Summary

Community Strengths

Strong network of food pantries, churches, and community support organizations.

Quote: "There is an abundance of food resources for the Camden community."

Quote: "There is an abundance of food resources, including food banks, supportive organizations, and local churches."

Housing

Housing was identified as the most urgent community need. Availability and affordability are major concerns.

Quote: "Housing. Feedback indicated that both the availability of and the cost of housing is sparse in this area."

Quote: "The lowest price point for most housing options is around \$1,200+ per month, which is not viable for low-income families."

Employment & Income

Seasonal employment, transportation barriers, and limited higher-paying jobs affect financial stability.

Quote: "Higher-paying jobs and more non-minimum wage opportunities would significantly improve financial stability."

Quote: "Transportation, lack of flexible/understanding employers, seasonal employment, and long commute times."

Education

Cost and balancing work, education, and family responsibilities make training difficult.

Quote: "Cost is a major concern. Additionally, balancing education, work, and family responsibilities are seen as significant challenges."

Transportation

Limited transportation affects access to work, healthcare, groceries, and services.

Quote: "Although this is a rural community, there is a strong need for more accessible transportation options."

Quote: "Distances in this area are significant, requiring long drives to access work, healthcare, and groceries."

Child Care

Childcare affordability and availability were among the most significant concerns.

Quote: "Many parents feel forced to choose between working to support their families or staying home to avoid high childcare costs."

Quote: "On an average income, a single parent's earnings may only cover childcare expenses."

Health & Nutrition

Food access was viewed as a community strength. Residents expressed appreciation for food resources.

Quote: "There is an abundance of food resources, including food banks, supportive organizations, and local churches."

Community Resources

Stigma and lack of awareness prevent some residents from seeking services.

Quote: "Many participants noted a stigma associated with asking for help."

Quote: "Normalizing assistance" and increasing awareness were identified as needs.

Top Priority Identified

Affordable housing was identified as the most urgent community need, followed closely by childcare.

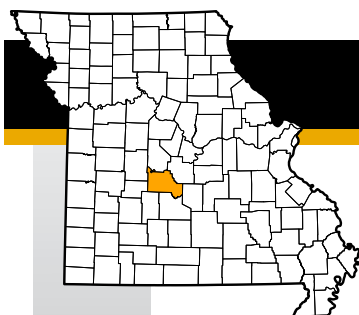
Quote: "Responses were evenly split between improving affordable housing and reducing childcare costs."

Recommended Priorities

1. Housing
2. Child Care
3. Transportation
4. Employment & Income
5. Education
6. Community Resources
7. Health & Nutrition

Source: Camdenton Community Needs Assessment Focus Group, April 22, 2026.





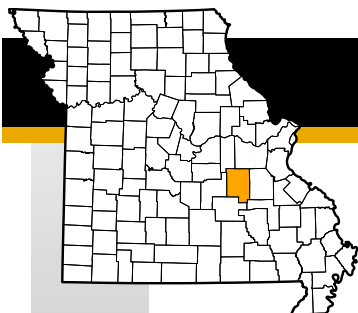
CAMDEN COUNTY

OVERALL RANK*

Need	Performance
Low	Low

***Need** is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	15.8%	15.4%	Low
% Individuals < 18 Food Insecure	19.8%	18.1%	Average
% Individuals Food Insecure with Hunger	7.2%	5.8%	Low
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	16.2%	16.1%	Low
% < 18 Years Income Eligible	28.0%	25.0%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	45.0%	47.4%	Low
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	40.8%	37.4%	Low
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	3,278	636,724	—
% Total Population Participating	7.6%	10.3%	Very Low
% Income Eligible and Participating	47.1%	63.9%	Low
Number of Monthly Participants < 18 Years	1,306	269,042	—
% < 18 Years Participating	17.3%	19.6%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	59.4%	66.9%	Very Low
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	419	67,306	—
% < 5 Years Eligible and Participating	50.5%	51.2%	Average
Food Bank Distributions 2023			
Total Pounds Distributed in County	1,329,459	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	236	175	High
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	43,416	6,196,156	—
% Population < 18 Years	17.4%	22.1%	—
% Population > 64 Years	28.9%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	38.3%	36.6%	—
Diabetes Prevalence (%)	16.5%	12.4%	—
Hypertension Prevalence (%)	43.6%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	13.2%	12.6%	—
% < 18 Below Poverty	19.6%	16.0%	—
% > 64 Below Poverty	11.1%	10.0%	—
Median Household Income (\$, Annual)	\$62,927	\$68,920	—
Unemployment Rate (%)	3.8%	3.0%	—
Single-Parent Households (%)	4.6%	8.3%	—
Food Affordability (%)	15.3%	13.1%	—



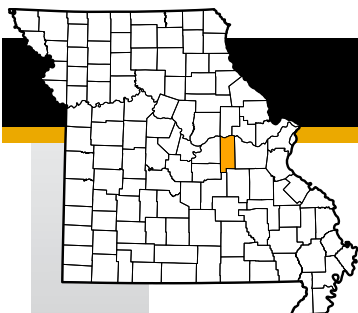
CRAWFORD COUNTY

OVERALL RANK*

Need	Performance
Low	Average

*Need is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	17.2%	15.4%	High
% Individuals < 18 Food Insecure	20.2%	18.1%	Average
% Individuals Food Insecure with Hunger	7.9%	5.8%	High
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	19.4%	16.1%	Average
% < 18 Years Income Eligible	25.2%	25.0%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	55.1%	47.4%	High
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	34.9%	37.4%	Low
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	3,126	636,724	—
% Total Population Participating	13.7%	10.3%	High
% Income Eligible and Participating	71.7%	63.9%	Very High
Number of Monthly Participants < 18 Years	1,229	269,042	—
% < 18 Years Participating	24.1%	19.6%	High
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	60.6%	66.9%	Very Low
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	300	67,306	—
% < 5 Years Eligible and Participating	68.1%	51.2%	High
Food Bank Distributions 2023			
Total Pounds Distributed in County	414,992	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	136	175	Low
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	22,890	6,196,156	—
% Population < 18 Years	22.3%	22.1%	—
% Population > 64 Years	20.7%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	36.0%	36.6%	—
Diabetes Prevalence (%)	15.9%	12.4%	—
Hypertension Prevalence (%)	45.9%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	13.6%	12.6%	—
% < 18 Below Poverty	15.8%	16.0%	—
% > 64 Below Poverty	9.3%	10.0%	—
Median Household Income (\$, Annual)	\$56,345	\$68,920	—
Unemployment Rate (%)	3.4%	3.0%	—
Single-Parent Households (%)	7.8%	8.3%	—
Food Affordability (%)	16.3%	13.1%	—



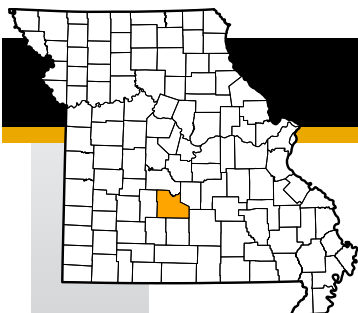
GASCONADE COUNTY

OVERALL RANK*

Need	Performance
Low	Low

*Need is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	14.7%	15.4%	Low
% Individuals < 18 Food Insecure	18.2%	18.1%	Average
% Individuals Food Insecure with Hunger	6.7%	5.8%	Low
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	16.0%	16.1%	Low
% < 18 Years Income Eligible	23.1%	25.0%	Low
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	42.5%	47.4%	Low
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	50.3%	37.4%	High
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	1,113	636,724	—
% Total Population Participating	7.5%	10.3%	Very Low
% Income Eligible and Participating	48.1%	63.9%	Low
Number of Monthly Participants < 18 Years	425	269,042	—
% < 18 Years Participating	14.1%	19.6%	Low
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	52.5%	66.9%	Very Low
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	165	67,306	—
% < 5 Years Eligible and Participating	46.3%	51.2%	Low
Food Bank Distributions 2023			
Total Pounds Distributed in County	243,861	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	150	175	Low
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	14,774	6,196,156	—
% Population < 18 Years	20.3%	22.1%	—
% Population > 64 Years	22.9%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	37.9%	36.6%	—
Diabetes Prevalence (%)	14.1%	12.4%	—
Hypertension Prevalence (%)	41.1%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	11.3%	12.6%	—
% < 18 Below Poverty	17.0%	16.0%	—
% > 64 Below Poverty	7.7%	10.0%	—
Median Household Income (\$, Annual)	\$65,096	\$68,920	—
Unemployment Rate (%)	2.7%	3.0%	—
Single-Parent Households (%)	8.3%	8.3%	—
Food Affordability (%)	15.4%	13.1%	—



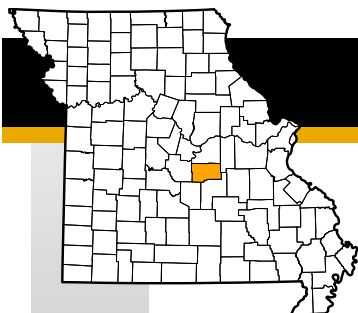
LACLEDE COUNTY

OVERALL RANK*

Need	Performance
High	High

*Need is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	18.4%	15.4%	High
% Individuals < 18 Food Insecure	22.2%	18.1%	High
% Individuals Food Insecure with Hunger	8.4%	5.8%	High
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	24.6%	16.1%	High
% < 18 Years Income Eligible	41.6%	25.0%	Very High
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	59.1%	47.4%	High
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	53.5%	37.4%	High
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	5,032	636,724	—
% Total Population Participating	13.9%	10.3%	High
% Income Eligible and Participating	57.3%	63.9%	Average
Number of Monthly Participants < 18 Years	2,145	269,042	—
% < 18 Years Participating	23.9%	19.6%	High
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	71.4%	66.9%	High
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	779	67,306	—
% < 5 Years Eligible and Participating	63.8%	51.2%	High
Food Bank Distributions 2023			
Total Pounds Distributed in County	878,907	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	133	175	Low
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	36,245	6,196,156	—
% Population < 18 Years	24.8%	22.1%	—
% Population > 64 Years	18.0%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	33.0%	36.6%	—
Diabetes Prevalence (%)	10.8%	12.4%	—
Hypertension Prevalence (%)	37.2%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	18.6%	12.6%	—
% < 18 Below Poverty	25.5%	16.0%	—
% > 64 Below Poverty	14.8%	10.0%	—
Median Household Income (\$, Annual)	\$50,825	\$68,920	—
Unemployment Rate (%)	3.2%	3.0%	—
Single-Parent Households (%)	11.4%	8.3%	—
Food Affordability (%)	17.2%	13.1%	—



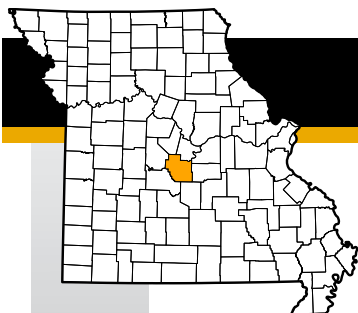
MARIES COUNTY

OVERALL RANK*

Need	Performance
Low	Low

***Need** is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	17.4%	15.4%	High
% Individuals < 18 Food Insecure	18.9%	18.1%	Average
% Individuals Food Insecure with Hunger	7.9%	5.8%	High
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	18.7%	16.1%	Low
% < 18 Years Income Eligible	23.1%	25.0%	Low
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	53.8%	47.4%	Average
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	39.0%	37.4%	Low
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	654	636,724	—
% Total Population Participating	7.8%	10.3%	Low
% Income Eligible and Participating	41.8%	63.9%	Very Low
Number of Monthly Participants < 18 Years	247	269,042	—
% < 18 Years Participating	14.4%	19.6%	Low
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	40.8%	66.9%	Very Low
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	91	67,306	—
% < 5 Years Eligible and Participating	54.6%	51.2%	Average
Food Bank Distributions 2023			
Total Pounds Distributed in County	230,276	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	185	175	Average
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	8,435	6,196,156	—
% Population < 18 Years	20.3%	22.1%	—
% Population > 64 Years	22.2%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	40.2%	36.6%	—
Diabetes Prevalence (%)	16.3%	12.4%	—
Hypertension Prevalence (%)	44.5%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	14.9%	12.6%	—
% < 18 Below Poverty	16.5%	16.0%	—
% > 64 Below Poverty	13.8%	10.0%	—
Median Household Income (\$, Annual)	\$61,359	\$68,920	—
Unemployment Rate (%)	3.2%	3.0%	—
Single-Parent Households (%)	4.9%	8.3%	—
Food Affordability (%)	15.1%	13.1%	—



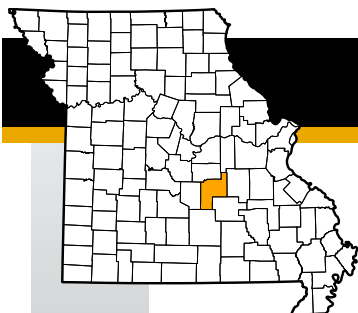
MILLER COUNTY

OVERALL RANK*

Need	Performance
Average	High

*Need is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	16.7%	15.4%	Average
% Individuals < 18 Food Insecure	18.6%	18.1%	Average
% Individuals Food Insecure with Hunger	7.6%	5.8%	Average
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	20.8%	16.1%	Average
% < 18 Years Income Eligible	29.0%	25.0%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	45.0%	47.4%	Low
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	33.8%	37.4%	Very Low
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	2,727	636,724	—
% Total Population Participating	10.9%	10.3%	Average
% Income Eligible and Participating	53.1%	63.9%	Average
Number of Monthly Participants < 18 Years	1,114	269,042	—
% < 18 Years Participating	18.9%	19.6%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	67.9%	66.9%	Average
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	385	67,306	—
% < 5 Years Eligible and Participating	75.8%	51.2%	Very High
Food Bank Distributions 2023			
Total Pounds Distributed in County	800,679	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	223	175	High
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	25,081	6,196,156	—
% Population < 18 Years	23.5%	22.1%	—
% Population > 64 Years	19.5%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	38.1%	36.6%	—
Diabetes Prevalence (%)	10.6%	12.4%	—
Hypertension Prevalence (%)	42.5%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	14.6%	12.6%	—
% < 18 Below Poverty	19.0%	16.0%	—
% > 64 Below Poverty	9.6%	10.0%	—
Median Household Income (\$, Annual)	\$55,172	\$68,920	—
Unemployment Rate (%)	3.1%	3.0%	—
Single-Parent Households (%)	6.2%	8.3%	—
Food Affordability (%)	18.8%	13.1%	—



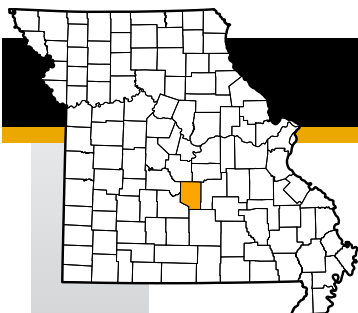
PHELPS COUNTY

OVERALL RANK*

Need	Performance
Average	Low

*Need is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	17.0%	15.4%	Average
% Individuals < 18 Food Insecure	18.5%	18.1%	Average
% Individuals Food Insecure with Hunger	7.8%	5.8%	Average
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	22.3%	16.1%	High
% < 18 Years Income Eligible	28.4%	25.0%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	46.6%	47.4%	Low
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	44.2%	37.4%	Average
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	4,658	636,724	—
% Total Population Participating	10.4%	10.3%	Average
% Income Eligible and Participating	50.0%	63.9%	Low
Number of Monthly Participants < 18 Years	1,781	269,042	—
% < 18 Years Participating	18.7%	19.6%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	60.3%	66.9%	Very Low
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	487	67,306	—
% < 5 Years Eligible and Participating	46.8%	51.2%	Low
Food Bank Distributions 2023			
Total Pounds Distributed in County	1,015,392	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	141	175	Low
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	44,948	6,196,156	—
% Population < 18 Years	21.2%	22.1%	—
% Population > 64 Years	16.8%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	29.5%	36.6%	—
Diabetes Prevalence (%)	6.9%	12.4%	—
Hypertension Prevalence (%)	35.8%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	17.2%	12.6%	—
% < 18 Below Poverty	14.3%	16.0%	—
% > 64 Below Poverty	11.0%	10.0%	—
Median Household Income (\$, Annual)	\$55,427	\$68,920	—
Unemployment Rate (%)	3.1%	3.0%	—
Single-Parent Households (%)	8.7%	8.3%	—
Food Affordability (%)	16.8%	13.1%	—



PULASKI COUNTY

OVERALL RANK*

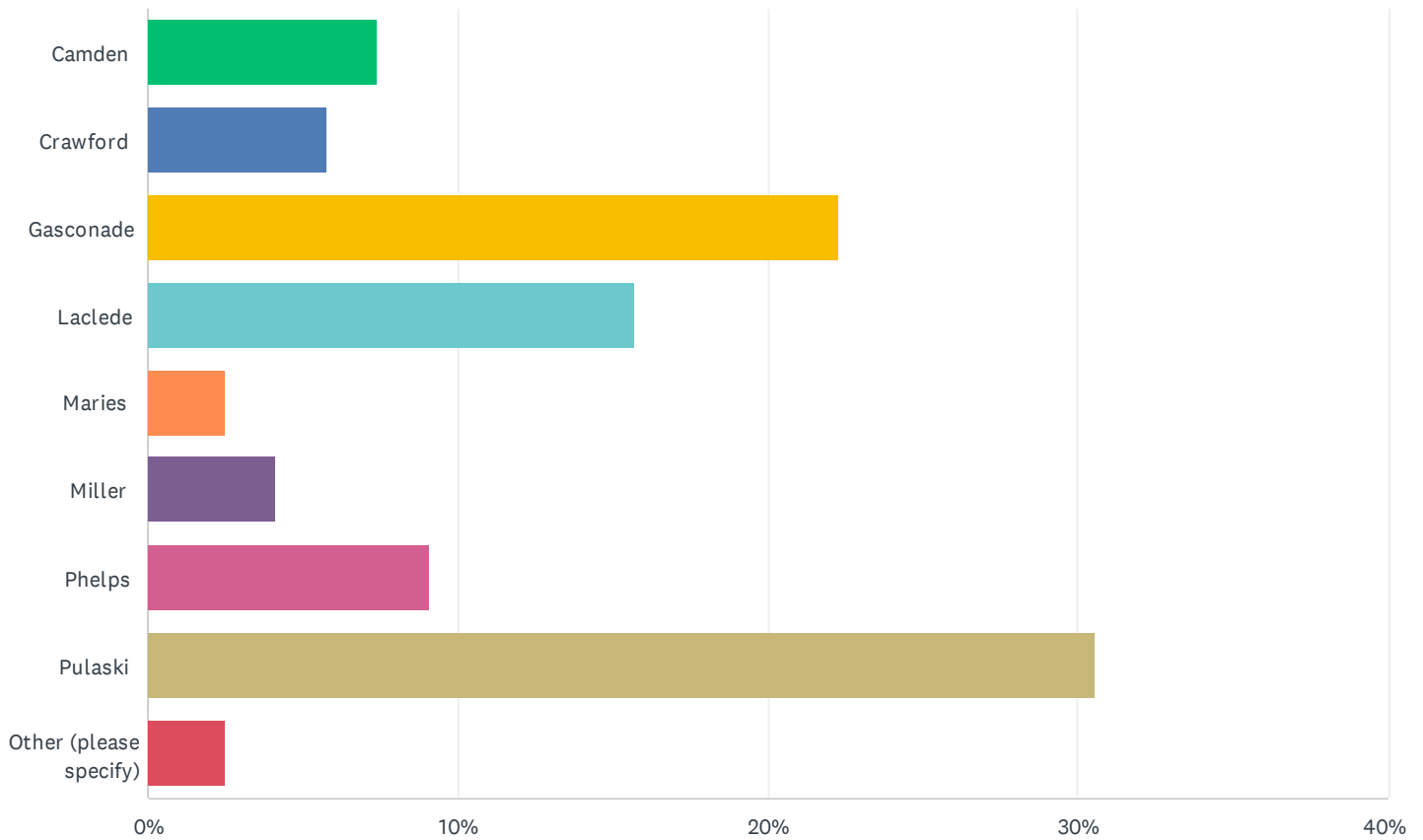
Need	Performance
Low	High

*Need is from a composite score including % food insecure, % SNAP eligible, % NSLP enrolled, and % < 5 WIC eligible. **Performance** is from a composite score including % eligible and participating in SNAP, NSLP, WIC, and pounds of food distributed per capita < 100% poverty.

NEED INDICATORS	COUNTY	STATE	RANK
Food Insecurity 2023			
% Individuals Food Insecure	16.4%	15.4%	Average
% Individuals < 18 Food Insecure	20.5%	18.1%	High
% Individuals Food Insecure with Hunger	7.5%	5.8%	Average
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
% Total Population Income Eligible	16.1%	16.1%	Low
% < 18 Years Income Eligible	21.5%	25.0%	Low
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled	44.4%	47.4%	Low
Women, Infants, and Children Program (WIC) 2023			
% < 5 Years Income Eligible	44.1%	37.4%	Average
PERFORMANCE INDICATORS	COUNTY	STATE	RANK
Supplemental Nutrition Assistance Program (SNAP/Food Stamps) 2023			
Number of Monthly Participants	4,551	636,724	—
% Total Population Participating	8.5%	10.3%	Low
% Income Eligible and Participating	64.4%	63.9%	High
Number of Monthly Participants < 18 Years	1,956	269,042	—
% < 18 Years Participating	16.6%	19.6%	Average
Free and Reduced-Price Lunch (National School Lunch Program) 2023			
% Students Enrolled and Participating	66.8%	66.9%	Average
Women, Infants, and Children Program (WIC) 2023			
Number < 5 Years Participating, Monthly	852	67,306	—
% < 5 Years Eligible and Participating	59.5%	51.2%	Average
Food Bank Distributions 2023			
Total Pounds Distributed in County	1,359,128	132,203,712	—
Pounds Per Capita Below 100% Poverty Level	242	175	High
COUNTY PROFILE	COUNTY	STATE	
Demographic Indicators 2023			
Total Population	53,850	6,196,156	—
% Population < 18 Years	21.9%	22.1%	—
% Population > 64 Years	9.6%	18.4%	—
Health Indicators 2022			
Obesity Prevalence (%)	40.6%	36.6%	—
Diabetes Prevalence (%)	13.7%	12.4%	—
Hypertension Prevalence (%)	40.3%	37.5%	—
Economic Indicators 2023			
% Population Below Poverty Level	12.8%	12.6%	—
% < 18 Below Poverty	15.5%	16.0%	—
% > 64 Below Poverty	17.5%	10.0%	—
Median Household Income (\$, Annual)	\$66,435	\$68,920	—
Unemployment Rate (%)	3.6%	3.0%	—
Single-Parent Households (%)	9.8%	8.3%	—
Food Affordability (%)	13.9%	13.1%	—

Q1 In what county do you live?

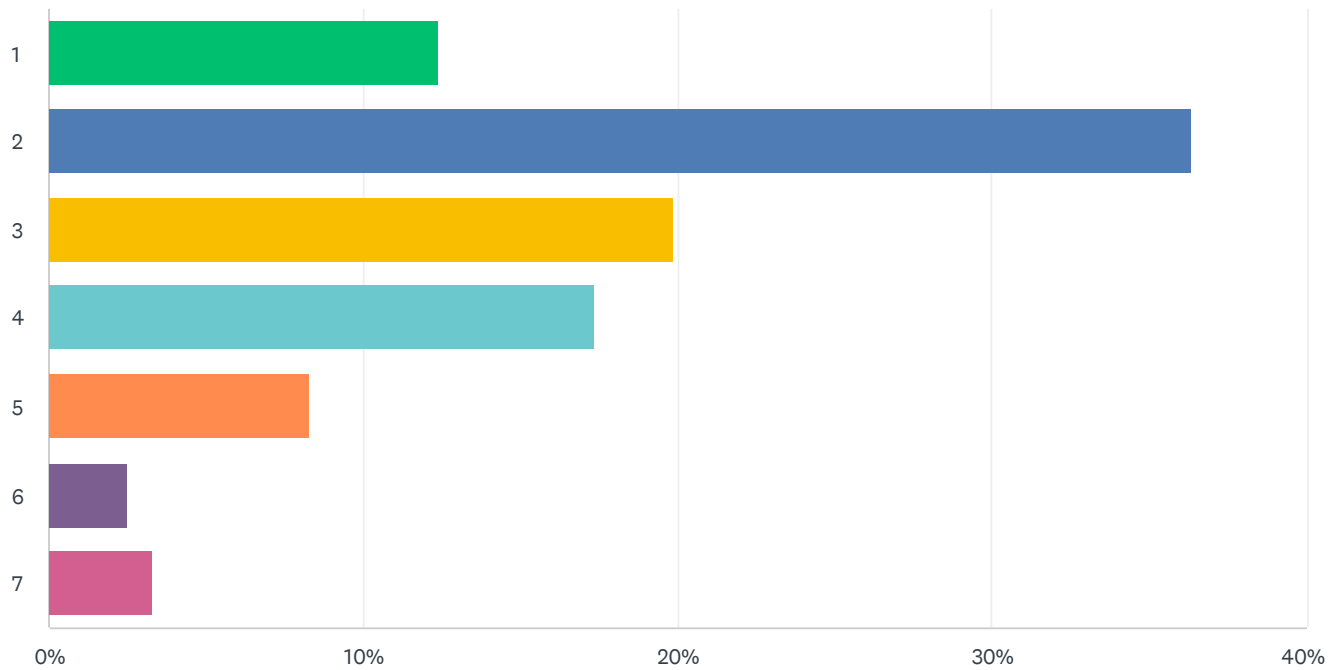
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Camden	7.44%	9
Crawford	5.79%	7
Gasconade	22.31%	27
Laclede	15.70%	19
Maries	2.48%	3
Miller	4.13%	5
Phelps	9.09%	11
Pulaski	30.58%	37
Other (please specify)	2.48%	3
TOTAL		121

Q2 How many people live in your household?

Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
1	12.40%	15
2	36.36%	44
3	19.83%	24
4	17.36%	21
5	8.26%	10
6	2.48%	3
7	3.31%	4
TOTAL		121

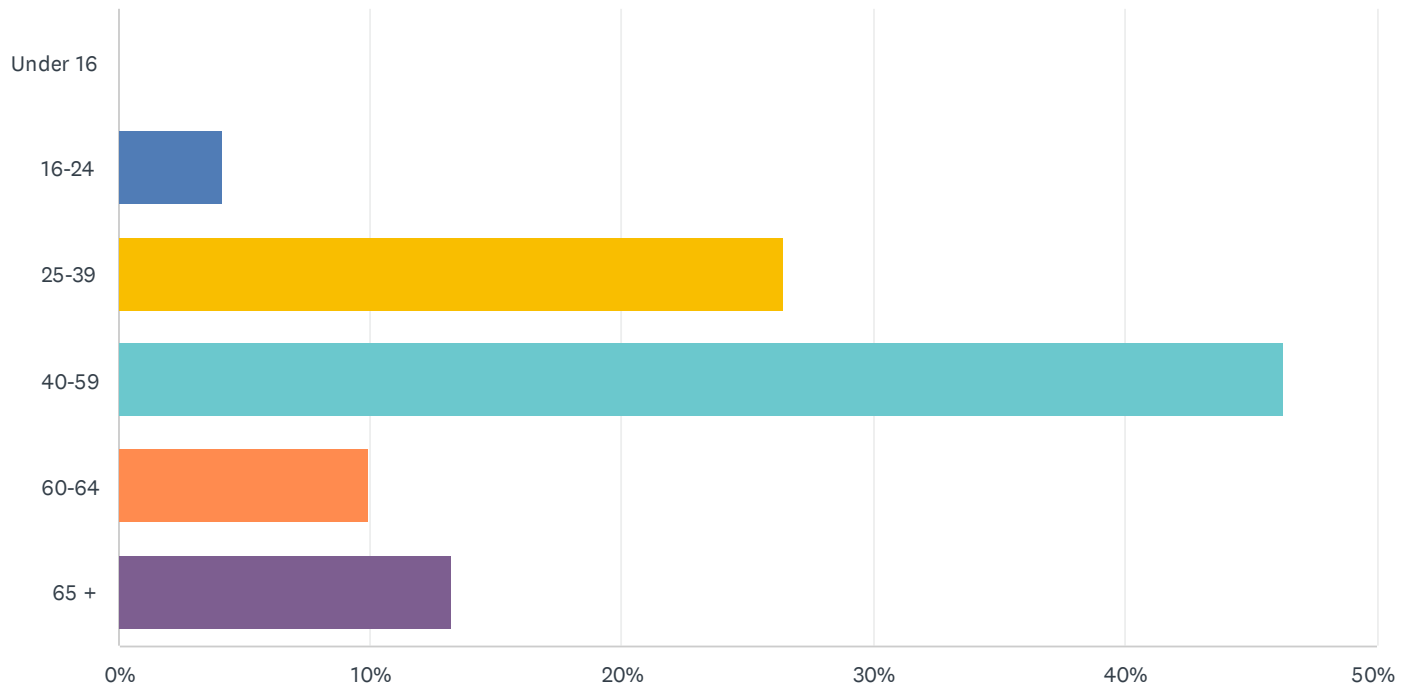
Q3 Please indicate the age groups of household members (check all that apply):

Answered: 114 Skipped: 7

Under 16						
	1 MEMBER	2 MEMBERS	3 MEMBERS	4 MEMBERS	5 MEMBERS	TOTAL
Number:	47.83% 22	28.26% 13	13.04% 6	6.52% 3	4.35% 2	46
16 - 24						
	1 MEMBER	2 MEMBERS	3 MEMBERS	4 MEMBERS	5 MEMBERS	TOTAL
Number:	76.67% 23	23.33% 7	0.00% 0	0.00% 0	0.00% 0	30
25 - 39						
	1 MEMBER	2 MEMBERS	3 MEMBERS	4 MEMBERS	5 MEMBERS	TOTAL
Number:	41.86% 18	55.81% 24	0.00% 0	0.00% 0	2.33% 1	43
40 - 59						
	1 MEMBER	2 MEMBERS	3 MEMBERS	4 MEMBERS	5 MEMBERS	TOTAL
Number:	44.64% 25	55.36% 31	0.00% 0	0.00% 0	0.00% 0	56
60 - 64						
	1 MEMBER	2 MEMBERS	3 MEMBERS	4 MEMBERS	5 MEMBERS	TOTAL
Number:	100.00% 22	0.00% 0	0.00% 0	0.00% 0	0.00% 0	22
65 +						
	1 MEMBER	2 MEMBERS	3 MEMBERS	4 MEMBERS	5 MEMBERS	TOTAL
Number:	52.63% 10	47.37% 9	0.00% 0	0.00% 0	0.00% 0	19

Q4 Your Age

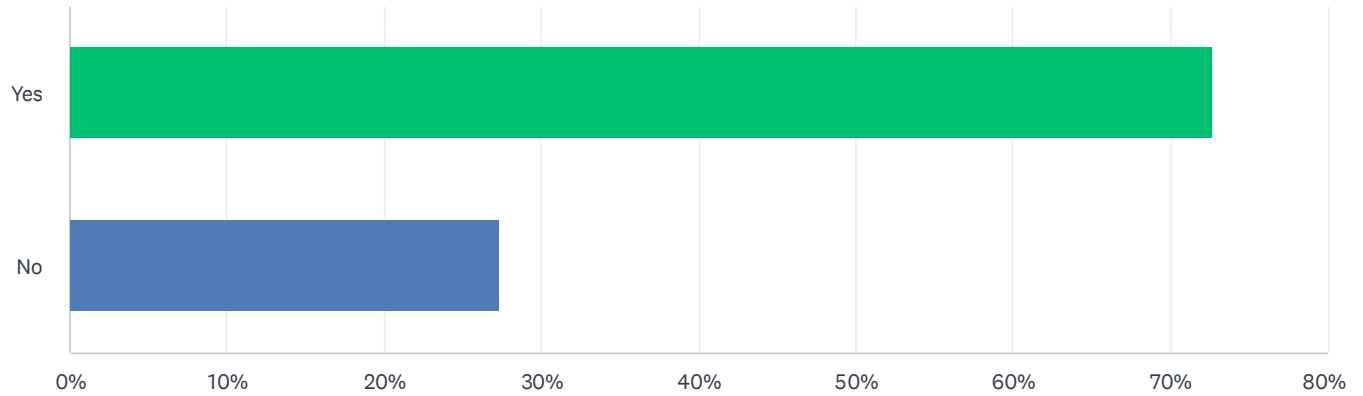
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 16	0.00%	0
16-24	4.13%	5
25-39	26.45%	32
40-59	46.28%	56
60-64	9.92%	12
65 +	13.22%	16
TOTAL		121

Q5 Are you able to support you and your family with the monthly income you receive?

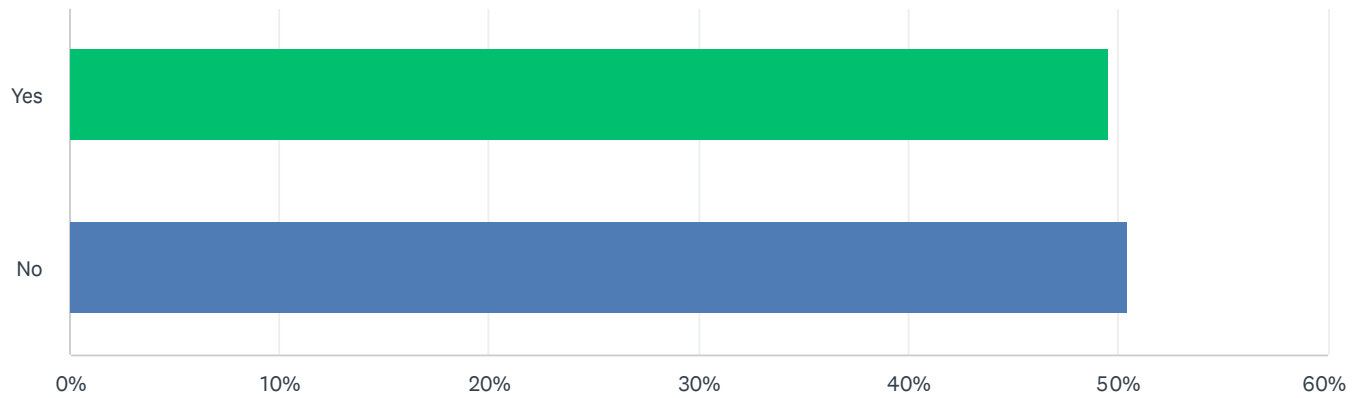
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	72.73%	88
No	27.27%	33
TOTAL		121

Q6 Do you have an emergency fund or savings for unexpected expenses?

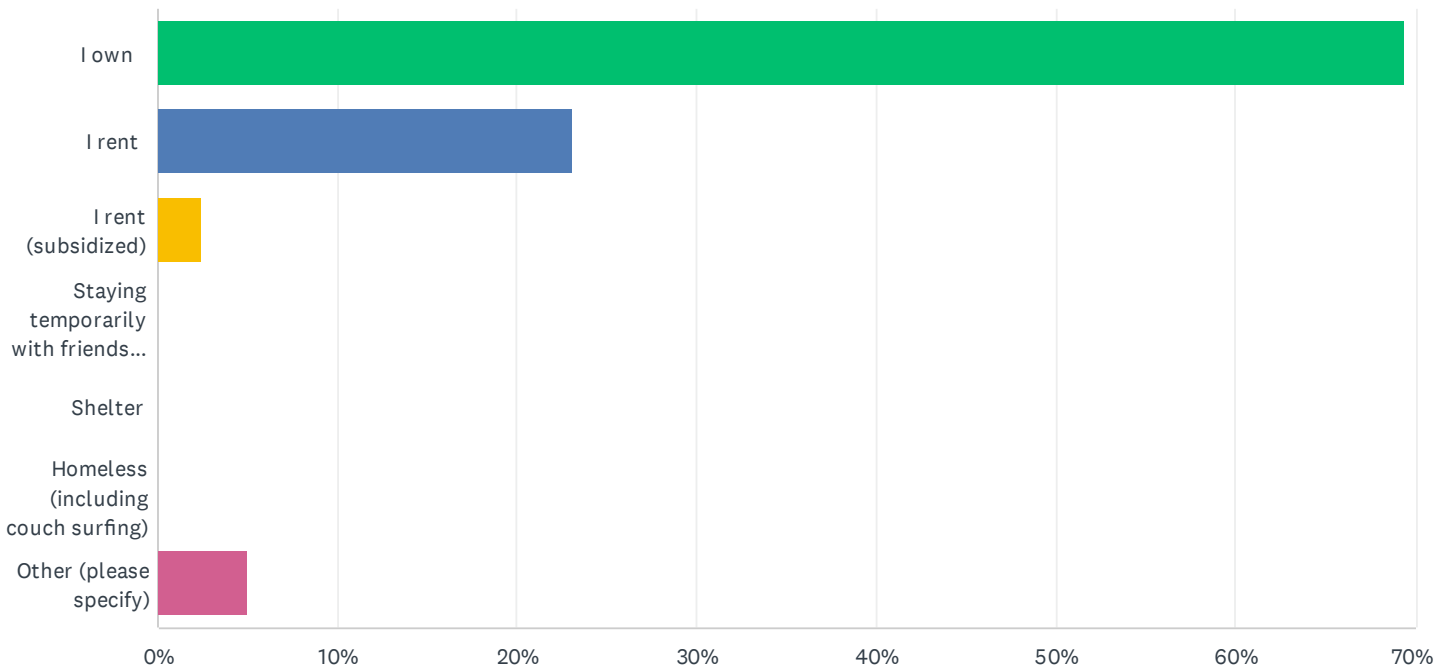
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	49.59%	60
No	50.41%	61
TOTAL		121

Q7 What is your housing situation?

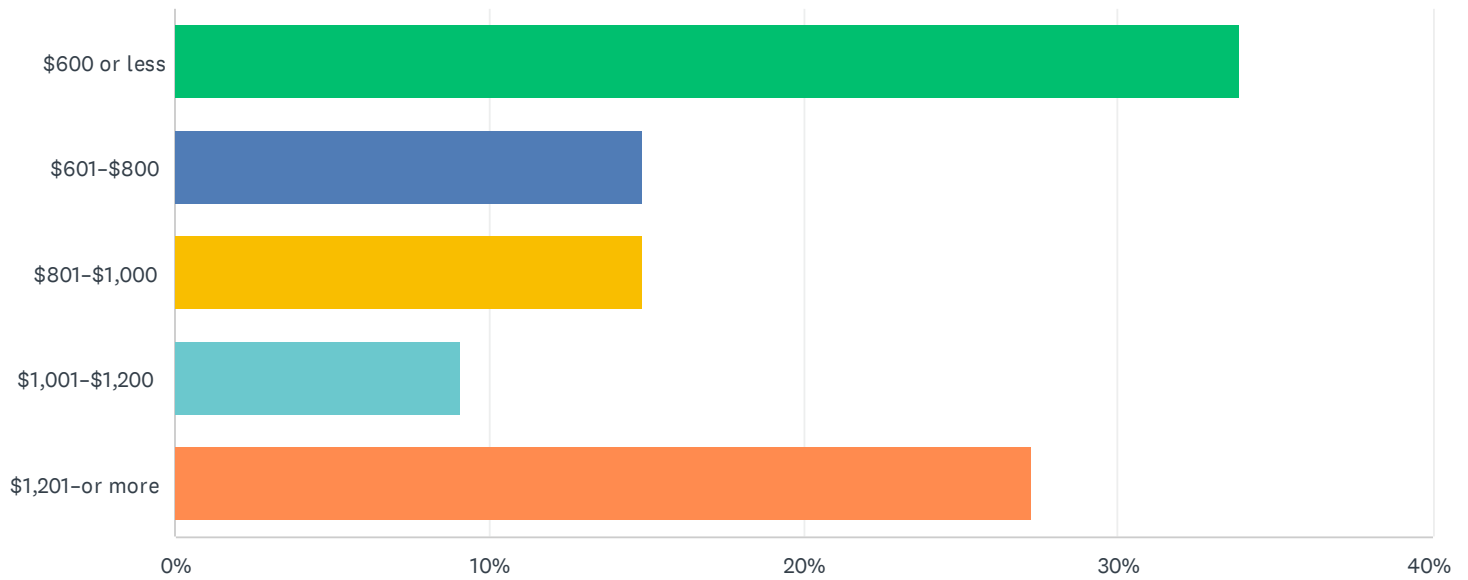
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
I own	69.42%	84
I rent	23.14%	28
I rent (subsidized)	2.48%	3
Staying temporarily with friends or family	0.00%	0
Shelter	0.00%	0
Homeless (including couch surfing)	0.00%	0
Other (please specify)	4.96%	6
TOTAL		121

Q8 What is your monthly housing cost?

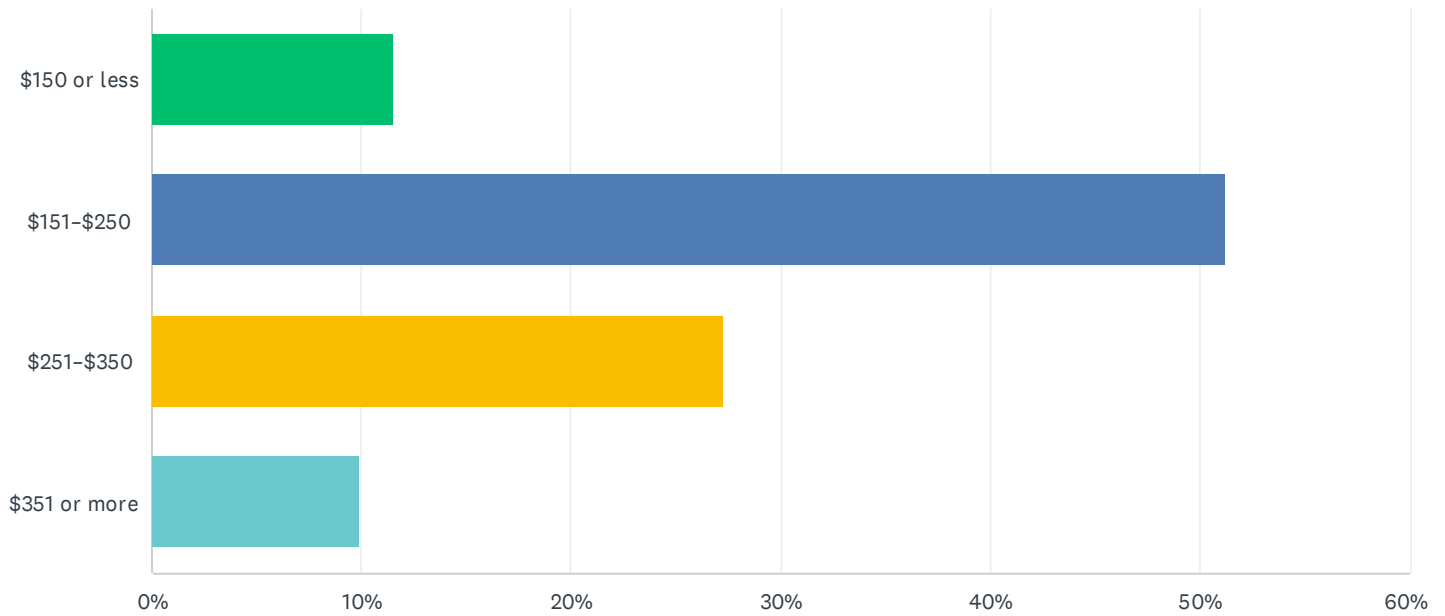
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
\$600 or less	33.88%	41
\$601-\$800	14.88%	18
\$801-\$1,000	14.88%	18
\$1,001-\$1,200	9.09%	11
\$1,201-or more	27.27%	33
TOTAL		121

Q9 What is your average monthly utility expense?

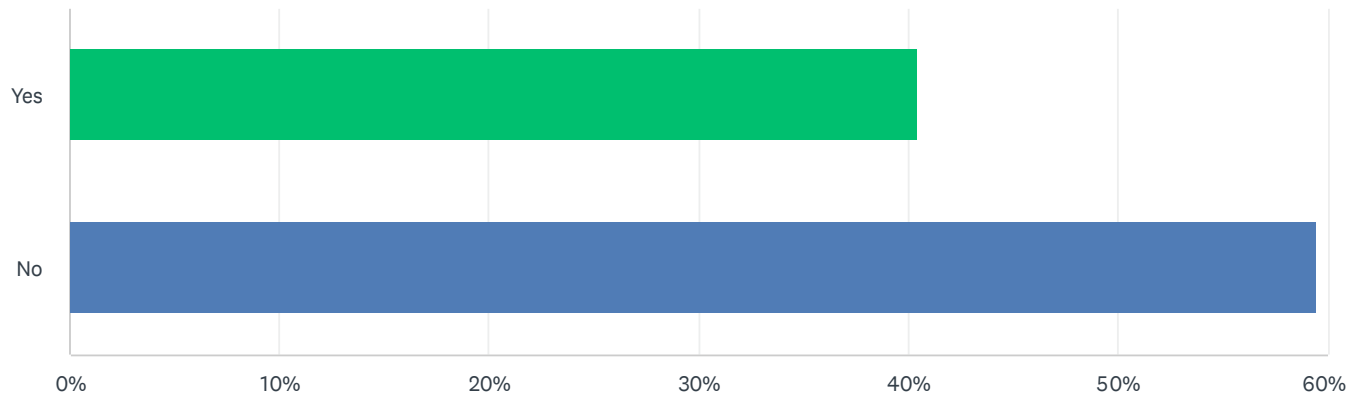
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
\$150 or less	11.57%	14
\$151-\$250	51.24%	62
\$251-\$350	27.27%	33
\$351 or more	9.92%	12
TOTAL		121

Q10 Does your home/residence need extensive repairs?

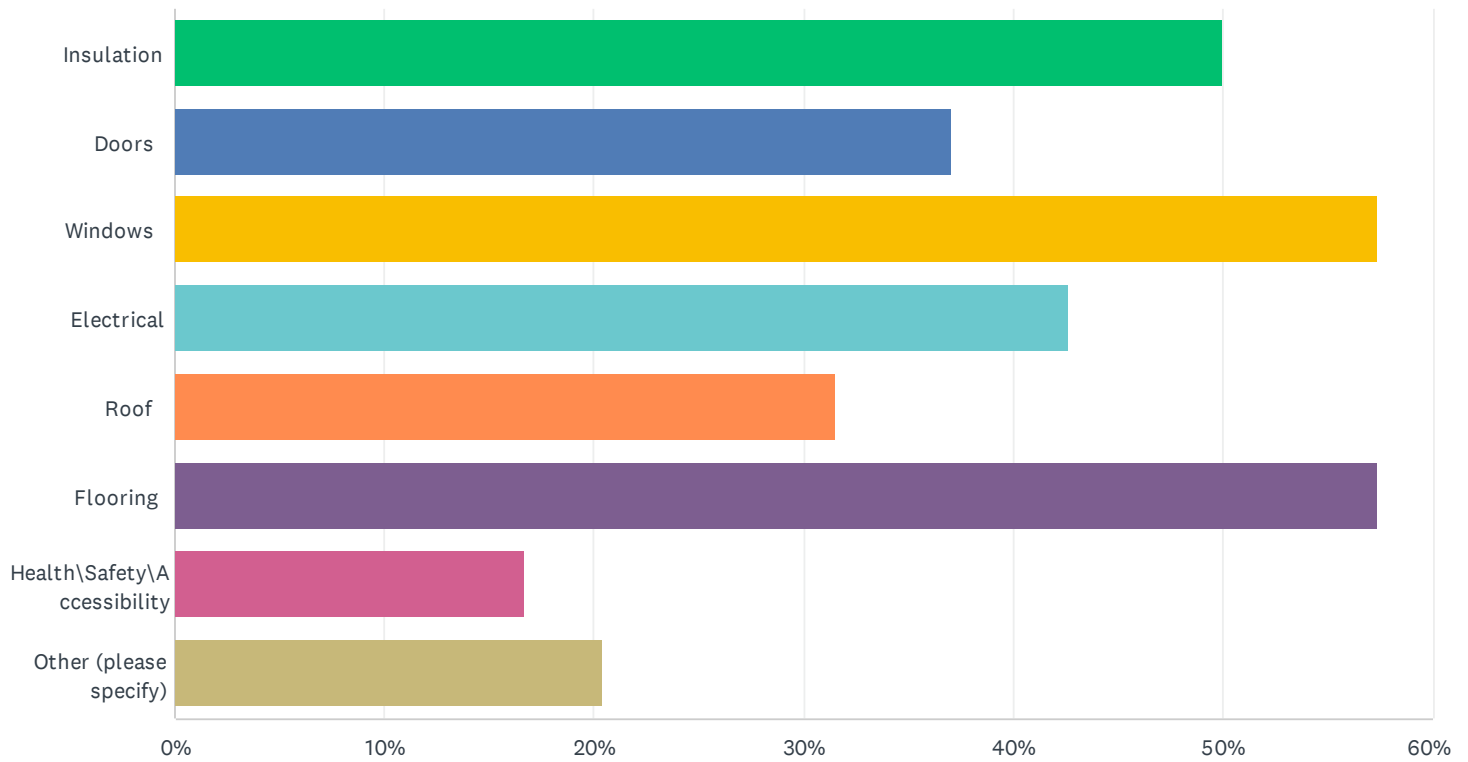
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	40.50%	49
No	59.50%	72
TOTAL		121

Q11 If yes, what type of repairs are needed? (check all that apply)

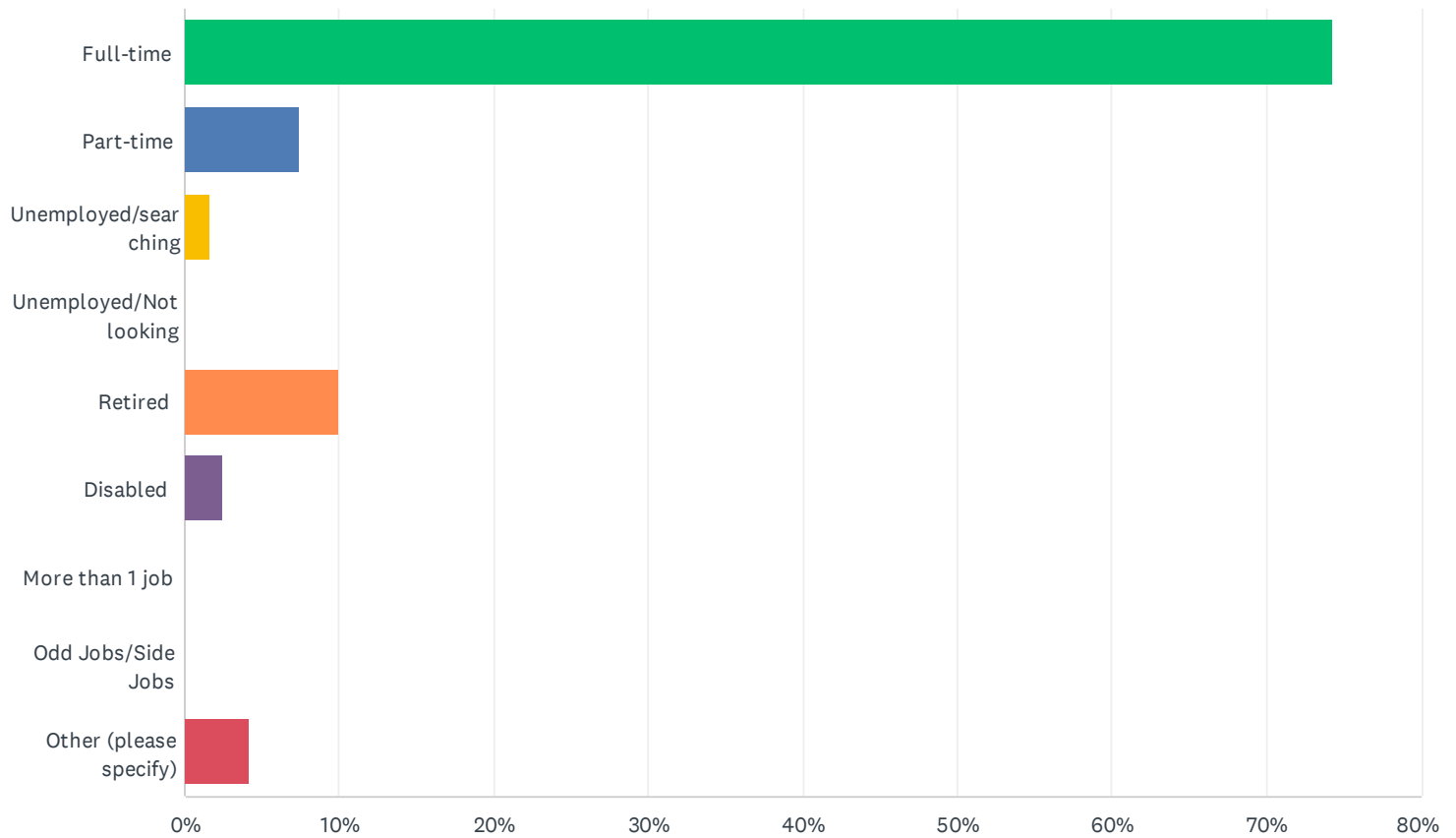
Answered: 54 Skipped: 67



ANSWER CHOICES	RESPONSES	
Insulation	50.00%	27
Doors	37.04%	20
Windows	57.41%	31
Electrical	42.59%	23
Roof	31.48%	17
Flooring	57.41%	31
Health\Safety\Accessibility	16.67%	9
Other (please specify)	20.37%	11
Total Respondents: 54		

Q12 What is your employment status?

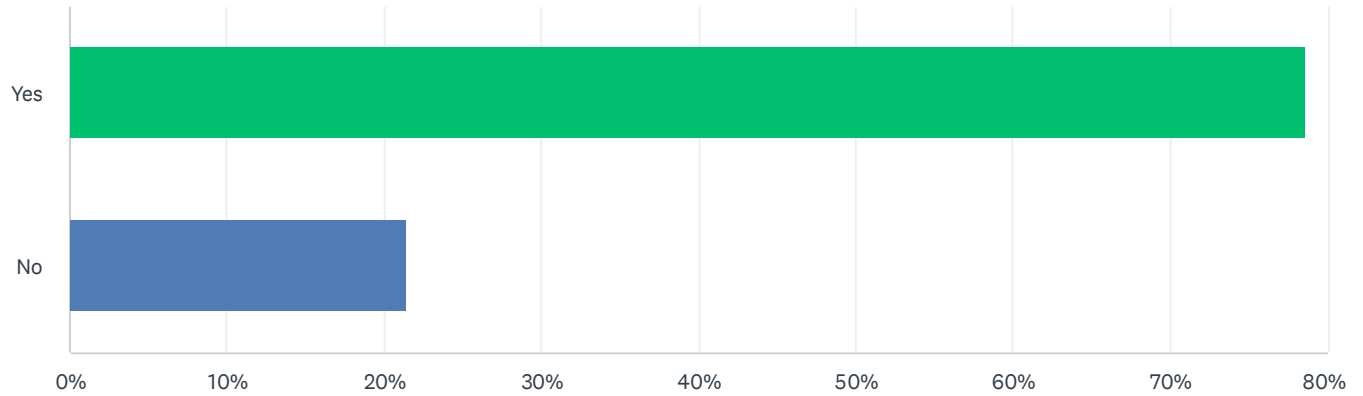
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Full-time	74.38%	90
Part-time	7.44%	9
Unemployed/searching	1.65%	2
Unemployed/Not looking	0.00%	0
Retired	9.92%	12
Disabled	2.48%	3
More than 1 job	0.00%	0
Odd Jobs/Side Jobs	0.00%	0
Other (please specify)	4.13%	5
TOTAL		121

Q13 If employed, do you receive benefits (health insurance, paid leave, etc.)?

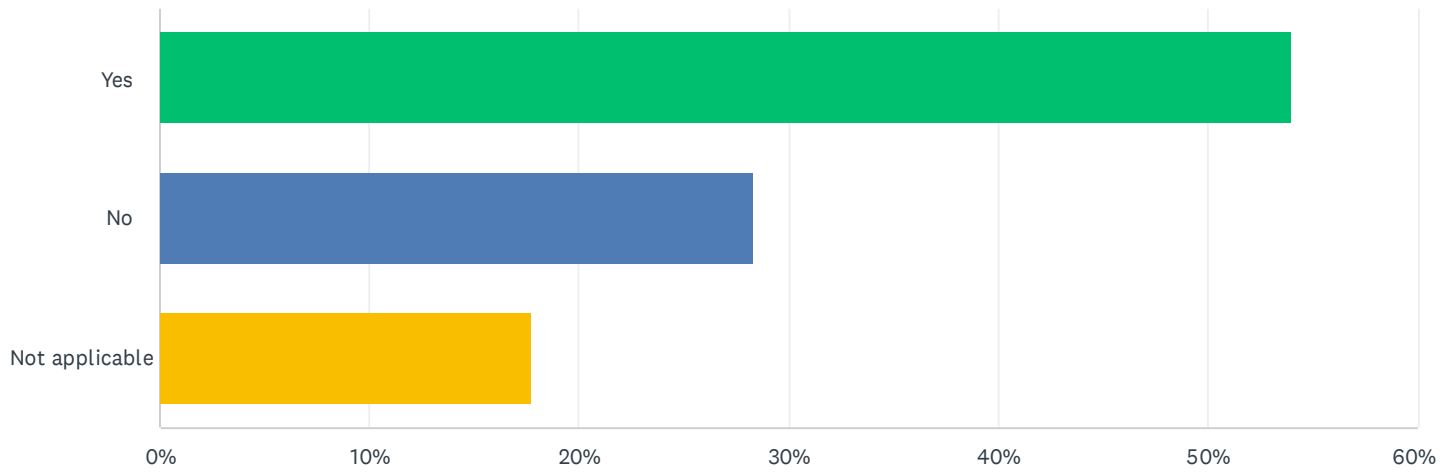
Answered: 112 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	78.57%	88
No	21.43%	24
TOTAL		112

Q14 If employed, do you have opportunities for advancement?

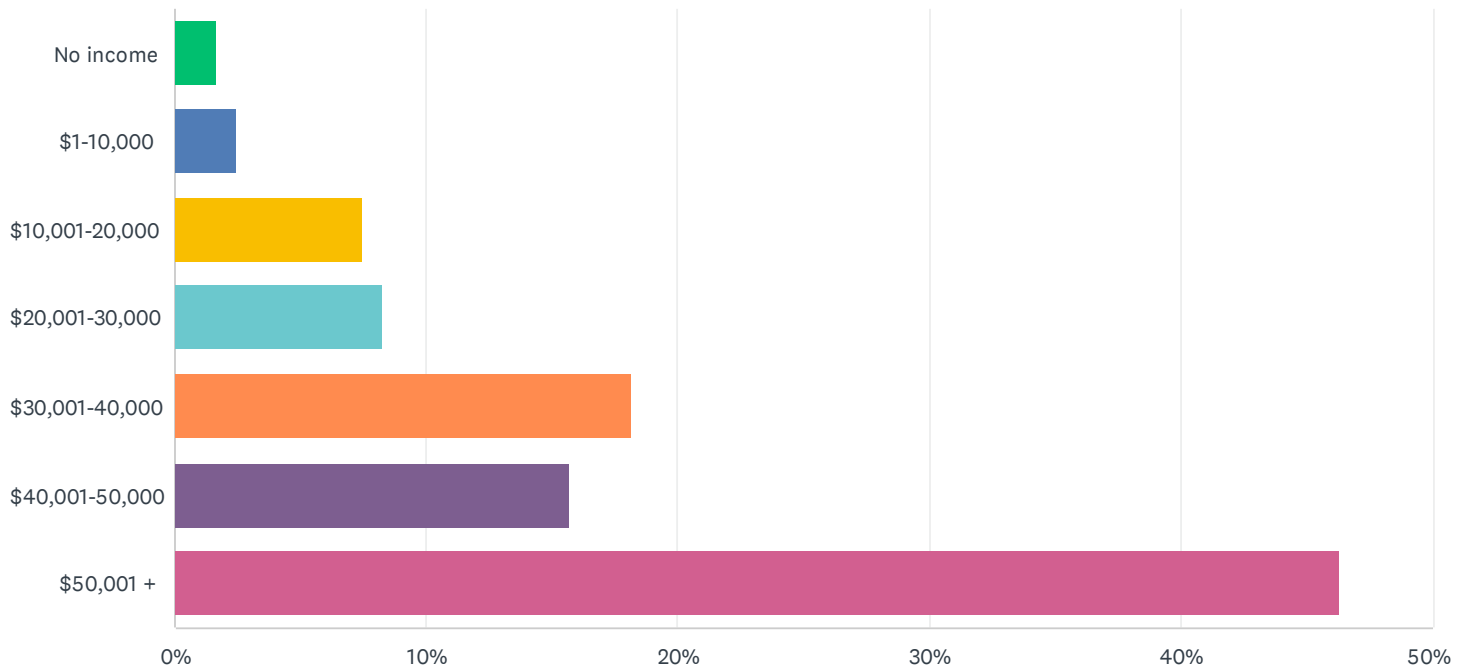
Answered: 113 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	53.98%	61
No	28.32%	32
Not applicable	17.70%	20
TOTAL		113

Q15 What is your household's annual income?

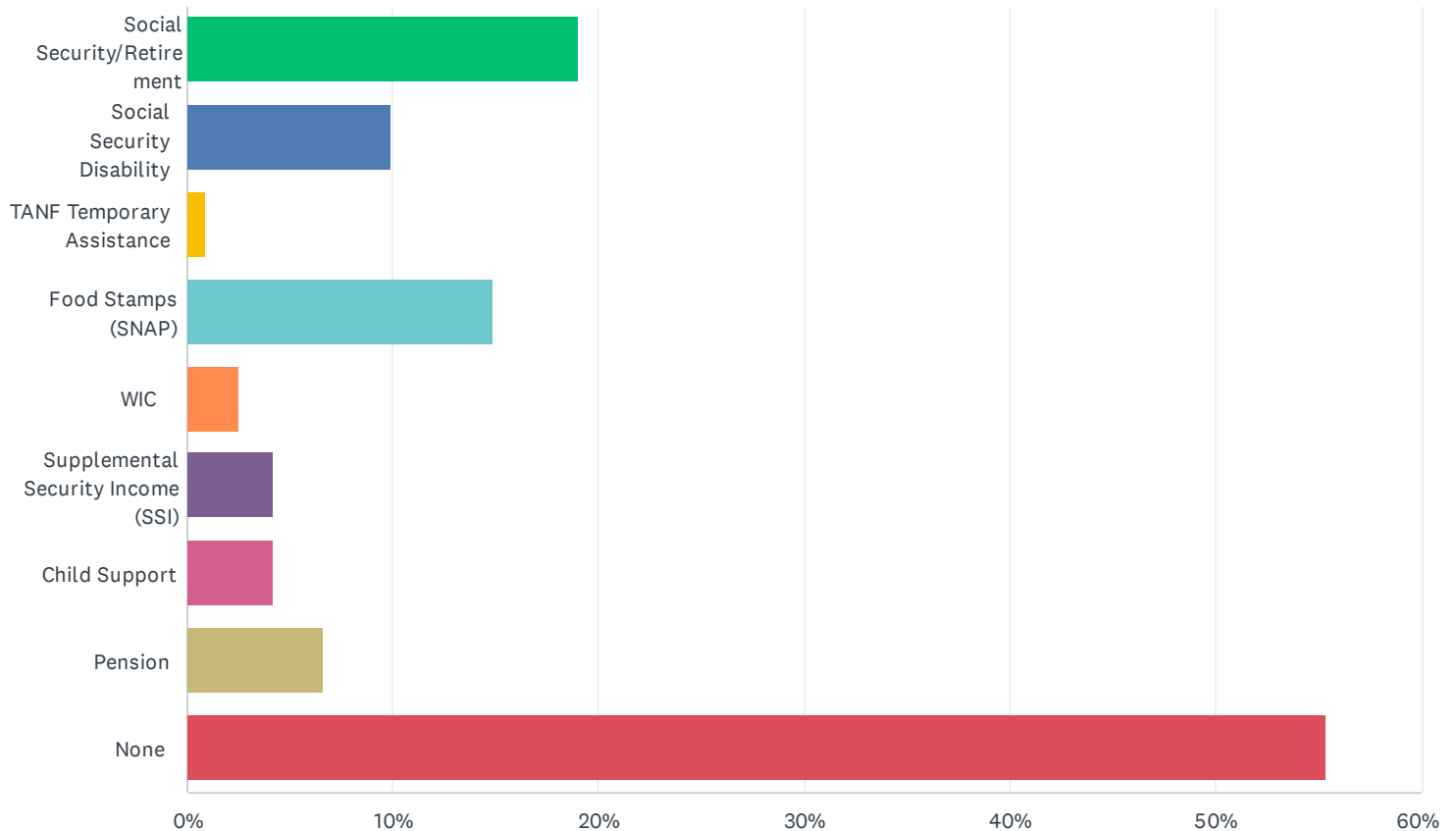
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
No income	1.65%	2
\$1-10,000	2.48%	3
\$10,001-20,000	7.44%	9
\$20,001-30,000	8.26%	10
\$30,001-40,000	18.18%	22
\$40,001-50,000	15.70%	19
\$50,001 +	46.28%	56
TOTAL		121

Q16 Which of the following income sources does your household receive? (check all that apply)

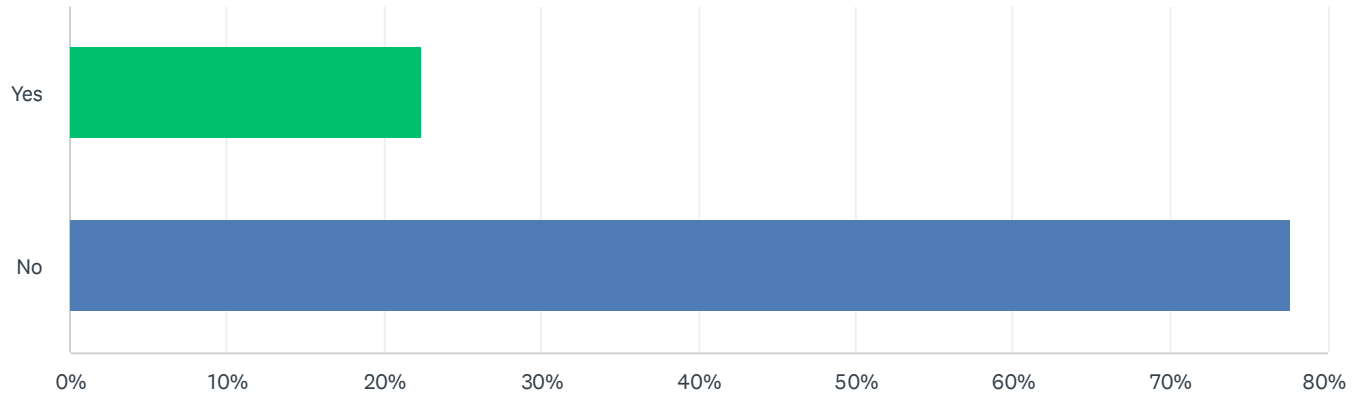
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Social Security/Retirement	19.01%	23
Social Security Disability	9.92%	12
TANF Temporary Assistance	0.83%	1
Food Stamps (SNAP)	14.88%	18
WIC	2.48%	3
Supplemental Security Income (SSI)	4.13%	5
Child Support	4.13%	5
Pension	6.61%	8
None	55.37%	67
Total Respondents: 121		

Q17 Have you experienced a reduction in resources or services as a result of increases in the minimum wage?

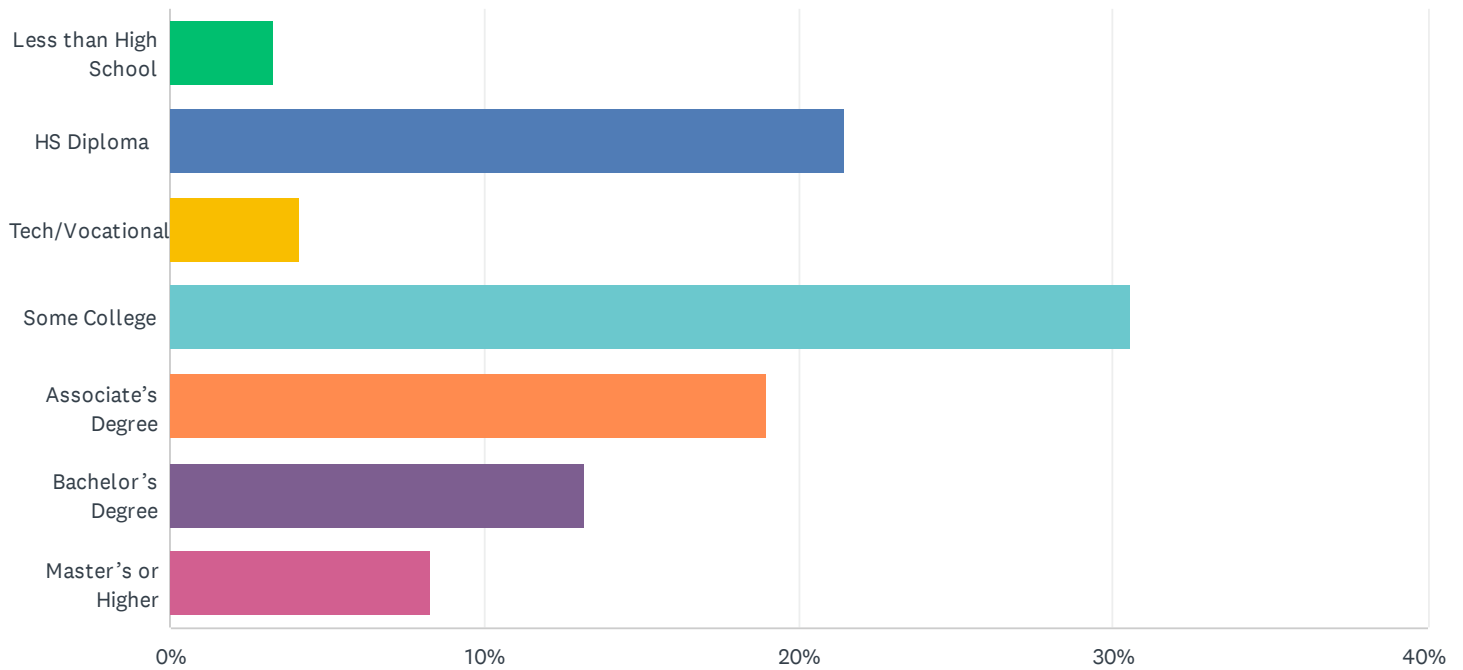
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	22.31%	27
No	77.69%	94
TOTAL		121

Q18 Highest level of education completed:

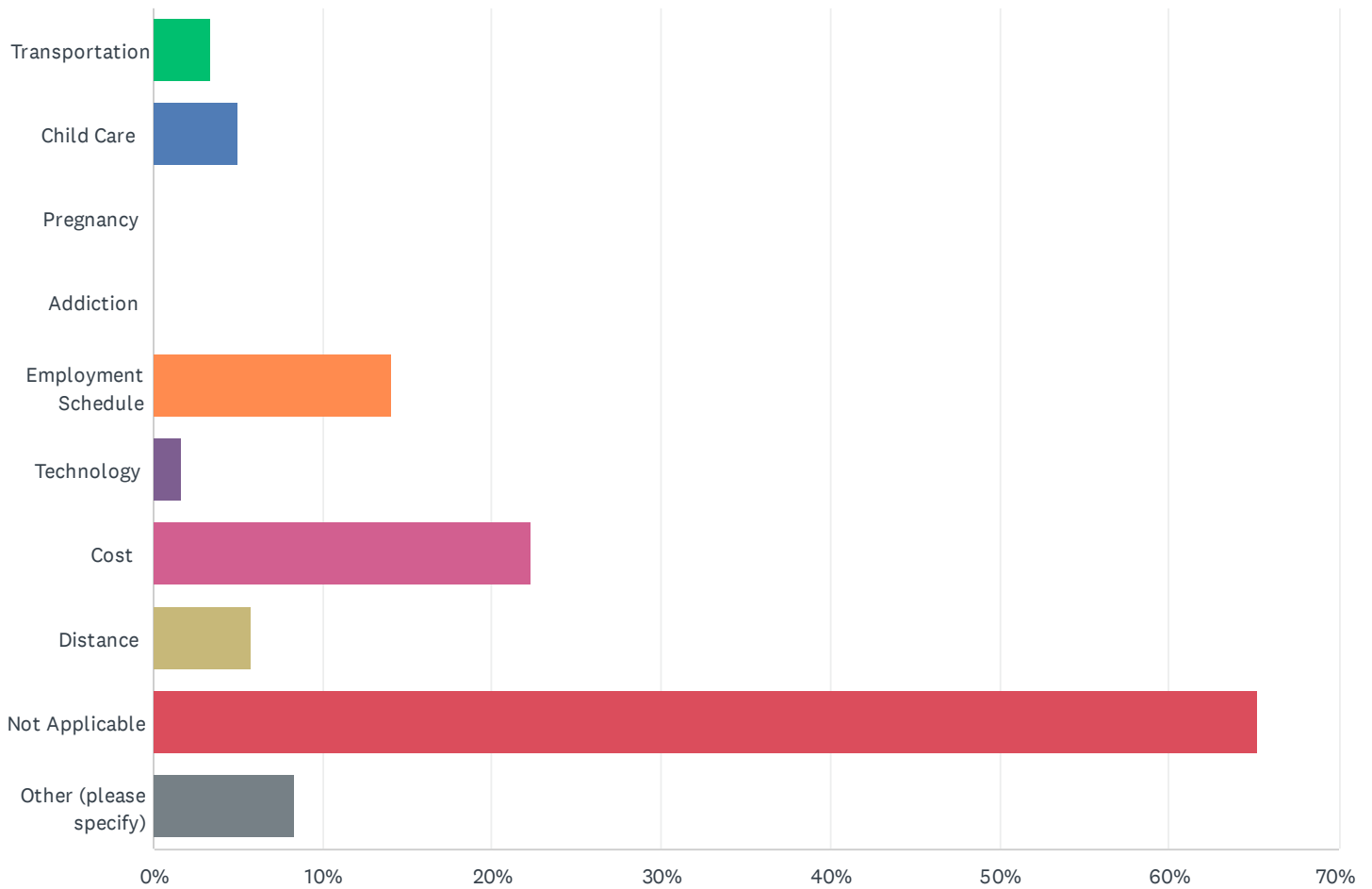
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than High School	3.31%	4
HS Diploma	21.49%	26
Tech/Vocational	4.13%	5
Some College	30.58%	37
Associate's Degree	19.01%	23
Bachelor's Degree	13.22%	16
Master's or Higher	8.26%	10
TOTAL		121

Q19 Do you have barriers to continuing your education?

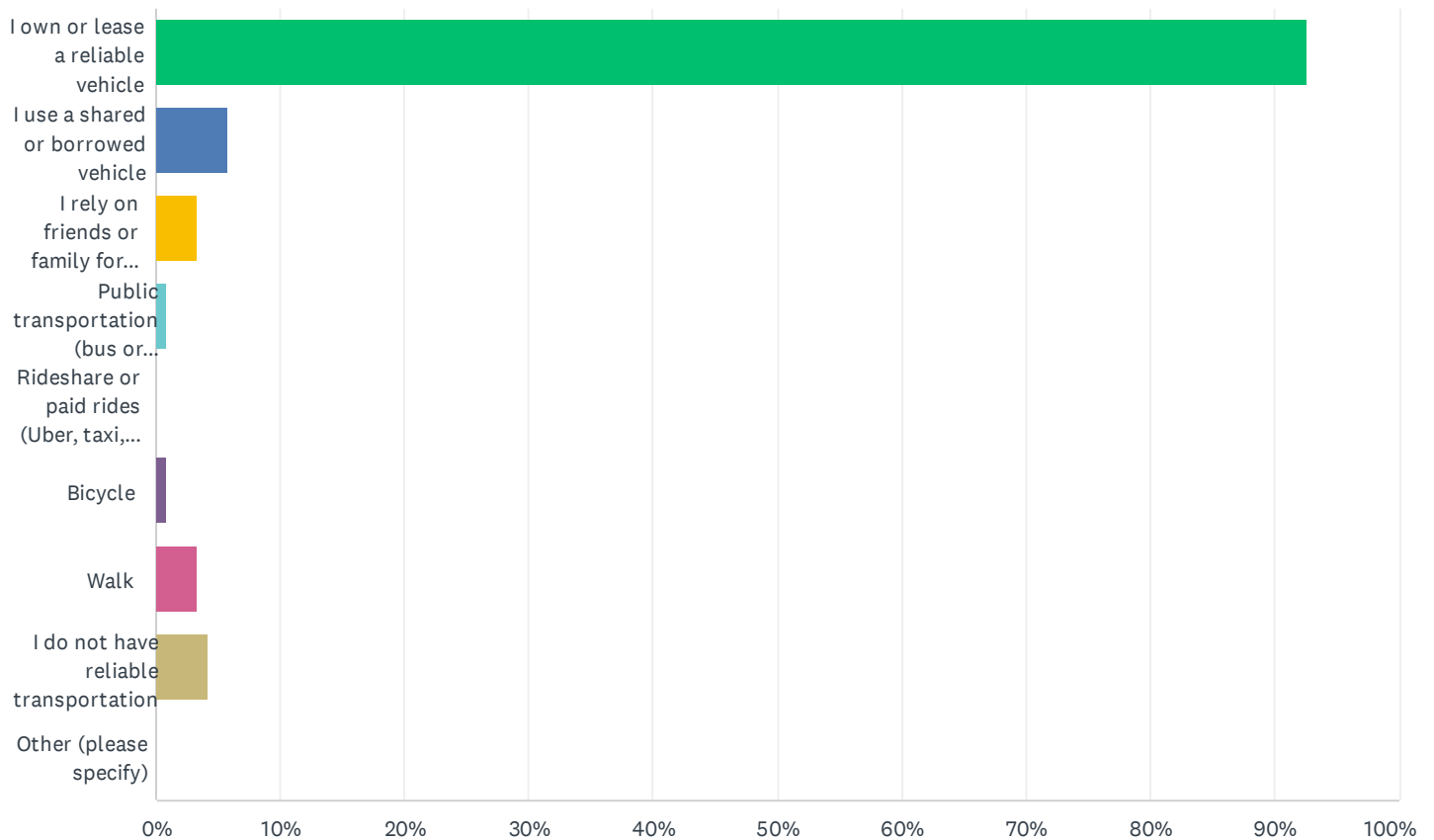
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Transportation	3.31%	4
Child Care	4.96%	6
Pregnancy	0.00%	0
Addiction	0.00%	0
Employment Schedule	14.05%	17
Technology	1.65%	2
Cost	22.31%	27
Distance	5.79%	7
Not Applicable	65.29%	79
Other (please specify)	8.26%	10
Total Respondents: 121		

Q20 How do you get around? (check all that apply)

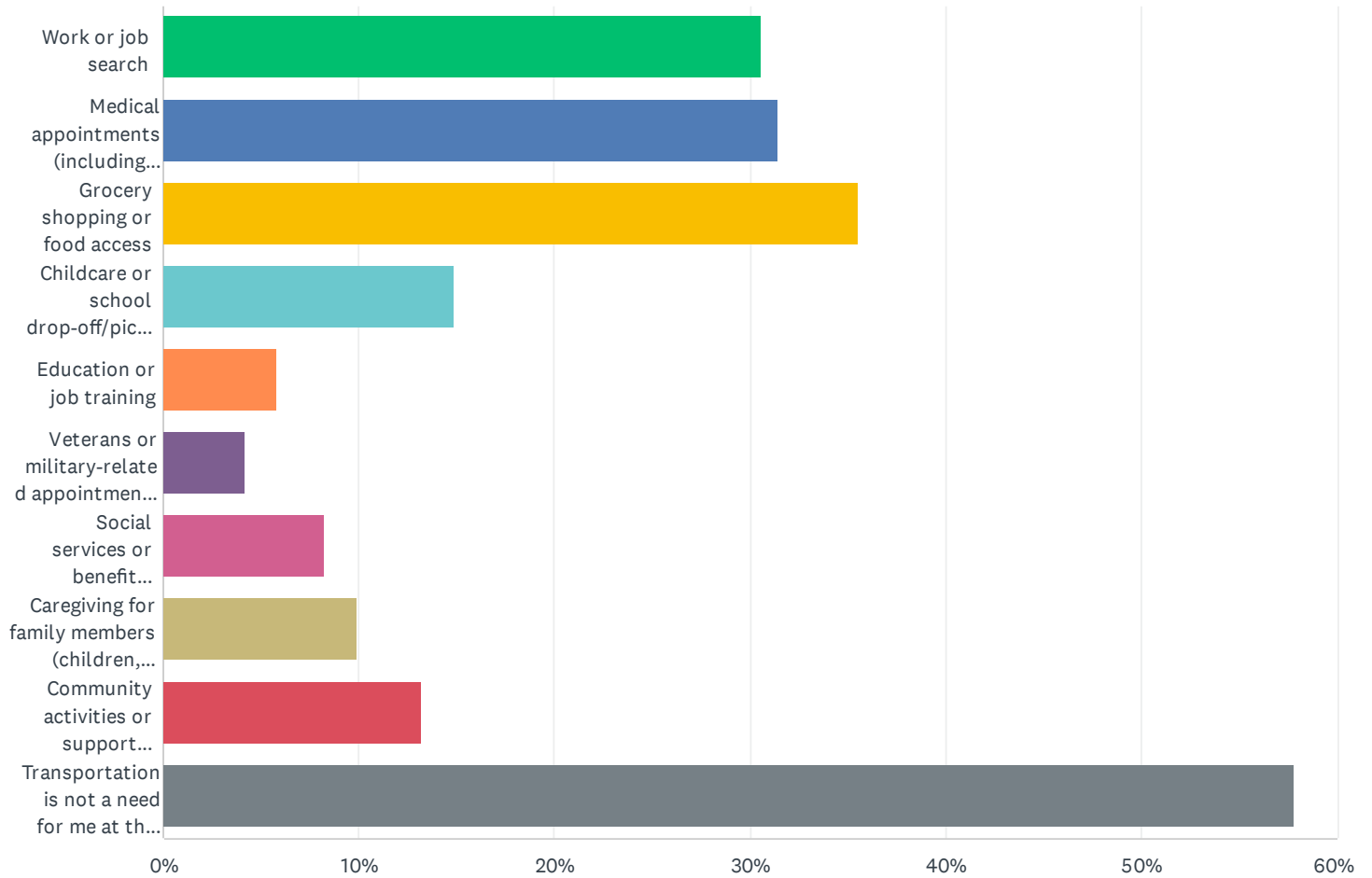
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
I own or lease a reliable vehicle	92.56%	112
I use a shared or borrowed vehicle	5.79%	7
I rely on friends or family for transportation	3.31%	4
Public transportation (bus or shuttle)	0.83%	1
Rideshare or paid rides (Uber, taxi, etc.)	0.00%	0
Bicycle	0.83%	1
Walk	3.31%	4
I do not have reliable transportation	4.13%	5
Other (please specify)	0.00%	0
Total Respondents: 121		

Q21 For which of the following do you or your household need transportation? (Check all that apply)

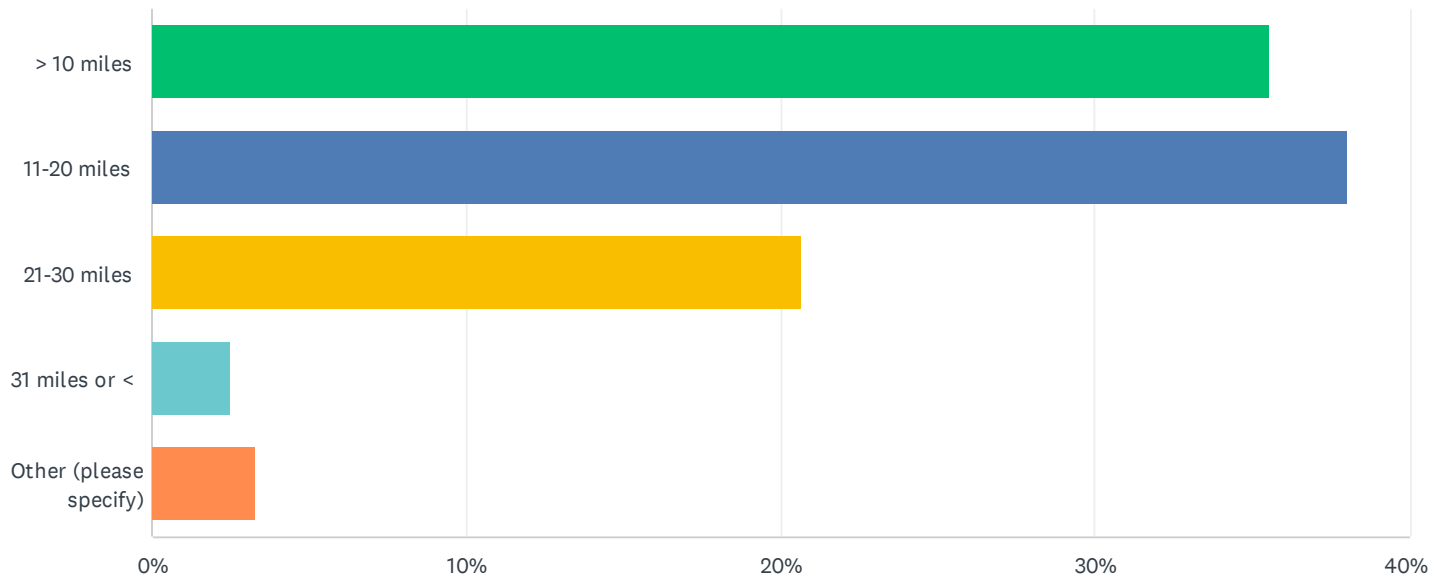
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Work or job search	30.58%	37
Medical appointments (including mental/behavioral health)	31.40%	38
Grocery shopping or food access	35.54%	43
Childcare or school drop-off/pick-up	14.88%	18
Education or job training	5.79%	7
Veterans or military-related appointments or services	4.13%	5
Social services or benefit appointments	8.26%	10
Caregiving for family members (children, seniors, or persons with disabilities)	9.92%	12
Community activities or support services	13.22%	16
Transportation is not a need for me at this time	57.85%	70
Total Respondents: 121		

Q22 How far do you travel for grocery store/farmer's market?

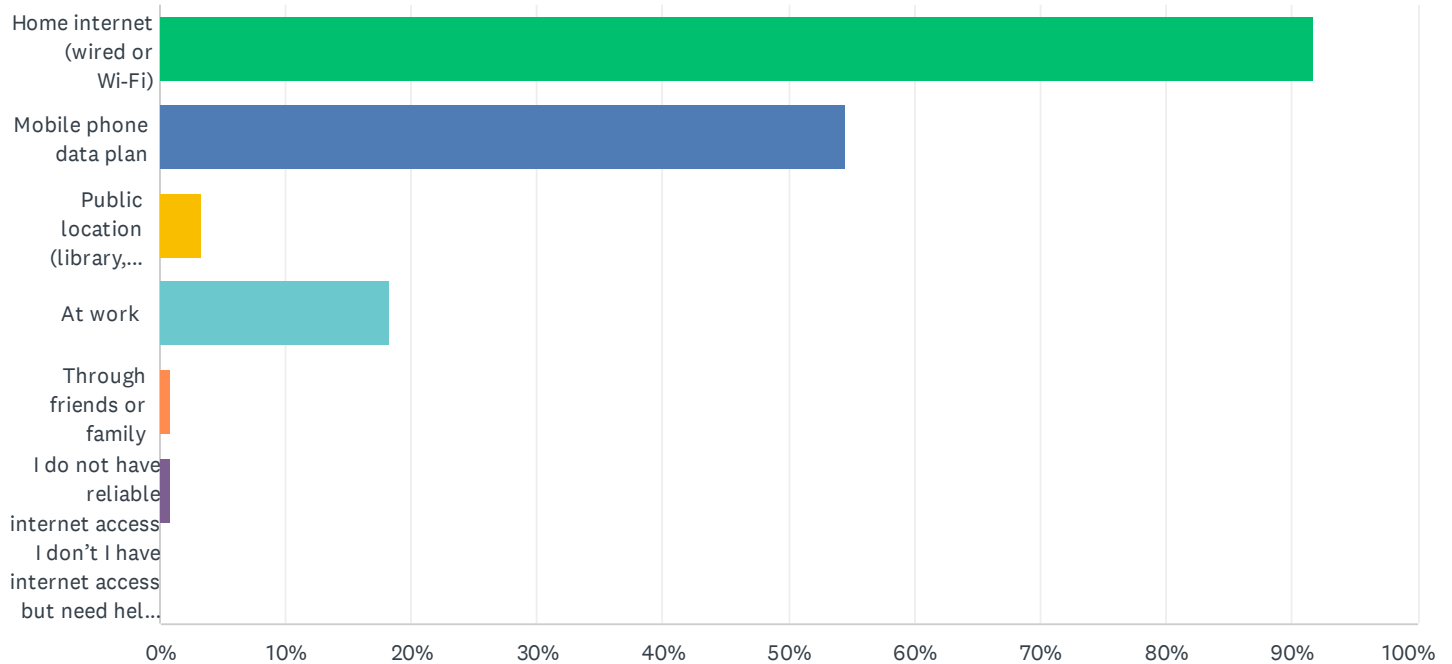
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
> 10 miles	35.54%	43
11-20 miles	38.02%	46
21-30 miles	20.66%	25
31 miles or <	2.48%	3
Other (please specify)	3.31%	4
TOTAL		121

Q23 How do you usually access the internet or email? (Check all that apply)

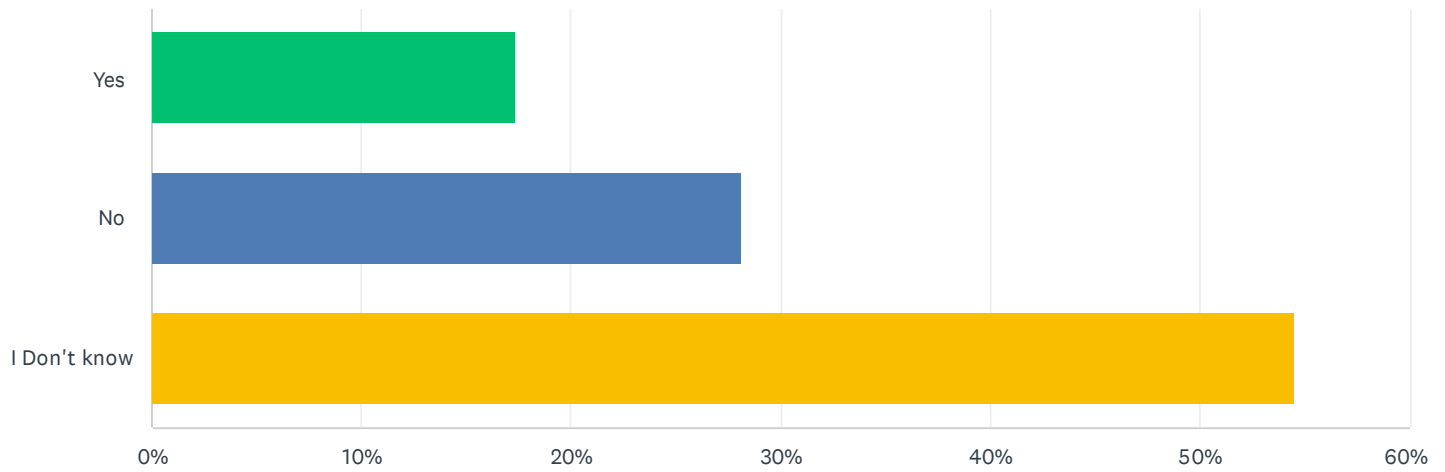
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Home internet (wired or Wi-Fi)	91.74%	111
Mobile phone data plan	54.55%	66
Public location (library, community center, school)	3.31%	4
At work	18.18%	22
Through friends or family	0.83%	1
I do not have reliable internet access	0.83%	1
I don't have internet access but need help using it	0.00%	0
Total Respondents: 121		

Q24 Are there affordable childcare services in your area?

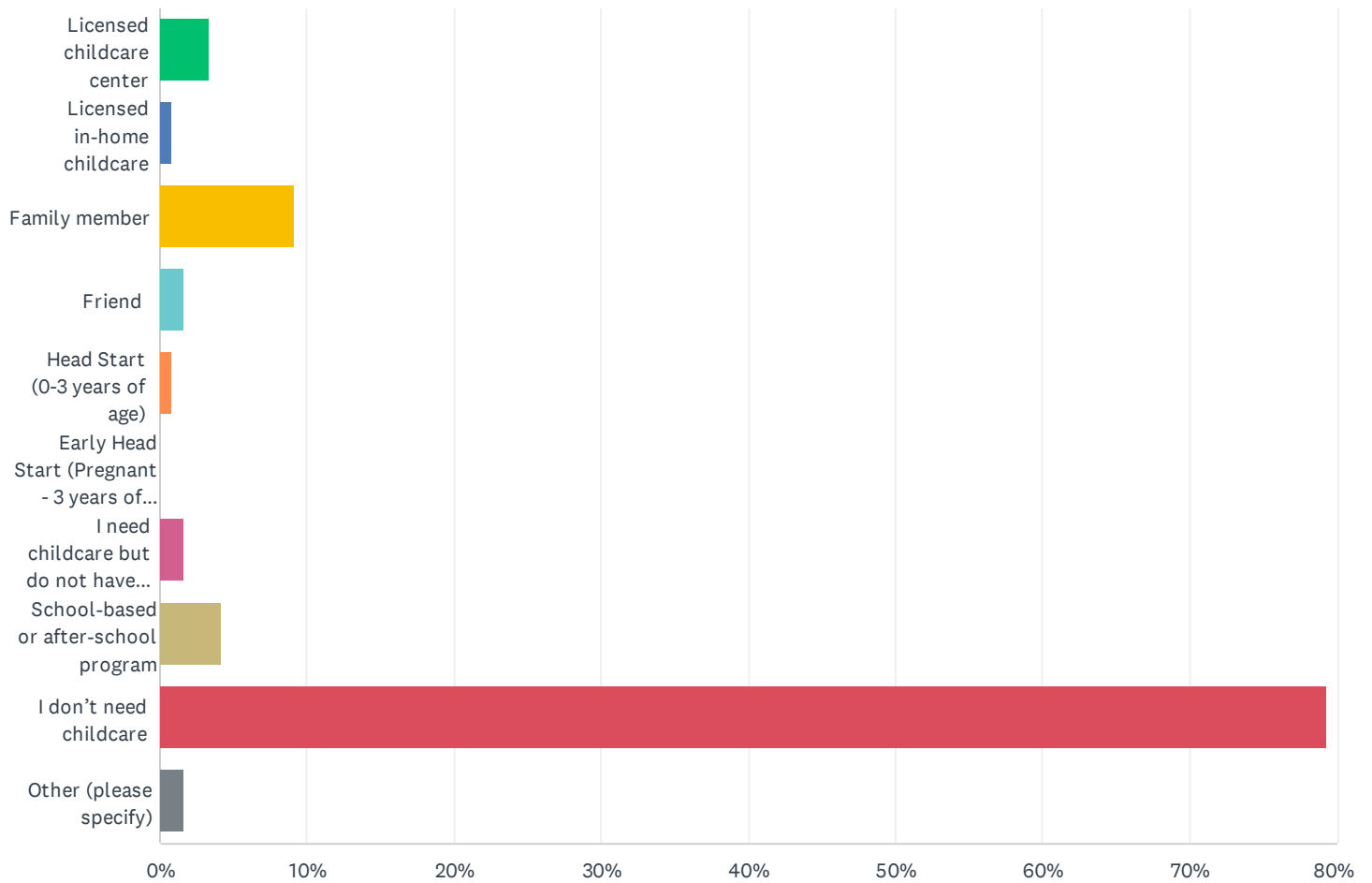
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	17.36%	21
No	28.10%	34
I Don't know	54.55%	66
TOTAL		121

Q25 What type of childcare do you currently use, if any?

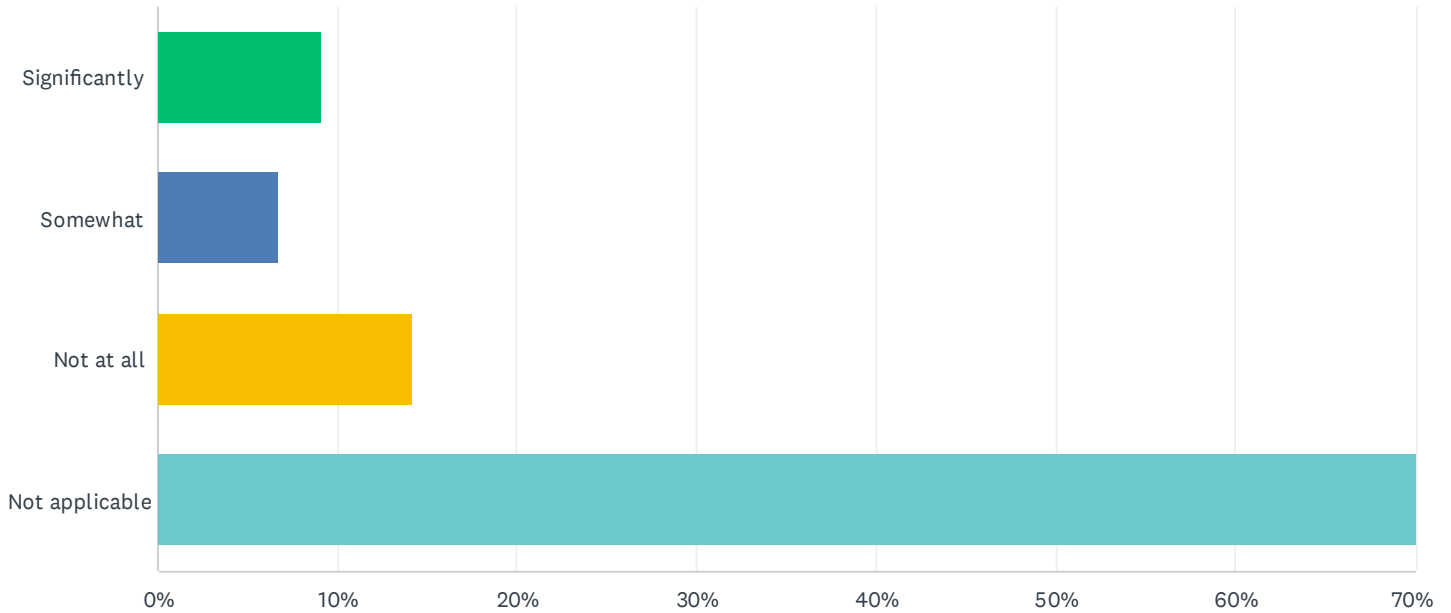
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Licensed childcare center	3.31%	4
Licensed in-home childcare	0.83%	1
Family member	9.09%	11
Friend	1.65%	2
Head Start (0-3 years of age)	0.83%	1
Early Head Start (Pregnant - 3 years of age)	0.00%	0
I need childcare but do not have access	1.65%	2
School-based or after-school program	4.13%	5
I don't need childcare	79.34%	96
Other (please specify)	1.65%	2
Total Respondents: 121		

Q26 How does childcare availability affect your ability to work, attend school/training, or access services?

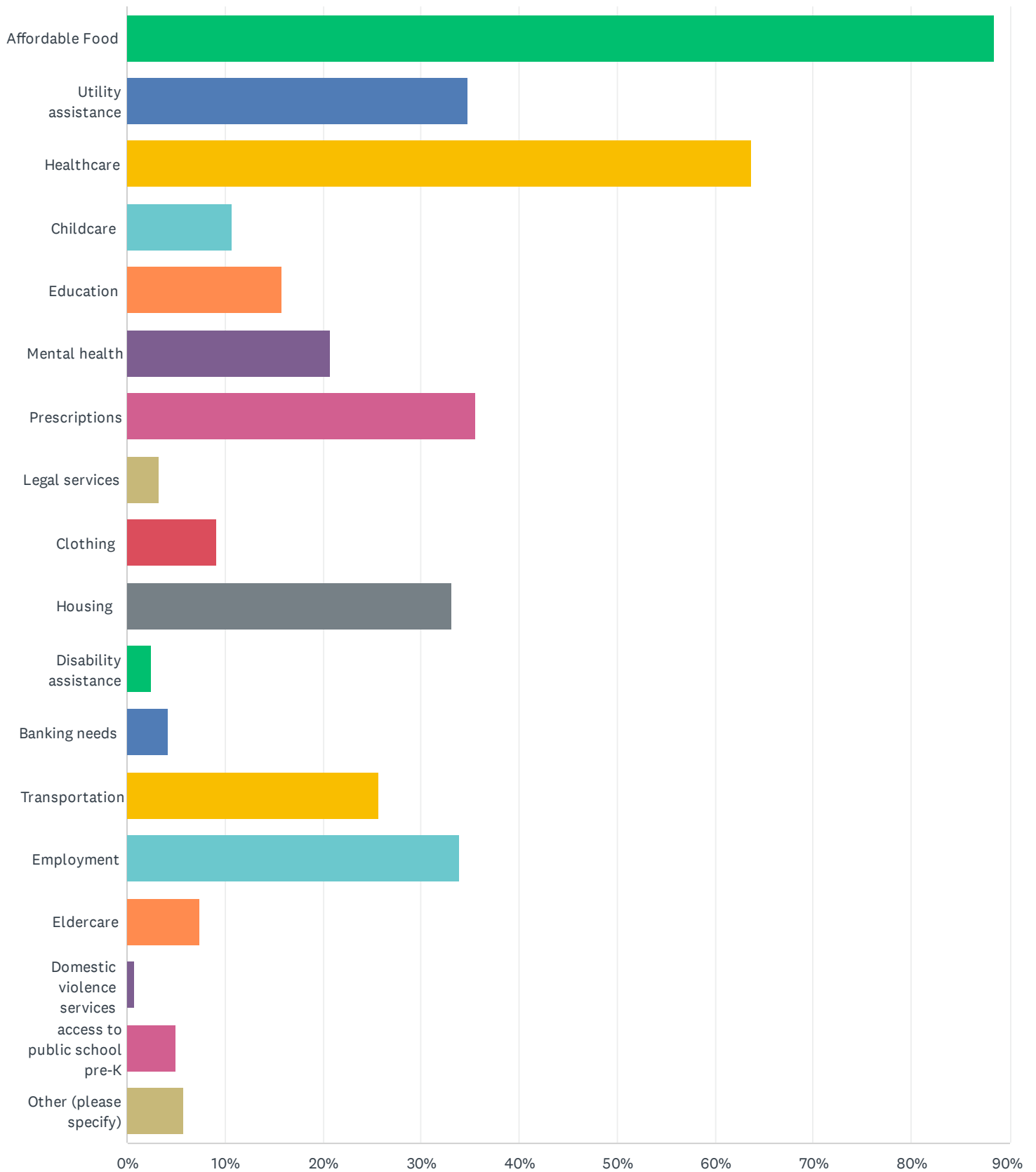
Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Significantly	9.17%	11
Somewhat	6.67%	8
Not at all	14.17%	17
Not applicable	70.00%	84
TOTAL		120

Q27 Which FOUR (4) needs are most important for you and/or your family right now?

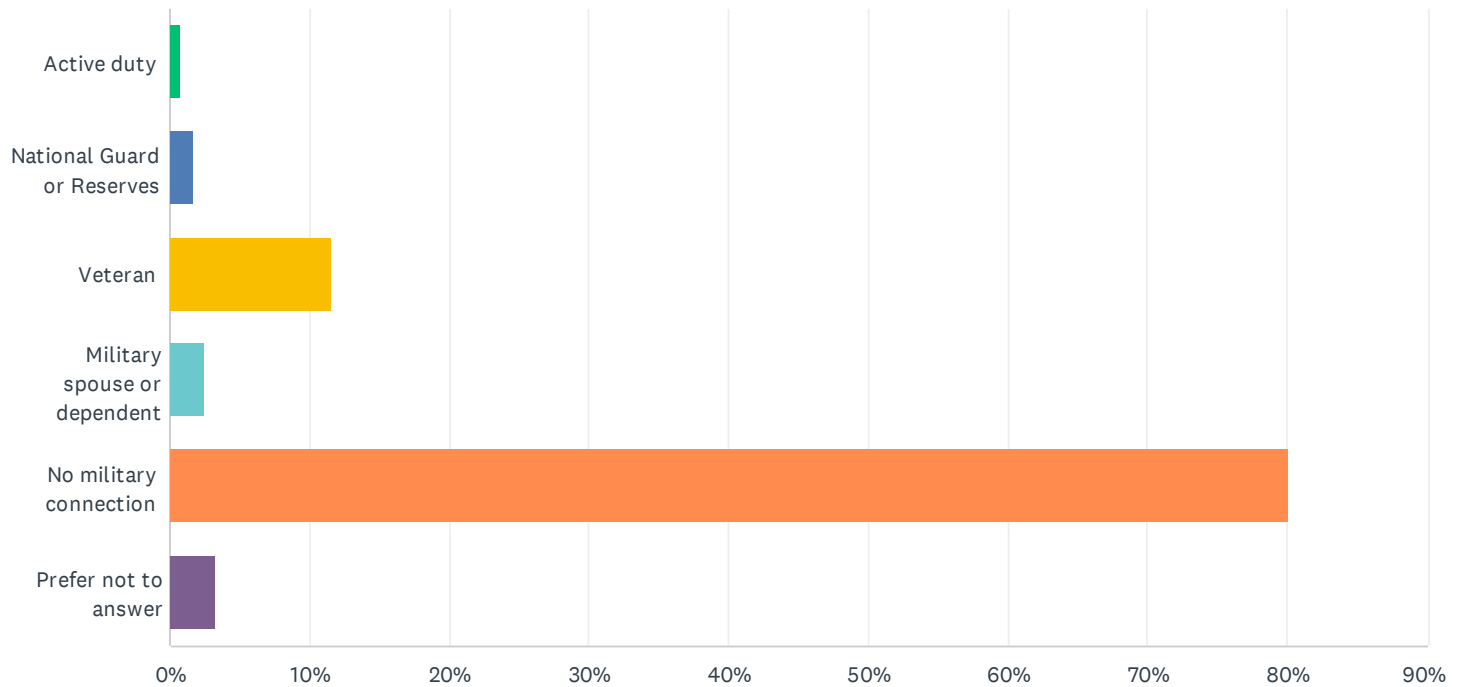
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Affordable Food	88.43%	107
Utility assistance	34.71%	42
Healthcare	63.64%	77
Childcare	10.74%	13
Education	15.70%	19
Mental health	20.66%	25
Prescriptions	35.54%	43
Legal services	3.31%	4
Clothing	9.09%	11
Housing	33.06%	40
Disability assistance	2.48%	3
Banking needs	4.13%	5
Transportation	25.62%	31
Employment	33.88%	41
Eldercare	7.44%	9
Domestic violence services	0.83%	1
access to public school pre-K	4.96%	6
Other (please specify)	5.79%	7
Total Respondents: 121		

Q28 Are you or someone in your household connected to the military?

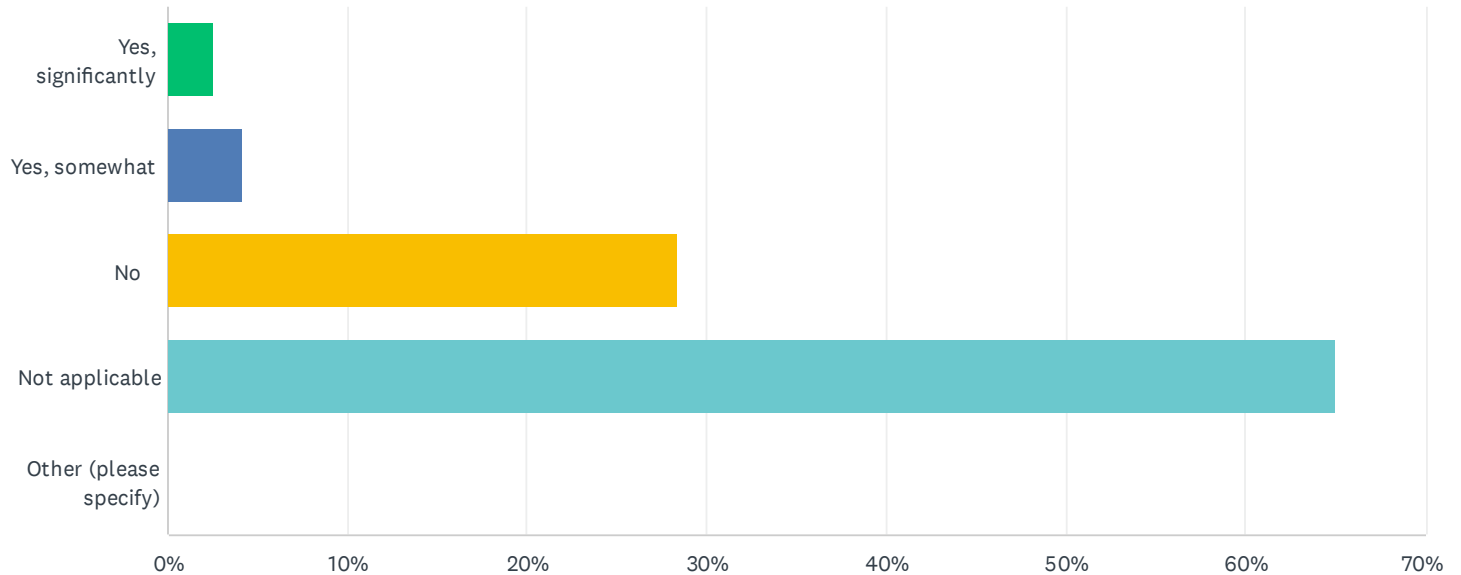
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Active duty	0.83%	1
National Guard or Reserves	1.65%	2
Veteran	11.57%	14
Military spouse or dependent	2.48%	3
No military connection	80.17%	97
Prefer not to answer	3.31%	4
TOTAL		121

Q29 Has military service or relocation affected your household's access to employment, housing, healthcare, or support services?

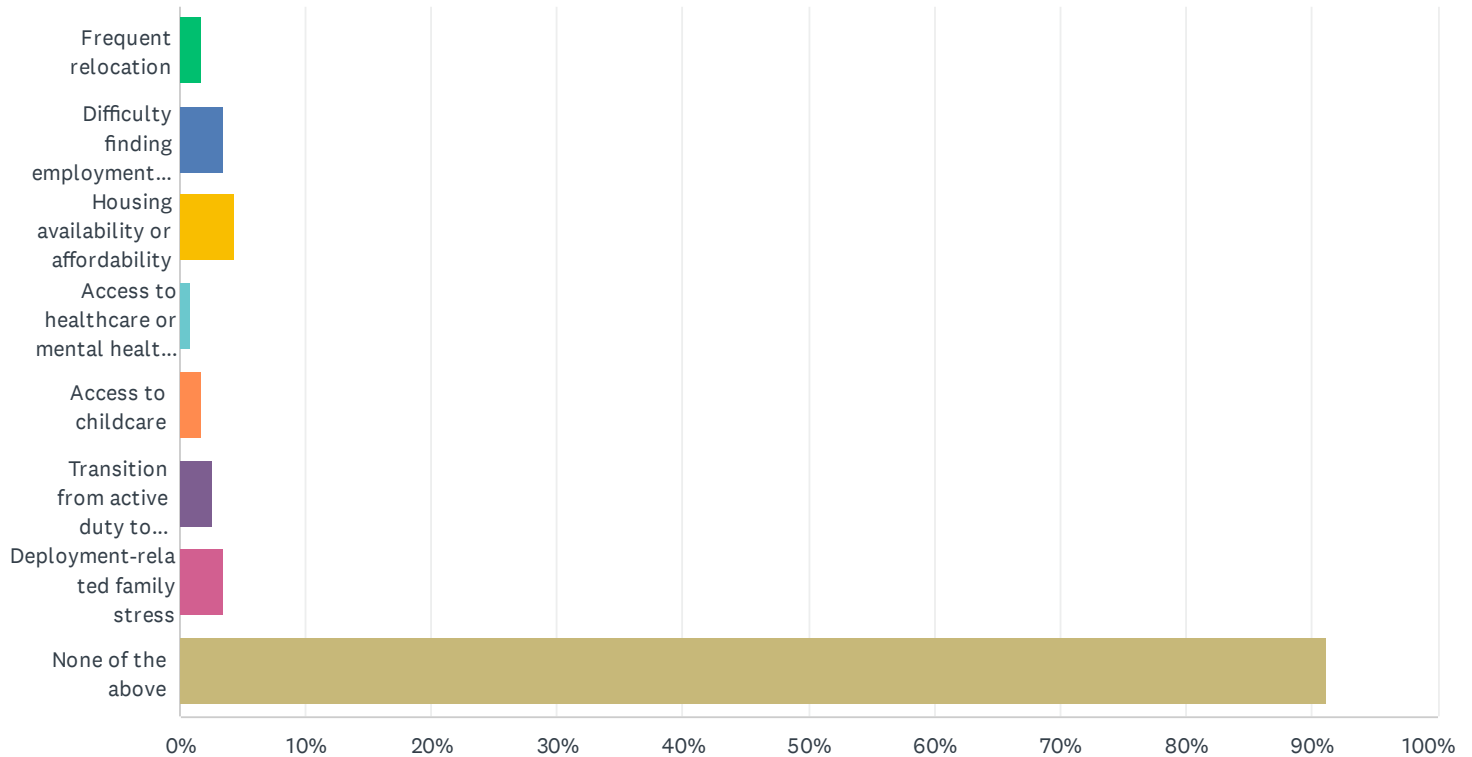
Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, significantly	2.50%	3
Yes, somewhat	4.17%	5
No	28.33%	34
Not applicable	65.00%	78
Other (please specify)	0.00%	0
TOTAL		120

Q30 Which of the following military-related challenges have affected you or your household? (Check all that apply)

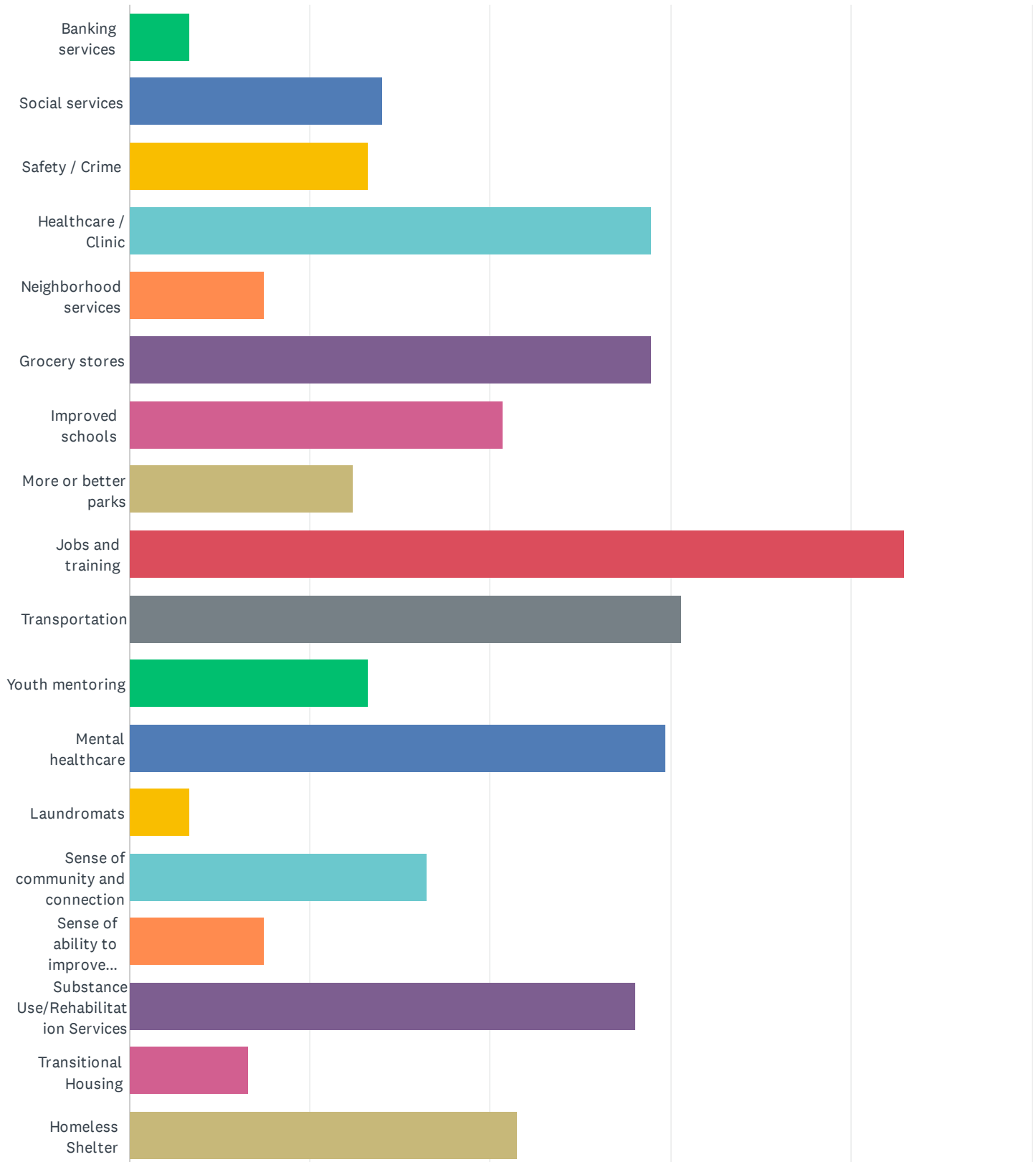
Answered: 114 Skipped: 7



ANSWER CHOICES	RESPONSES	
Frequent relocation	1.75%	2
Difficulty finding employment after relocation	3.51%	4
Housing availability or affordability	4.39%	5
Access to healthcare or mental health services	0.88%	1
Access to childcare	1.75%	2
Transition from active duty to civilian life	2.63%	3
Deployment-related family stress	3.51%	4
None of the above	91.23%	104
Total Respondents: 114		

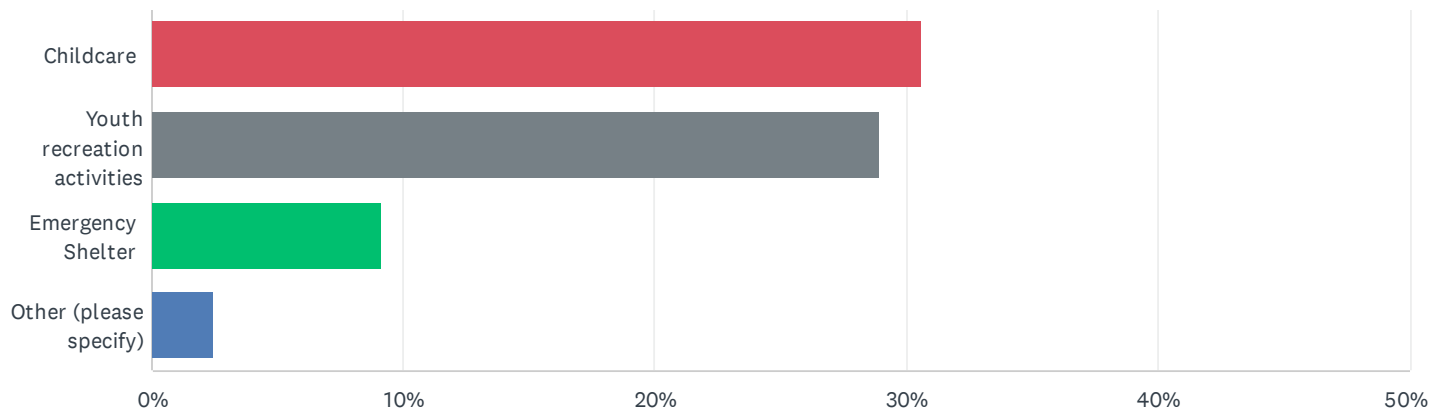
Q31 Which FOUR (4) needs are most important for your community right now?

Answered: 121 Skipped: 0



Community Needs Assessment 2026 Survey

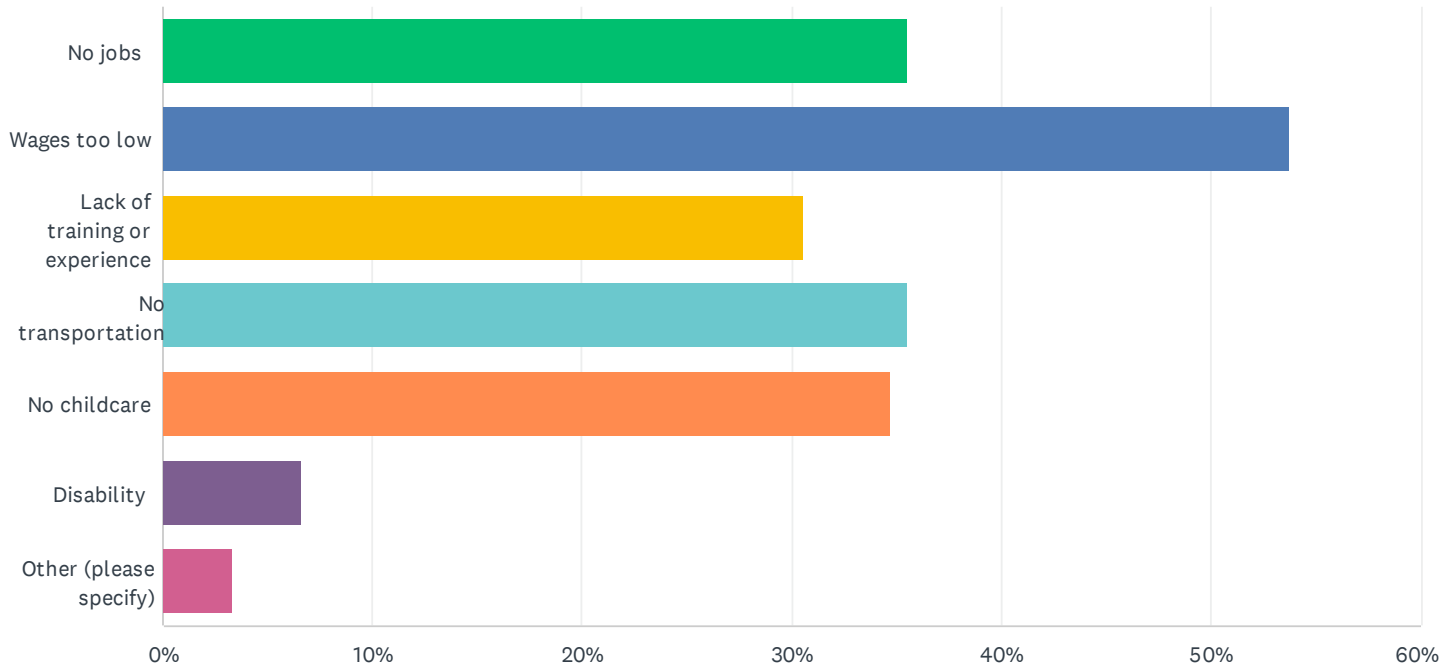
SurveyMonkey



ANSWER CHOICES	RESPONSES	
Banking services	3.31%	4
Social services	14.05%	17
Safety / Crime	13.22%	16
Healthcare / Clinic	28.93%	35
Neighborhood services	7.44%	9
Grocery stores	28.93%	35
Improved schools	20.66%	25
More or better parks	12.40%	15
Jobs and training	42.98%	52
Transportation	30.58%	37
Youth mentoring	13.22%	16
Mental healthcare	29.75%	36
Laundromats	3.31%	4
Sense of community and connection	16.53%	20
Sense of ability to improve neighborhood	7.44%	9
Substance Use/Rehabilitation Services	28.10%	34
Transitional Housing	6.61%	8
Homeless Shelter	21.49%	26
Childcare	30.58%	37
Youth recreation activities	28.93%	35
Emergency Shelter	9.09%	11
Other (please specify)	2.48%	3
Total Respondents: 121		

Q32 What are the TWO MAIN barriers to employment IN YOUR COMMUNITY?

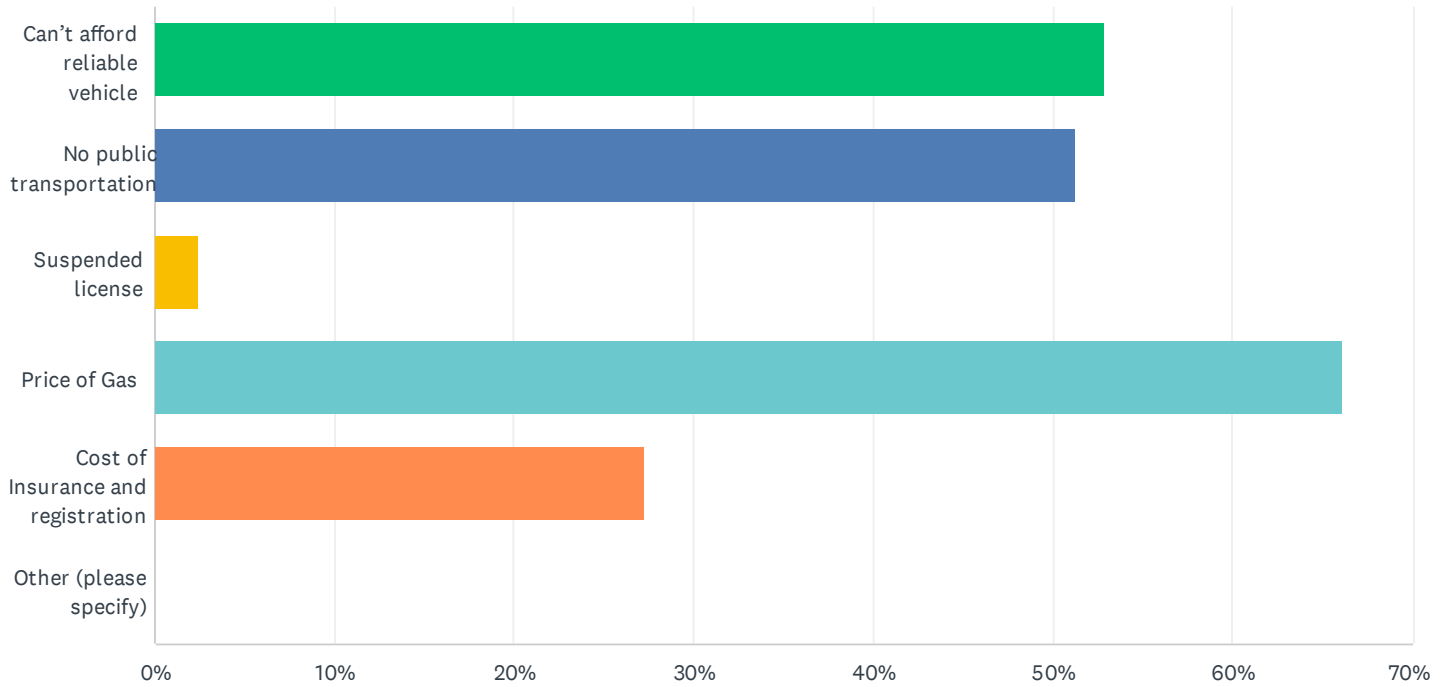
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
No jobs	35.54%	43
Wages too low	53.72%	65
Lack of training or experience	30.58%	37
No transportation	35.54%	43
No childcare	34.71%	42
Disability	6.61%	8
Other (please specify)	3.31%	4
Total Respondents: 121		

Q33 What are the TWO MAIN barriers to reliable transportation IN YOUR COMMUNITY?

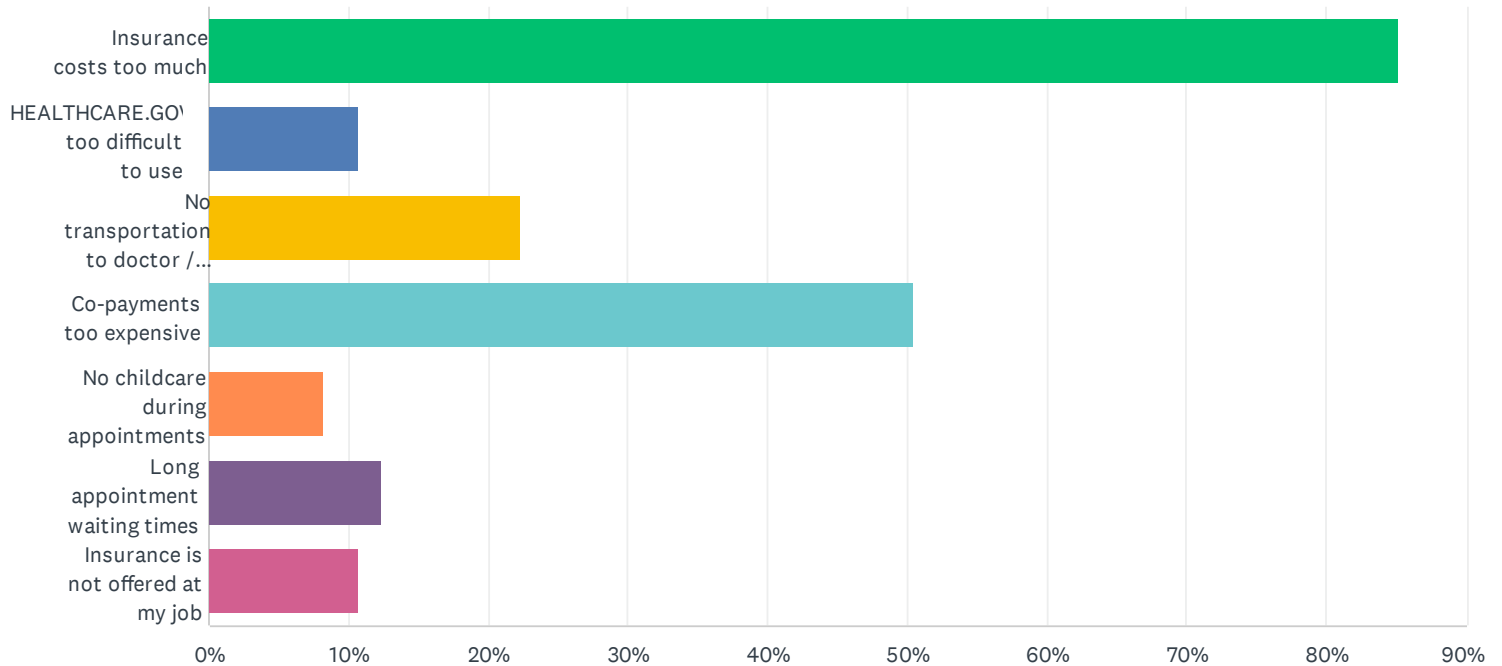
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Can't afford reliable vehicle	52.89%	64
No public transportation	51.24%	62
Suspended license	2.48%	3
Price of Gas	66.12%	80
Cost of Insurance and registration	27.27%	33
Other (please specify)	0.00%	0
Total Respondents: 121		

Q34 What are the TWO MAIN barriers to health care IN YOUR COMMUNITY?

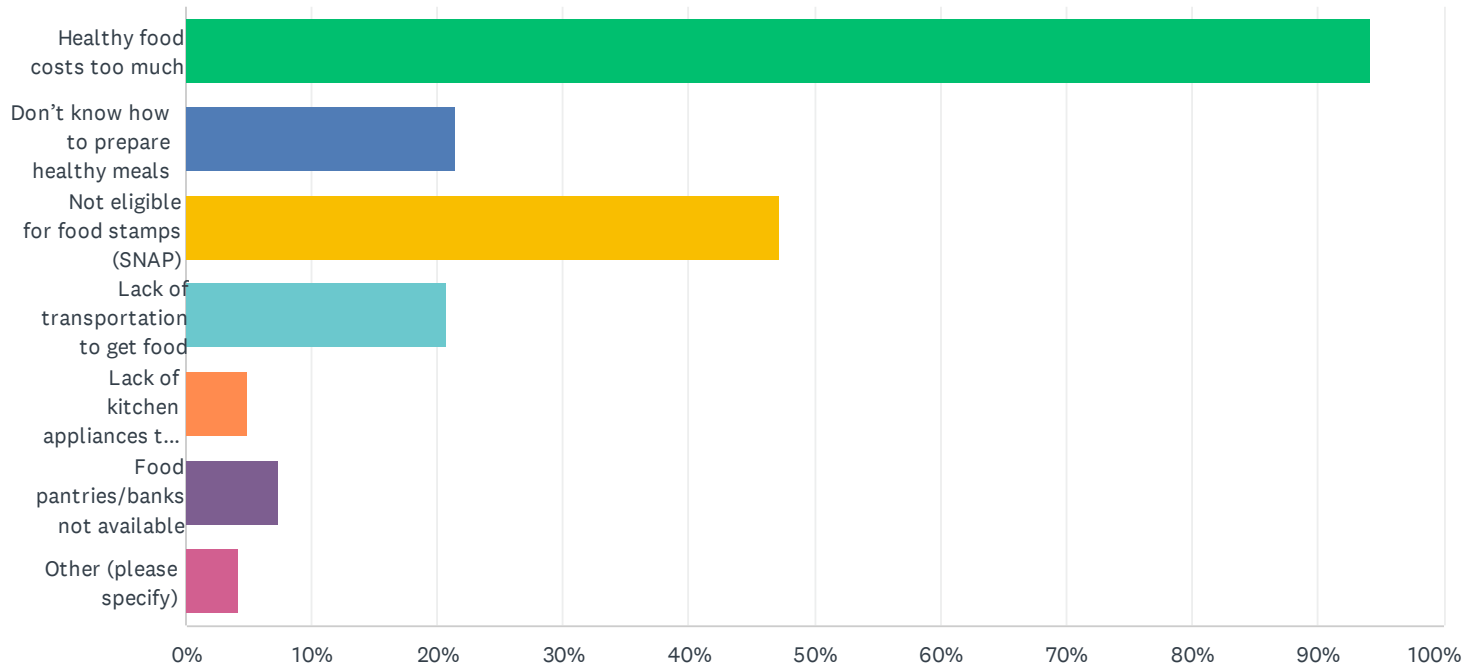
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Insurance costs too much	85.12%	103
HEALTHCARE.GOV too difficult to use	10.74%	13
No transportation to doctor / clinic	22.31%	27
Co-payments too expensive	50.41%	61
No childcare during appointments	8.26%	10
Long appointment waiting times	12.40%	15
Insurance is not offered at my job	10.74%	13
Total Respondents: 121		

Q35 What are the TWO MAIN barriers to healthy nutrition IN YOUR COMMUNITY?

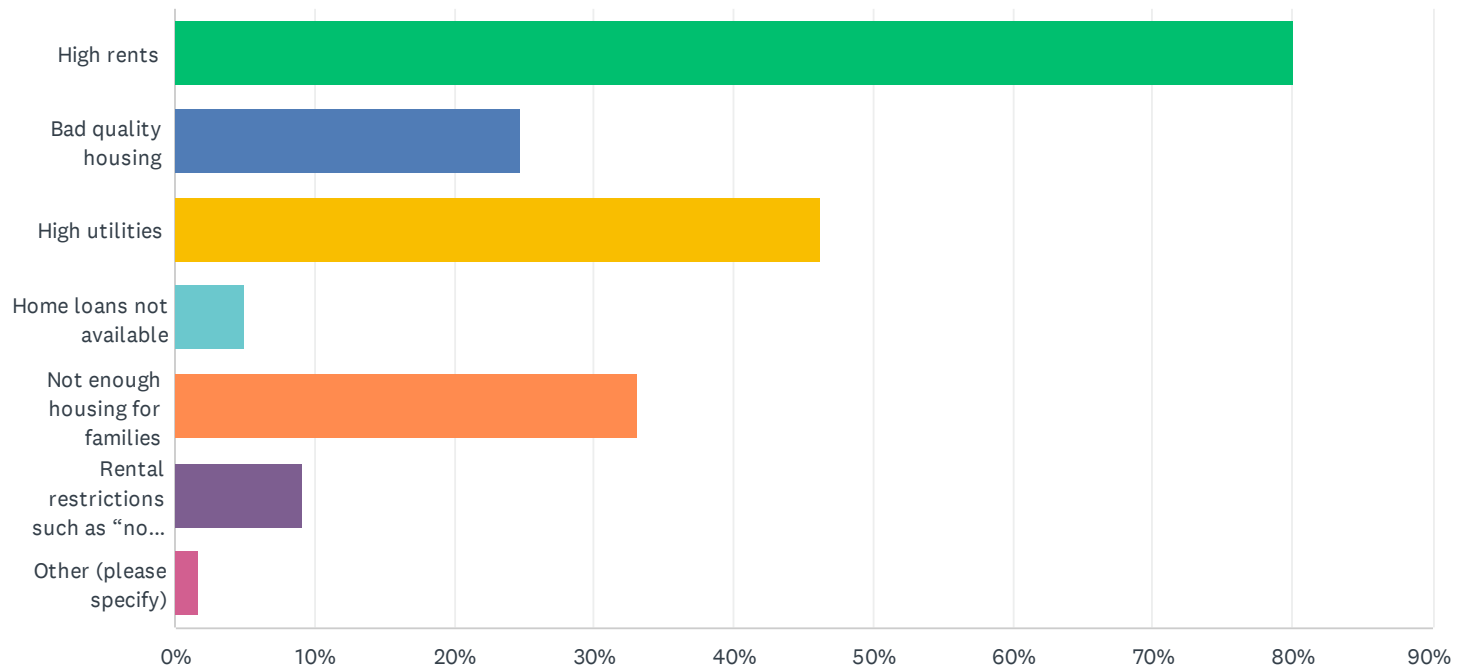
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Healthy food costs too much	94.21%	114
Don't know how to prepare healthy meals	21.49%	26
Not eligible for food stamps (SNAP)	47.11%	57
Lack of transportation to get food	20.66%	25
Lack of kitchen appliances to prepare food	4.96%	6
Food pantries/banks not available	7.44%	9
Other (please specify)	4.13%	5
Total Respondents: 121		

Q36 What are the TWO MAIN housing problems IN YOUR COMMUNITY?

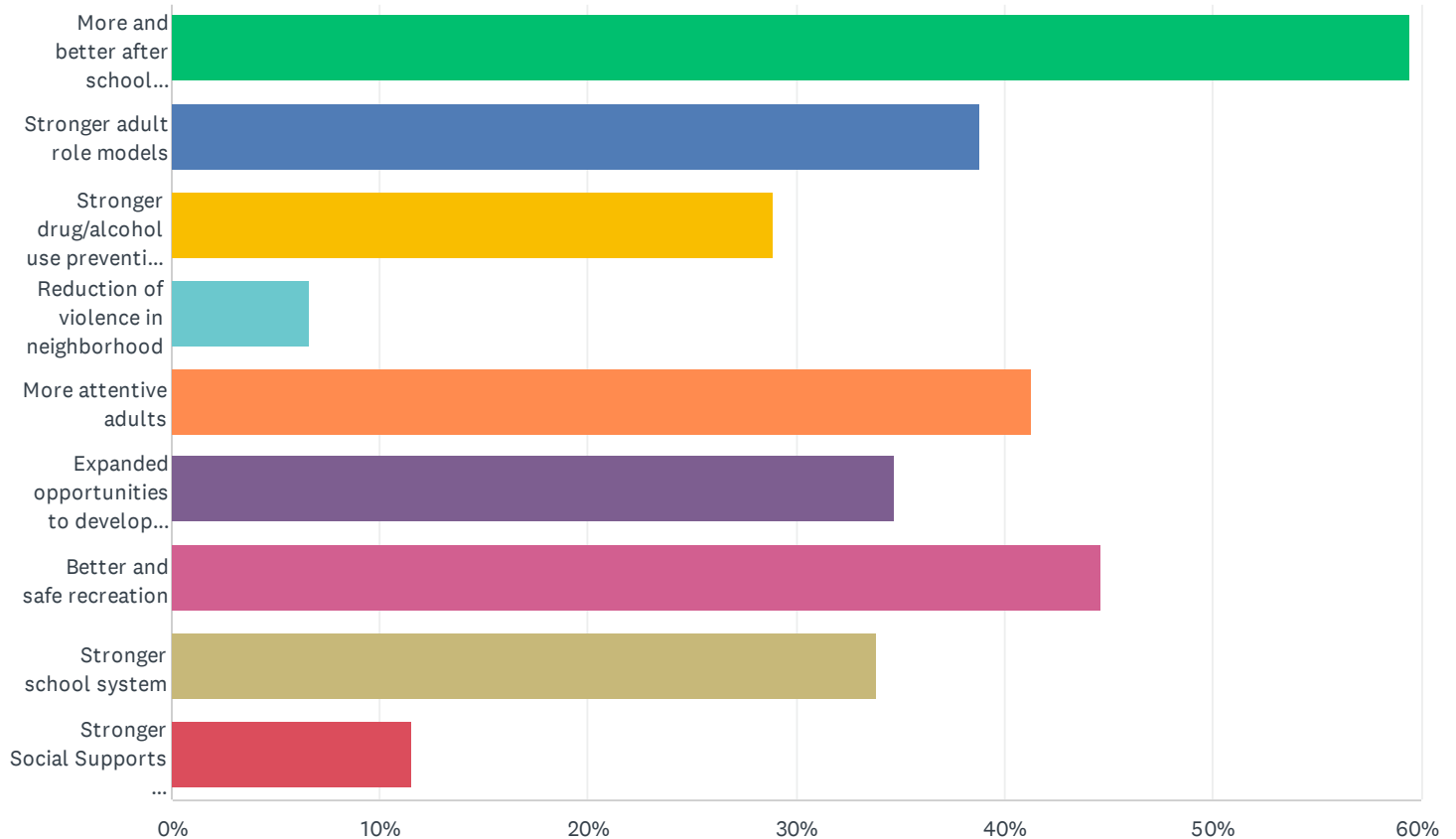
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
High rents	80.17%	97
Bad quality housing	24.79%	30
High utilities	46.28%	56
Home loans not available	4.96%	6
Not enough housing for families	33.06%	40
Rental restrictions such as "no Section 8" or "no children"	9.09%	11
Other (please specify)	1.65%	2
Total Respondents: 121		

Q37 What are three (3) changes that would most improve the lives of youth IN THIS COMMUNITY?

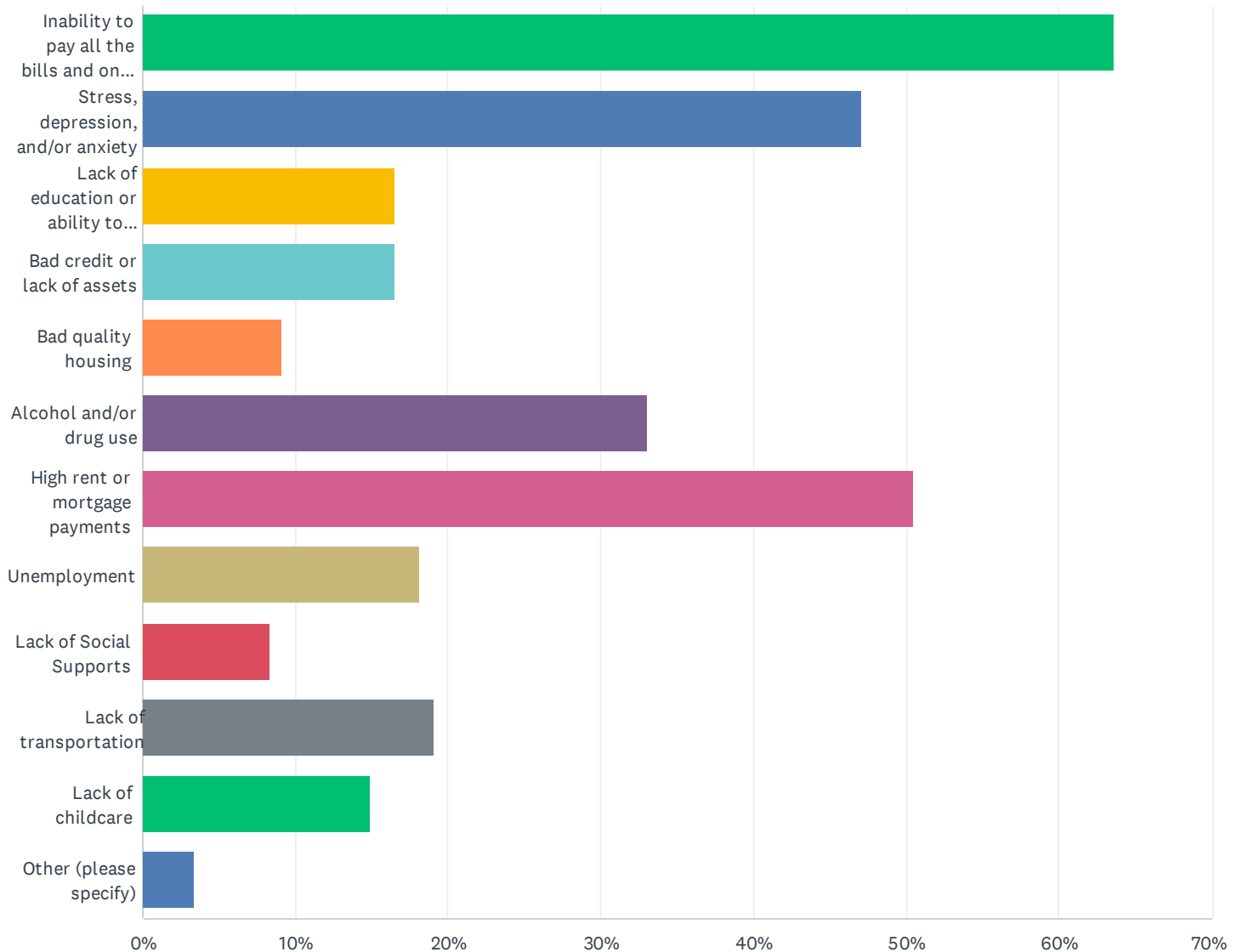
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
More and better after school activities	59.50%	72
Stronger adult role models	38.84%	47
Stronger drug/alcohol use prevention measures	28.93%	35
Reduction of violence in neighborhood	6.61%	8
More attentive adults	41.32%	50
Expanded opportunities to develop adult skills	34.71%	42
Better and safe recreation	44.63%	54
Stronger school system	33.88%	41
Stronger Social Supports	11.57%	14
Total Respondents: 121		

Q38 What are the three (3) problems that make life difficult for adults IN THIS COMMUNITY?

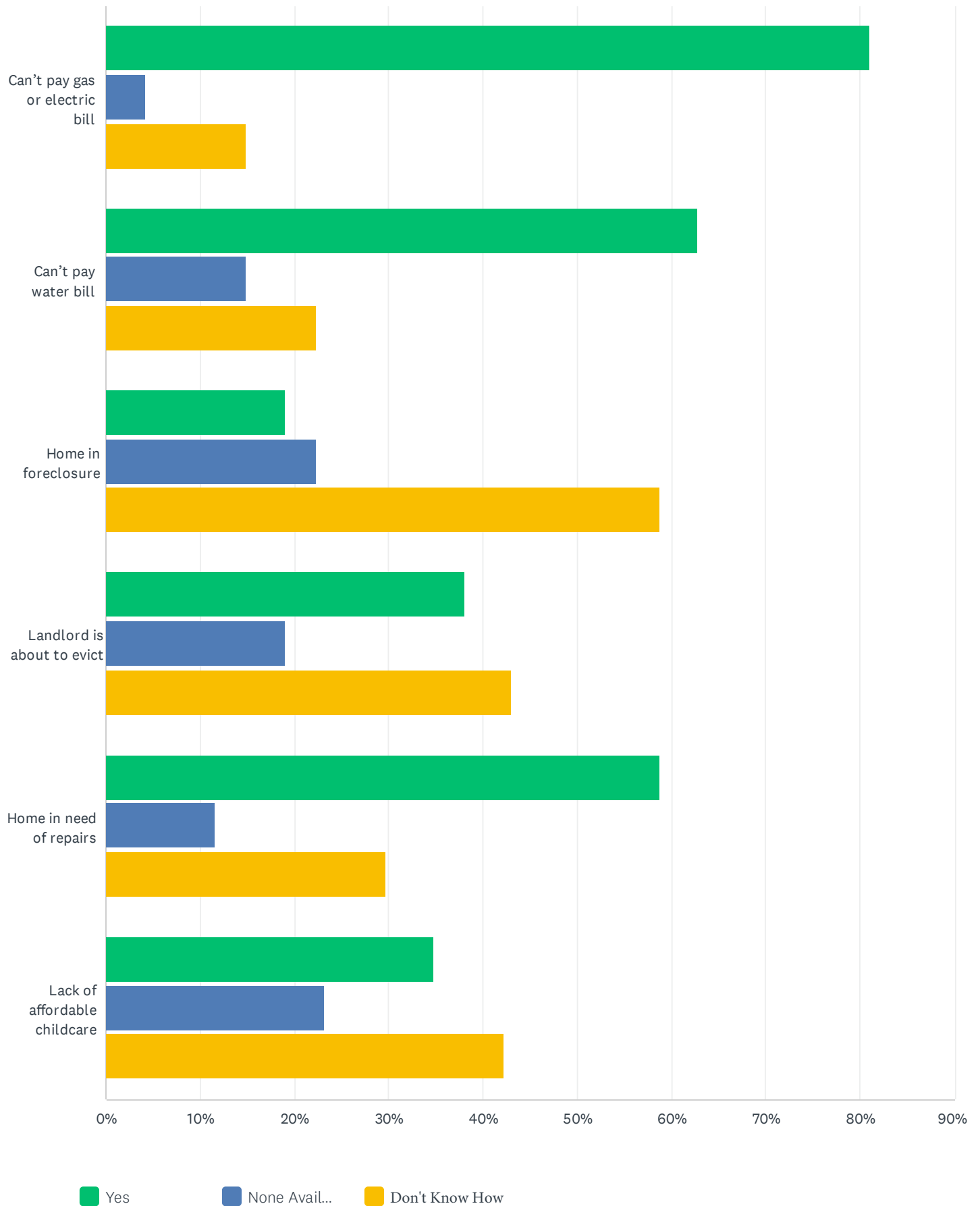
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Inability to pay all the bills and on time	63.64%	77
Stress, depression, and/or anxiety	47.11%	57
Lack of education or ability to increase skills	16.53%	20
Bad credit or lack of assets	16.53%	20
Bad quality housing	9.09%	11
Alcohol and/or drug use	33.06%	40
High rent or mortgage payments	50.41%	61
Unemployment	18.18%	22
Lack of Social Supports	8.26%	10
Lack of transportation	19.01%	23
Lack of childcare	14.88%	18
Other (please specify)	3.31%	4
Total Respondents: 121		

Q39 If YOU or SOMEONE YOU KNOW were experiencing these problems, would you know where or how to get help?

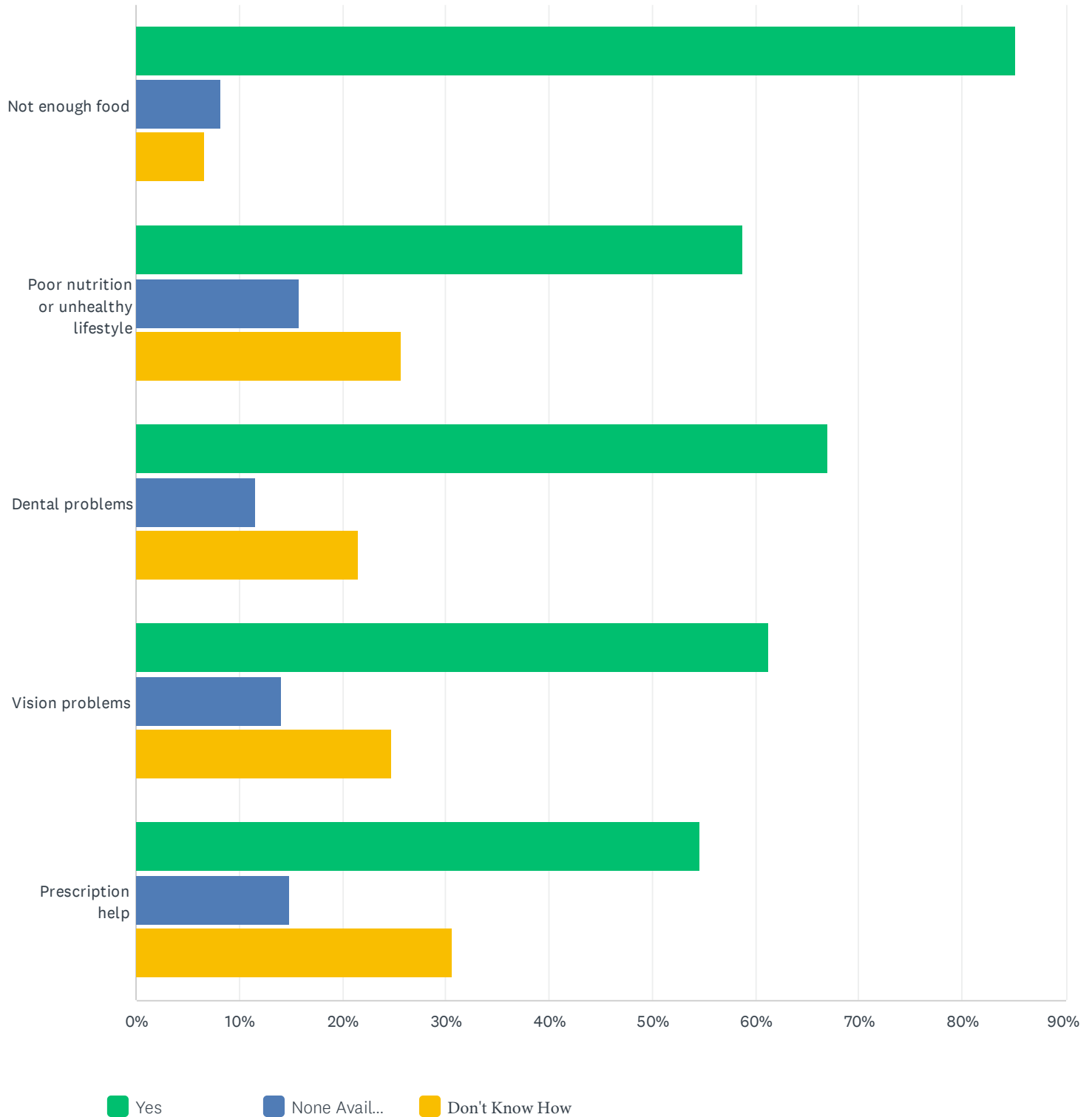
Answered: 121 Skipped: 0



	YES	NONE AVAILABLE	DON'T KNOW HOW	TOTAL	WEIGHTED AVERAGE
Can't pay gas or electric bill	80.99% 98	4.13% 5	14.88% 18	121	1.34
Can't pay water bill	62.81% 76	14.88% 18	22.31% 27	121	1.60
Home in foreclosure	19.01% 23	22.31% 27	58.68% 71	121	2.40
Landlord is about to evict	38.02% 46	19.01% 23	42.98% 52	121	2.05
Home in need of repairs	58.68% 71	11.57% 14	29.75% 36	121	1.71
Lack of affordable childcare	34.71% 42	23.14% 28	42.15% 51	121	2.07

Q40 If YOU or SOMEONE YOU KNOW were experiencing these problems, would you know where or how to get help?

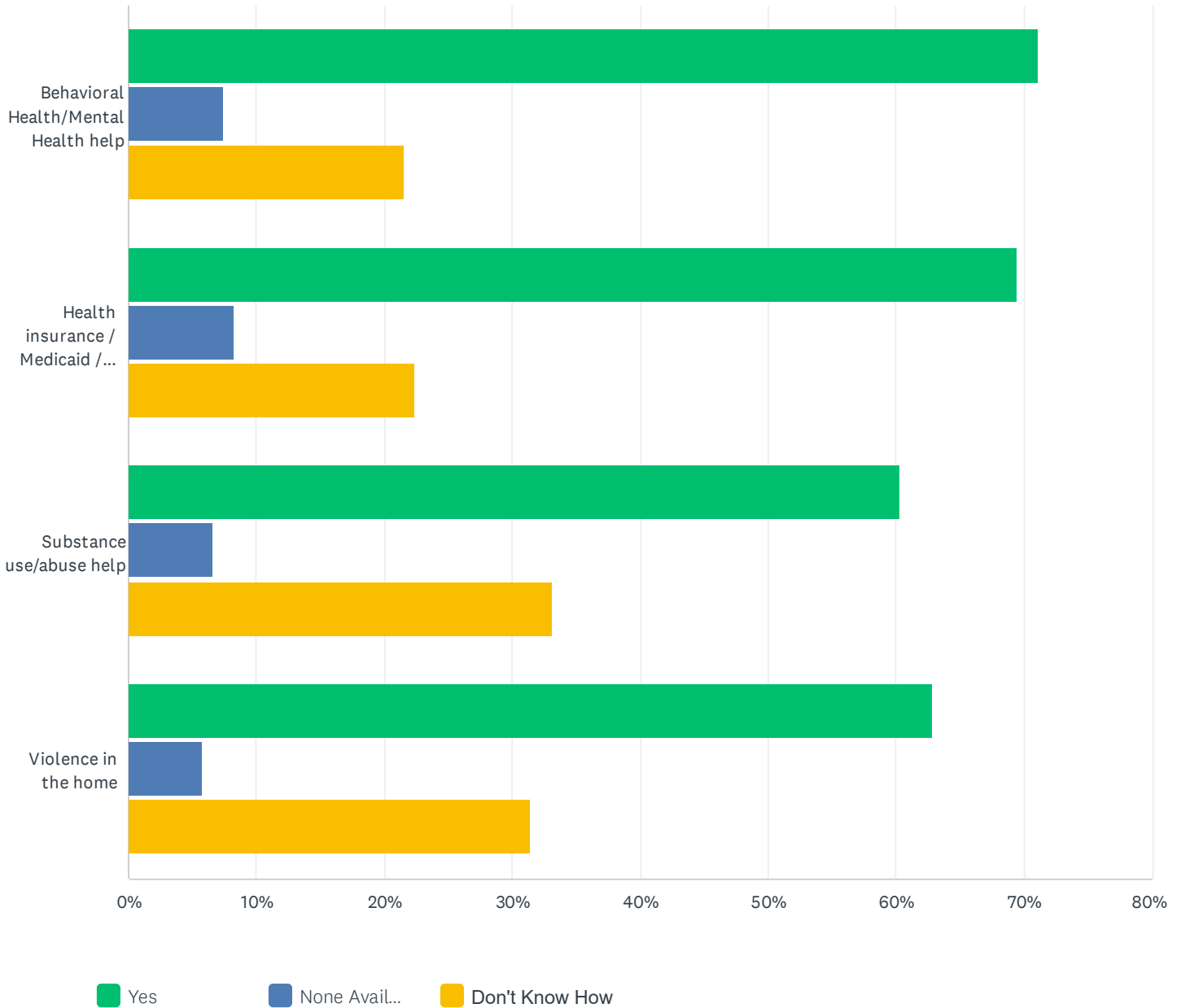
Answered: 121 Skipped: 0



	YES	NONE AVAILABLE	DON'T KNOW HOW	TOTAL	WEIGHTED AVERAGE
Not enough food	85.12% 103	8.26% 10	6.61% 8	121	1.21
Poor nutrition or unhealthy lifestyle	58.68% 71	15.70% 19	25.62% 31	121	1.67
Dental problems	66.94% 81	11.57% 14	21.49% 26	121	1.55
Vision problems	61.16% 74	14.05% 17	24.79% 30	121	1.64
Prescription help	54.55% 66	14.88% 18	30.58% 37	121	1.76

Q41 If YOU or SOMEONE YOU KNOW were experiencing these problems, would you know where or how to get help?

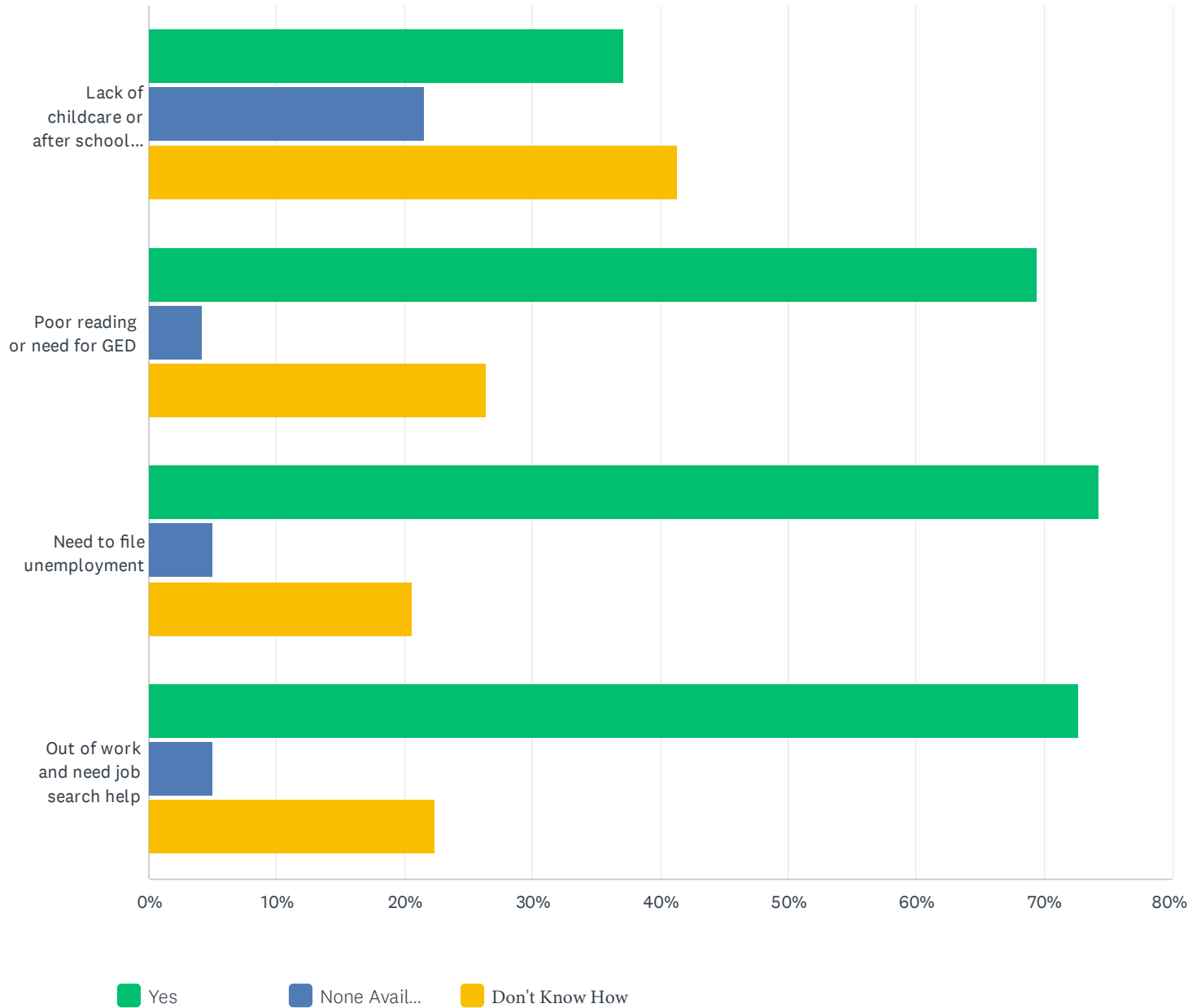
Answered: 121 Skipped: 0



	YES	NONE AVAILABLE	DON'T KNOW HOW	TOTAL	WEIGHTED AVERAGE
Behavioral Health/Mental Health help	71.07% 86	7.44% 9	21.49% 26	121	1.50
Health insurance / Medicaid / Medicare help	69.42% 84	8.26% 10	22.31% 27	121	1.53
Substance use/abuse help	60.33% 73	6.61% 8	33.06% 40	121	1.73
Violence in the home	62.81% 76	5.79% 7	31.40% 38	121	1.69

Q42 If YOU or SOMEONE YOU KNOW were experiencing these problems, would you know where or how to get help?

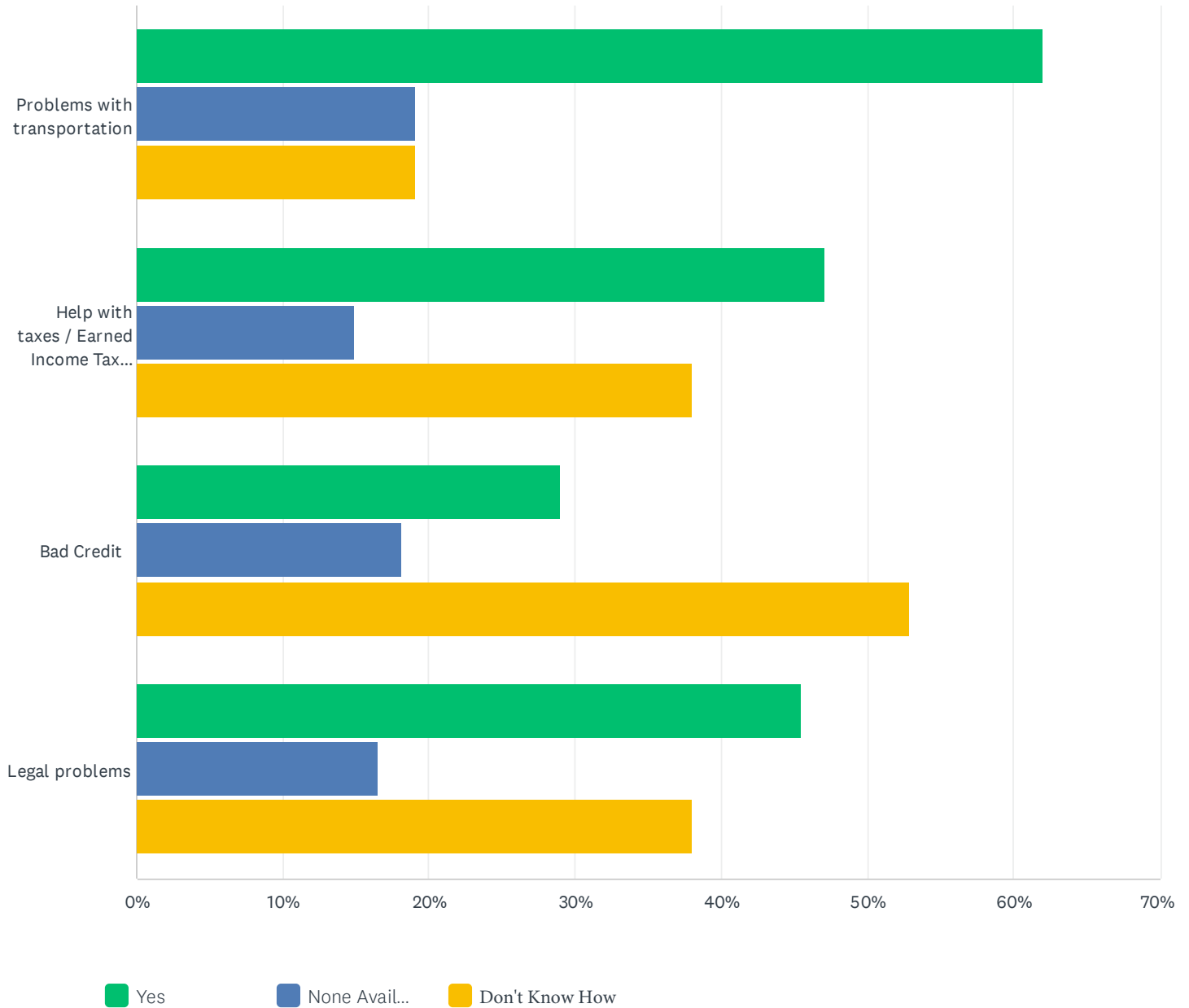
Answered: 121 Skipped: 0



	YES	NONE AVAILABLE	DON'T KNOW HOW	TOTAL	WEIGHTED AVERAGE
Lack of childcare or after school care	37.19% 45	21.49% 26	41.32% 50	121	2.04
Poor reading or need for GED	69.42% 84	4.13% 5	26.45% 32	121	1.57
Need to file unemployment	74.38% 90	4.96% 6	20.66% 25	121	1.46
Out of work and need job search help	72.73% 88	4.96% 6	22.31% 27	121	1.50

Q43 If YOU or SOMEONE YOU KNOW were experiencing these problems, would you know where or how to get help?

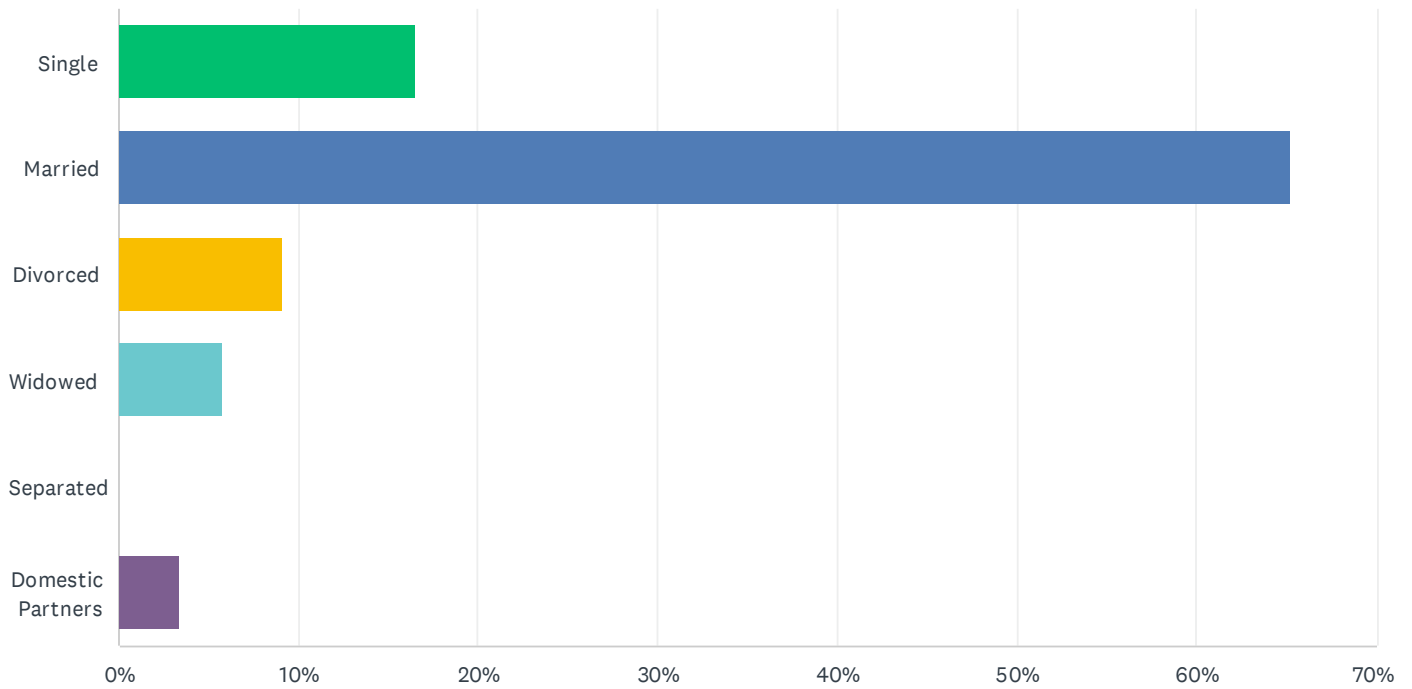
Answered: 121 Skipped: 0



	YES	NONE AVAILABLE	DON'T KNOW HOW	TOTAL	WEIGHTED AVERAGE
Problems with transportation	61.98% 75	19.01% 23	19.01% 23	121	1.57
Help with taxes / Earned Income Tax Credit	47.11% 57	14.88% 18	38.02% 46	121	1.91
Bad Credit	28.93% 35	18.18% 22	52.89% 64	121	2.24
Legal problems	45.45% 55	16.53% 20	38.02% 46	121	1.93

Q44 Marital Status

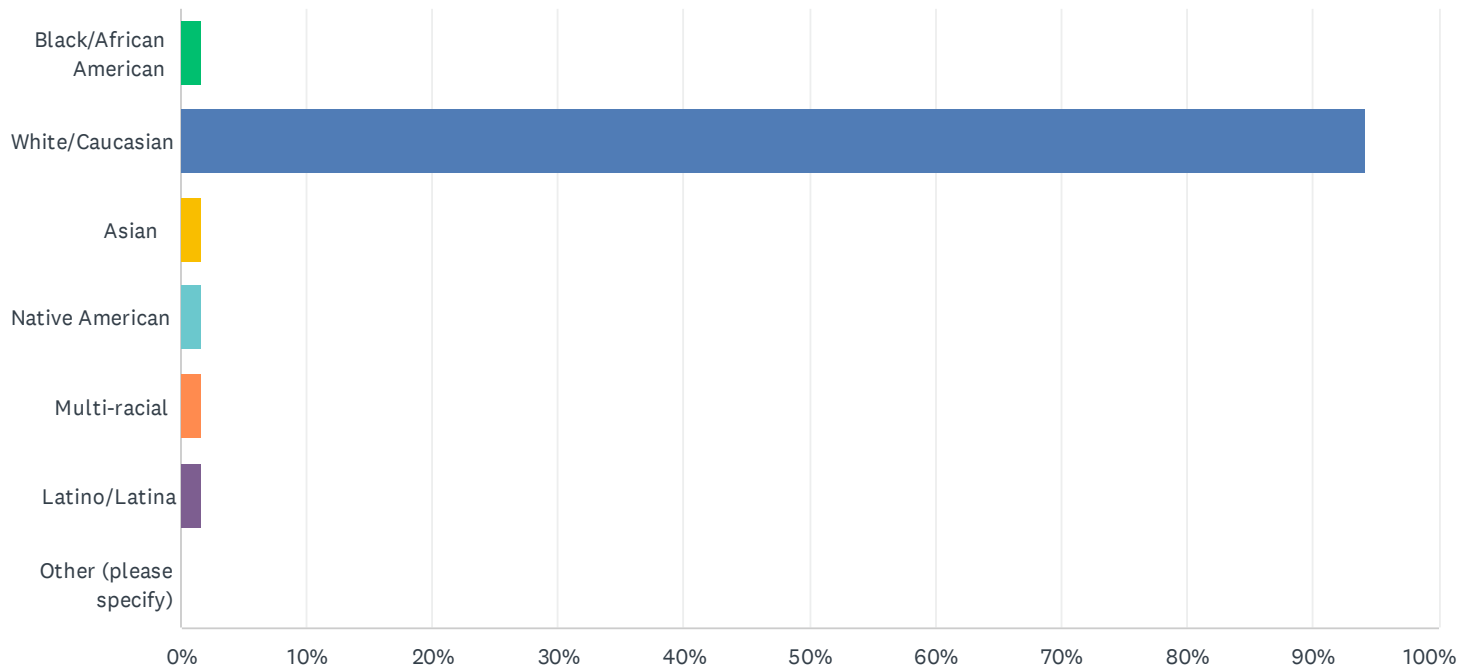
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Single	16.53%	20
Married	65.29%	79
Divorced	9.09%	11
Widowed	5.79%	7
Separated	0.00%	0
Domestic Partners	3.31%	4
TOTAL		121

Q45 Race/Ethnicity

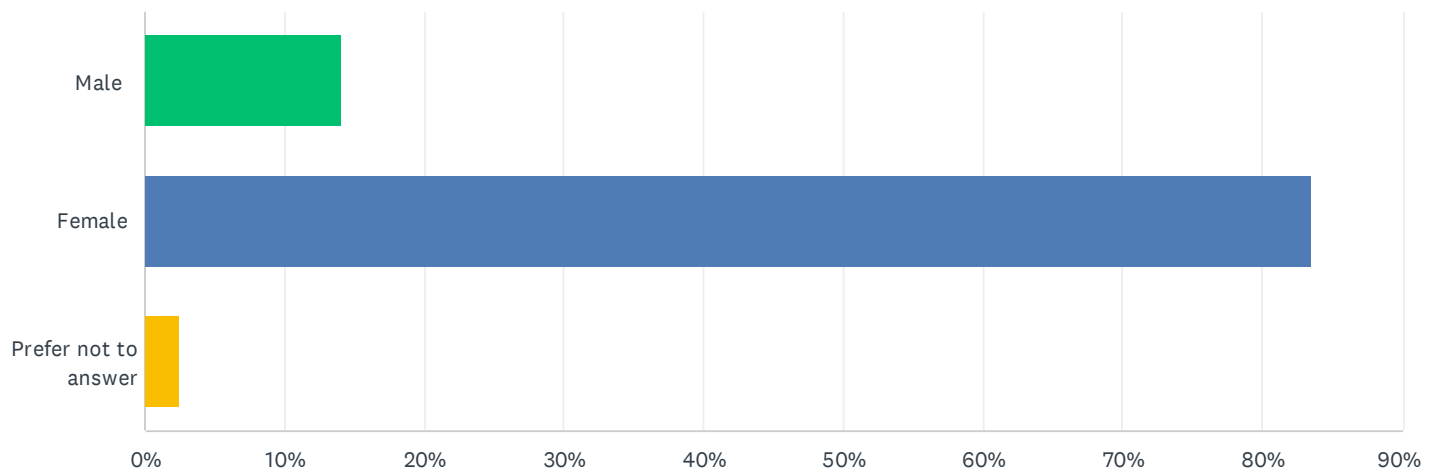
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Black/African American	1.65%	2
White/Caucasian	94.21%	114
Asian	1.65%	2
Native American	1.65%	2
Multi-racial	1.65%	2
Latino/Latina	1.65%	2
Other (please specify)	0.00%	0
Total Respondents: 121		

Q46 Gender

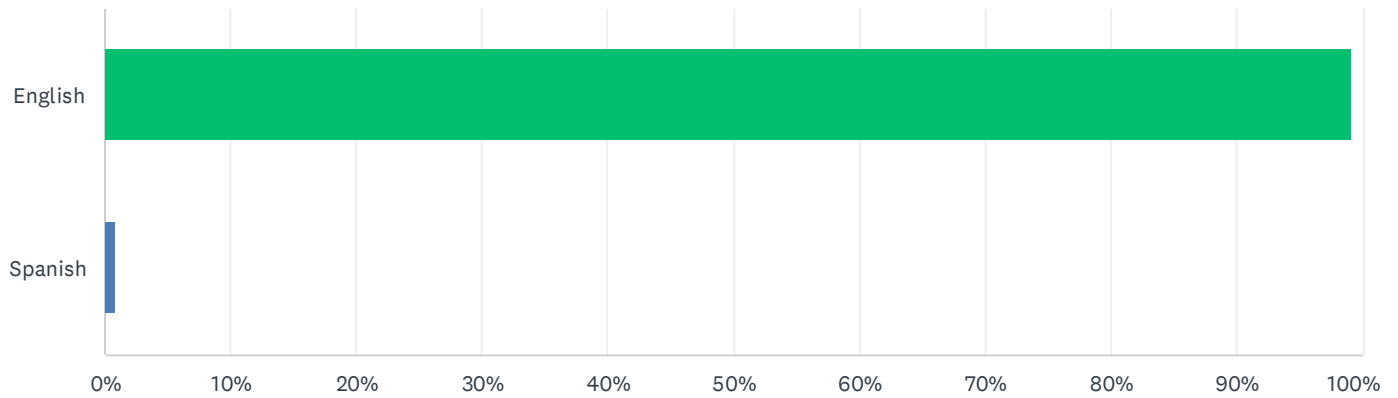
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	14.05%	17
Female	83.47%	101
Prefer not to answer	2.48%	3
TOTAL		121

Q47 What language do you most often speak at home?

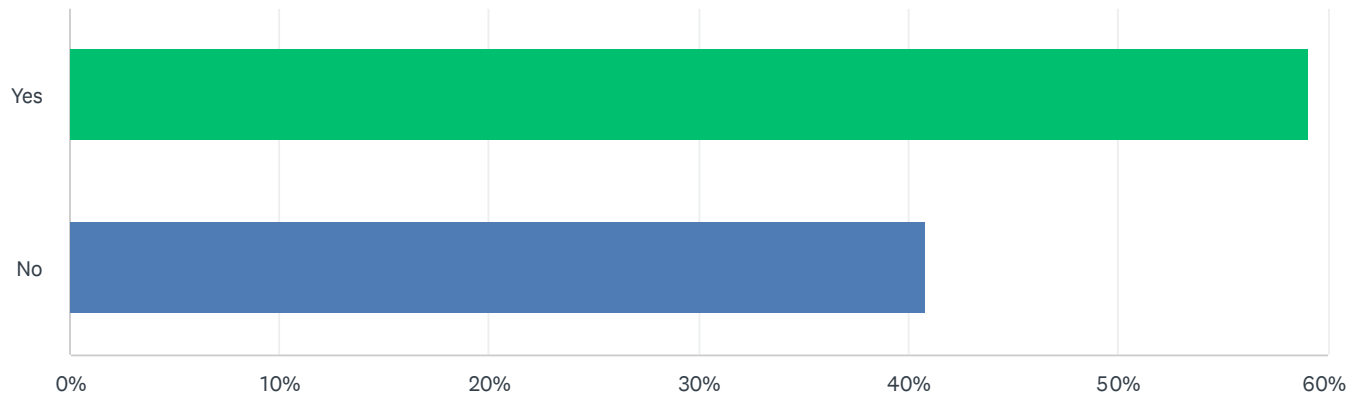
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
English	99.17%	120
Spanish	0.83%	1
TOTAL		121

Q48 Are you MOCA Staff?

Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	59.17%	71
No	40.83%	49
TOTAL		120

Q49 Is there anything else you would like to tell us about your community?

Answered: 23 Skipped: 98

#	RESPONSES	DATE
1	Nt right now	8/2/2026 5:33 AM
2	We need more stuff to do. When people get bored they do things that shouldn't be done. It's good to decompress with a fun activity every now and then but there are none that are close and available.	7/7/2026 5:55 PM
3	In my little tiny town per the census we have over 400 homeless people. So sad	6/23/2026 3:28 PM
4	They're harassing me via law enforcement, and things cost way to much money that we all don't have.	6/12/2026 6:16 AM
5	These programs the community action offer cast a wide net on who benefits from them. I hope they continue to benefit those struggling in our communities.	6/10/2026 11:49 AM
6	No	6/10/2026 11:04 AM
7	I did not know about most of these resources that are available until I started working at moca, and I have lived at my residence for 21 years.	5/14/2026 8:33 AM
8	My community use to be a great & safe place to live. However, the daycares cost too much and don't take state aid. The rental housing market is low and some of the homes are not safe to live in. Money to rent is way too high with having to have 1st & last months and a security deposit. No public transportation. There is no police force, and the crime has gotten almost uncontrollable. The drug use is also ridiculously high. Gas & groceries are too high. There is employment but since COVID a lot of people are just sitting back and waiting for handouts.	5/13/2026 2:08 PM
9	No	5/13/2026 1:29 PM
10	My community lacks in a lot of areas	5/13/2026 1:17 PM
11	No	5/13/2026 12:34 PM
12	In our community some people don't want to ask for help because they feel like they are going to be judged for asking for help.	5/13/2026 12:25 PM
13	No local grocery store	5/13/2026 12:16 PM
14	Seems to have a lack of activities (free or low priced) for children and families in the area.	5/13/2026 10:41 AM
15	There needs to be more programs like HERO and Healthy homes. Our communities are living in unsafe homes with no programs to help or information on how to get help	5/12/2026 10:26 AM
16	Very small community in the middle of nowhere. At least 30+ miles to the nearest anything. With out transportation you are literally stuck. On a different note, for the people getting energy assistance with a prepaid account, I think there should be a more efficient way instead of having to wait 14+ days for the check to arrive at the utility company. Maybe moca can call in the payments using a debit card account specifically for energy assistance. Similar to the way they send pledges. Just a thought.	5/11/2026 12:42 PM
17	Biggest barriers I see for families I work with in Gasconade County is lack of affordable housing, reliable transportation and substance use support.	5/11/2026 9:30 AM
18	I am a Community Health Worker in Franklin	5/11/2026 7:44 AM
19	People don't know how to think outside the box. Tourism is all that is needed for the community. The only reason people come to town is for alcohol and get drunk.	5/7/2026 4:55 PM
20	wish we had more help on electrical	5/6/2026 11:53 AM
21	#8: We do not have a "monthly housing cost." We do not have a monthly mortgage payment. We own our home & our home loan is paid off.	4/29/2026 9:33 AM

22	Thanks for all that you do in our community!	4/29/2026 9:19 AM
23	nope	4/28/2026 8:48 PM

Location

Pulaski County, MO
Camden County, MO
Crawford County, MO

Gasconade County, MO
Laclede County, MO
Miller County, MO

Phelps County, MO
Maries County, MO

Community Action Partnership Report - Quick Facts

Population Profile

Data Indicator	Indicator Variable	Location Summary	Missouri
Total Population	Total Population	250,407	6,191,814
	Total Land Area (Square Miles)	5,020.60	68,746.42
	Population Density (Per Square Mile)	50	90
Total Population Change, 2010-2020	Total Population, 2010 Census	250,845	5,988,913
	Total Population, 2020 Census	248,381	6,154,913
	Population Change, 2010-2020	-2,464	166,000
	Population Change, 2010-2020, Percent	-0.98%	2.77%
Median Age	Total Population	250,407	6,191,814
	Median Age	No data	39.0
Group Quarters Population	Total Population, 2020 Census	248,381	6,154,913
	Population Living in Group Quarters	15,434	169,014
	Population Living in Group Quarters, Percentage	6.21%	2.75%
Non-Hispanic White Population	Total Population	188,043	6,191,814
	Non-Hispanic White Population	142,496	4,723,665
	Percent Population Non-Hispanic White	75.78%	76.29%
Hispanic Population	Total Population	250,407	6,191,814
	Non-Hispanic Population	238,695	5,867,435
	Percent Population Non-Hispanic	95.32%	94.76%
	Hispanic or Latino Population	11,712	324,379
	Percent Population Hispanic or Latino	4.68%	5.24%
Black or African American Population	Total Population	250,407	6,191,814
	Black or African American Population Alone	7,907	679,534
	Percent Population Black or African American Alone	3.16%	10.97%
	Black or African American Population Alone or in Combination	10,890	795,475
	Percent Population Black or African American Alone or in Combination	4.35%	12.85%
Population with Any Disability	Total Population (For Whom Disability Status Is Determined)	234,440	6,087,694
	Population with Any Disability	42,544	906,873
	Population with Any Disability, Percent	18.15%	14.90%
Foreign-Born Population	Total Population	250,407	6,191,814
	Naturalized U.S. Citizens	3,227	140,785
	Population w/o U.S. Citizenship	3,570	137,182
	Total Foreign-Birth Population	6,797	277,967

Data Indicator	Indicator Variable	Location Summary	Missouri
	Foreign-Birth Population, Percent of Total Population	2.71%	4.49%
Urban and Rural Population	Total Population	248,381	6,154,913
	Urban Population	93,078	4,275,663
	Rural Population	155,303	1,879,250
	Urban Population, Percent	37.47%	69.47%
	Rural Population, Percent	62.53%	30.53%
Veteran Population	Total Population Age 18+	186,654	4,789,156
	Total Veterans	19,921	347,543
	Veterans, Percent of Total Population	10.67%	7.26%
Veterans, Age and Gender Demographics	Veterans Total	19,921	347,543
	Veterans Male	17,469	316,952
	Veterans Female	2,452	30,591
	% Pop over 18 Total	10.67%	7.26%
	% Pop over 18 Males	18.50%	13.61%
	% Pop over 18 Females	2.66%	1.24%
Families with Children	Total Households	95,589	2,508,227
	Total Family Households	62,084	1,558,009
	Families with Children (Age 0-17)	26,684	705,384
	Families with Children (Age 0-17), Percent of Total Households	27.92%	28.12%
Citizenship Status	Native	240,153	5,864,613
	Born in a US Territory	459	6,943
	Born Abroad to US Citizens	2,998	42,291
	Naturalized	3,227	140,785
	Non-Citizen	3,570	137,182
	Non-Citizen, Percent	1.43%	2.22%
Incarceration Rate	Total Population (2010)	250,845	5,988,927
	Incarceration Rate	1.4%	1.5%
Population Under Age 18	Total Population	250,407	6,191,814
	Population Age 0-17	53,414	1,382,679
	Population Age 0-17, Percent	21.33%	22.33%
Population Age 0-4	Total Population	250,407	6,191,814
	Population Age 0-4	14,163	356,811
	Percent Population Age 0-4	5.66%	5.76%
Population Age 5-17	Total Population	250,407	6,191,814
	Population Age 5-17	39,251	1,025,868
	Population Age 5-17, Percent	15.67%	16.57%
Population Age 18-64	Total Population	250,407	6,191,814
	Population Age 18-64	149,228	3,701,392
	Population Age 18-64, Percent	59.59%	59.78%
Population Age 65+	Total Population	250,407	6,191,814
	Population Age 65+	47,765	1,107,743
	Population Age 65+, Percent	19.07%	17.89%

Income

Data Indicator	Indicator Variable	Location Summary	Missouri
Income Levels	Median Household Income	No data	\$68,920
	Per Capita Income	\$31,201	\$38,497.11
Jobs and Earnings by Sector	Farm Jobs	6,087	93,207
	Farm Earnings (\$1,000)	\$5,710	\$2,635,756
	Farm Average	\$3,824	\$28,279
	Nonfarm Jobs	130,218	3,841,188
	Nonfarm Earnings (\$1,000)	\$6,789,673	\$243,373,385
	Nonfarm Average	\$52,140	\$63,359
	Private Nonfarm Jobs	101,671	3,390,809
	Private Nonfarm Earnings (\$1,000)	\$4,533,351	\$210,107,698
	Private Nonfarm Average	\$44,588	\$61,964
Income - Median Household Income	Total Households	95,589	2,508,227
	Average Household Income	\$80,183	\$96,247
	Median Household Income	\$60,345	\$70,702
Income - Public Assistance Income	Total Households	95,589	2,508,227
	Households with Public Assistance Income	2,153	46,639
	Percent Households with Public Assistance Income	2.25%	1.86%
Poverty Rate Change	Persons in Poverty 2013	42,676	928,778
	Poverty Rate 2013	18.11%	15.8%
	Persons in Poverty 2023	31,964	723,813
	Poverty Rate 2023	13.55%	12.0%
	Change in Poverty Rate 2013-2023	-4.56%	-3.8%
Poverty - Population Below 185% FPL	Total Population	234,751	6,020,489
	Population with Income Below 185% FPL	75,954	1,621,156
	Population with Income Below 185% FPL, Percent	32.36%	26.93%
Poverty - Population Below 125% FPL	Population, Total	234,751	6,020,489
	Population with Income at or Below 125% FPL	45,639	993,114
	Population with Income at or Below 125% FPL, Percent	19.44%	16.50%
Poverty - Population Below 100% FPL	Total Population	234,751	6,020,489
	Population in Poverty	34,221	757,180
	Population in Poverty, Percent	14.58%	12.58%
Households in Poverty	Total Households	95,589	2,508,227
	Households in Poverty	14,288	324,173
	Percent Households in Poverty	14.95%	12.9%
Households Receiving SNAP by Poverty Status (ACS)	Households Receiving SNAP Total	10,434	246,701
	Households Receiving SNAP Percent	10.9%	9.84%
	Households Receiving SNAP Income Below Poverty	5,631	123,442
	Households Receiving SNAP Income Above Poverty	4,803	123,259
	Households Not Receiving SNAP Total	85,155	2,261,526
	Households Not Receiving SNAP Percent	89.1%	90.16%
	Households Not Receiving SNAP Income Below Poverty	8,657	200,731

Data Indicator	Indicator Variable	Location Summary	Missouri
	Households Not Receiving SNAP Income Above Poverty	76,498	2,060,795
Families in Poverty by Family Type	Total Families	62,084	1,558,009
	Families in Poverty Total	5,554	130,337
	Families in Poverty Married Couples	2,454	49,271
	Families in Poverty Male Householder	734	14,498
	Families in Poverty Female Householder	2,366	66,568
Family Poverty Rate by Family Type	Poverty Rate All Types	8.9%	8.4%
	Percent of Poverty Married Couples	44.2%	37.8%
	Percent of Poverty Male Householder	13.2%	11.1%
	Percent of Poverty Female Householder	42.6%	51.1%
Poverty - Children Eligible for Free/Reduced Price Lunch	Total Students	37,913	891,248
	Students Eligible for Free or Reduced Price Lunch	19,123	435,848
	Students Eligible for Free or Reduced Price Lunch, Percent	50.4%	48.9%
Poverty - Children Below 200% FPL	Total Population Under Age 18	51,788	1,354,087
	Population Under Age 18 Below 200% FPL	23,310	505,672
	Population Under Age 18 Below 200% FPL, Percent	45.01%	37.34%
Poverty - Children Below 100% FPL	Total Population	234,751	6,020,489
	Population < Age 18	51,788	1,354,087
	Population < Age 18 in Poverty	9,262	213,875
	Population < Age 18 in Poverty, Percent	17.88%	15.79%
Child Poverty Rate (ACS) Ages 0-17	Ages 0-17 Total Population	51,788	1,354,087
	Ages 0-17 In Poverty	9,262	213,875
	Ages 0-17 Poverty Rate	17.9%	15.8%
Child Poverty Rate (ACS) Ages 0-4	Ages 0-4 Total Population	13,680	348,535
	Ages 0-4 In Poverty	2,814	61,218
	Ages 0-4 Poverty Rate	20.6%	17.6%
Child Poverty Rate (ACS) Ages 5-17	Ages 5-17 Total Population	38,108	1,005,552
	Ages 5-17 In Poverty	6,448	152,657
	Ages 5-17 Poverty Rate	16.9%	15.2%
SNAP Authorized Food Stores	Total Population (2023)	249,639	6,168,181
	Total SNAP-Authorized Retailers	225	4,993
	SNAP-Authorized Retailers, Rate per 10,000 Population	9.01	8.09
Low Income and Low Food Access	Total Population	250,845	5,988,927
	Low Income Population	94,122	1,967,024
	Low Income Population with Low Food Access	26,352	433,368
	Percent Low Income Population with Low Food Access	28.00%	22.03%
Seniors in Poverty	Ages 65 and Up Total Population	46,275	1,071,766
	Ages 65 and Up In Poverty	5,255	111,549
	Ages 65 and Up Poverty Rate	11.4%	10.4%

Employment

Data Indicator	Indicator Variable	Location Summary	Missouri
Current Unemployment	Labor Force	111,493	3,167,232
	Number Employed	107,472	3,058,317
	Number Unemployed	4,021	108,915
	Unemployment Rate	3.6%	3.4%
Unemployment Change	Unemployment May 2025	4,541	125,023
	Unemployment May 2026	4,021	108,915
	Unemployment Rate May 2025	4.1%	3.9%
	Unemployment Rate May 2026	3.6%	3.4%
	Rate Change	-0.5%	-0.5%
Five Year Unemployment Rate	May 2022	2.4%	2.3%
	May 2023	3.2%	3.1%
	May 2024	3.9%	3.7%
	May 2025	4.1%	3.9%
	May 2026	3.6%	3.4%
Travel Time to Work	Workers that Commute Age 16 and Up	101,420	2,574,505
	% Workers Traveling < 10 mins	22.93%	15.54%
	% Workers Traveling between 10 and 30 mins	47.58%	53.41%
	% Workers Traveling between 30 and 60 mins	22.34%	25.69%
	% Workers Traveling > 60 mins	7.15%	5.36%
	Average Commute Time (mins)	26.08	23.54
Commuter Travel Patterns	Workers 16 and Up	111,322	2,959,377
	Percent Drive Alone	73.0%	74.9%
	Percent Carpool	11.4%	8.1%
	Percent Public Transportation	0.2%	0.8%
	Percent Bicycle or Walk	4.9%	2.0%
	Percent Taxi or Other	1.6%	1.2%
	Percent Work at Home	8.9%	13.0%

Education

Data Indicator	Indicator Variable	Location Summary	Missouri
Attainment - Overview	No High School Diploma	9.95%	8.15%
	High School Only	36.58%	30.18%
	Some College	21.44%	20.82%
	Associate's Degree	9.10%	8.45%
	Bachelor's Degree	14.32%	19.83%
	Graduate or Professional Degree	8.62%	12.57%
Veterans - Educational Attainment	Veterans % No Diploma	5.74%	5.12%
	Veterans % High School Diploma	29.18%	31.55%
	Veterans % Some College	37.81%	36.88%
	Veterans % Bachelors or Higher	27.27%	26.45%
	Non-Veterans % No Diploma	10.77%	8.44%
	Non-Veterans % High School Diploma	38.20%	30.11%
	Non-Veterans % Some College	28.91%	28.55%
	Non-Veterans % Bachelors or Higher	22.12%	32.90%
Access - Head Start	Children Under Age 5	13,897	355,024
	Total Head Start Programs	14	459
	Head Start Programs, Rate (Per 10,000 Children Under Age 5)	10.07	12.93
Access - Preschool Enrollment (Age 3-4)	Population Age 3-4	5,608	148,446
	Population Age 3-4 Enrolled in School	2,392	64,785
	Population Age 3-4 Enrolled in School, Percent	42.65%	43.64%
Youth Not Working and Not in School	Population Age 16-19	16,627	326,613
	Population Age 16-19 Not in School and Not Employed	1,648	22,759
	Population Age 16-19 Not in School and Not Employed, Percent	9.91%	6.97%
Adult Literacy	Population Ages 16-74	185,335	4,433,131
	Total At or Below Level 1	39,293	839,176
	At or Below Level 1	21.2%	18.9%
	Total Lower Credible Interval	32,492	680,962
	Lower Credible Interval	17.5%	15.4%
	Total Upper Credible Interval	46,773	1,017,356
	Upper Credible Interval	25.2%	22.9%

Housing

Data Indicator	Indicator Variable	Location Summary	Missouri
Households - Overview	Total Households	95,589	12,476,907
	Family Households	62,084	7,742,612
	Family Households, Percent	64.95%	62.06%
	Non-Family Households	33,505	4,734,295
	Non-Family Households, Percent	35.05%	37.94%
	July 2015	134,347	5,520,284
	July 2016	134,675	5,549,662
	July 2017	135,080	5,580,828

Data Indicator	Indicator Variable	Location Summary	Missouri
Housing Units - Overview	July 2018	135,468	5,612,226
	July 2019	135,767	5,638,766
	July 2020	130,665	5,580,608
	July 2021	131,005	5,614,854
	July 2022	131,523	5,652,842
	July 2023	132,073	5,688,924
	July 2024	132,977	5,717,206
Housing Costs - Cost Burden (30%)	Total Households	95,589	2,508,227
	Cost-Burdened Households	21,767	607,825
	Cost-Burdened Households, Percent	22.77%	24.23%
Housing Costs - Cost Burden, Severe (50%)	Total Households	95,589	2,508,227
	Severely Burdened Households	9,039	279,410
	Severely Burdened Households, Percent	9.46%	11.14%
Household Structure - Single-Parent Households	Population Age 0-17	52,926	1,378,326
	Children in Single-Parent Households	12,079	325,455
	Percentage of Children in Single-Parent Households	22.82%	23.61%
Household Structure - Older Adults Living Alone	Total Occupied Households	95,589	2,508,227
	Total Households with Seniors (Age 65+)	32,956	788,985
	Households with Seniors Living Alone	12,232	322,276
	Percentage of Total Households	12.80%	12.85%
	Percentage of Senior Households	37.12%	40.85%
Housing Quality - Substandard Housing	Total Occupied Housing Units	95,589	2,508,227
	Occupied Housing Units with One or More Substandard Conditions	23,534	654,136
	Occupied Housing Units with One or More Substandard Conditions, Percent	24.62%	26.08%
Number of Unsafe, Unsanitary Homes	Occupied Housing Units 2000	85,487	2,194,594
	Housing Units without Plumbing 2000	575	11,923
	Percent without Plumbing 2000	0.67%	0.49%
	Occupied Housing Units 2024	95,589	2,508,227
	Housing Units without Plumbing 2024	517	10,309
	Percent without Plumbing 2024	0.54%	0.41%
Evictions	Renter Occupied Households	31,871	1,619,598
	Estimated Eviction Filings	628	91,620
	Estimated Eviction Filing Rate	2.0	5.7
Homeless Children & Youth	Students in All Districts	37,444	861,549
	Students Reporting Experiencing Homelessness	1,411	33,956
	Students Reporting Experiencing Homelessness, Percent	3.77%	3.94%
	Districts Reporting	100.00%	96.52%
	Students in Reported Districts	100.00%	99.73%

Other Social & Economic Factors

Data Indicator	Indicator Variable	Location Summary	Missouri
Households with No Motor Vehicle	Total Occupied Households	95,589	12,476,907
	Households with No Motor Vehicle	4,573	829,913
	Households with No Motor Vehicle, Percent	4.78%	6.65%
Food Environment - Food Desert Census Tracts	Total Population (2010)	250,845	5,988,927
	Food Desert Census Tracts	9	248
	Other Census Tracts	46	1,143
	Food Desert Population	45,361	1,084,564
	Other Population	205,484	4,904,363
Food Environment - Grocery Stores	Total Population (2020)	248,381	6,154,921
	Number of Establishments	Suppressed	955
	Establishments, Rate per 100,000 Population	15.70	15.52
Built Environment - Households with No Computer	Total Households	95,589	2,508,227
	Households with No Computer	6,168	131,358
	Households with No Computer, Percent	6.45%	5.24%
Built Environment - Broadband Access	Total Number of Broadband Serviceable Locations	122,503	2,511,079
	Access to DL Speeds >= 25MBPS and UL Speeds >= 3 MBPS	90.70%	95.75%
	Access to DL Speeds >= 100MBPS and UL Speeds >= 20 MBPS	85.84%	93.66%
Built Environment - Social Associations	Total Population (2020)	248,381	6,154,921
	Number of Establishments	294	7,311
	Establishments, Rate per 100,000 Population	118.37	118.78
Violent Crime - Total	Total Population	250,148	6,047,968
	Violent Crimes, 3-year Total	2,000	95,129
	Violent Crimes, Annual Rate (Per 100,000 Pop.)	266.50	524.30
Property Crime - Total	Total Population	250,038	6,078,263
	Property Crimes, Annual Average	4,960	173,459
	Property Crimes, Annual Rate (Per 100,000 Pop.)	1,984.8	2,854.2

Health Behaviors

Data Indicator	Indicator Variable	Location Summary	Missouri
Tobacco Usage - Current Smokers	Total Population	251,264	6,196,156
	Adults Age 18+ as Current Smokers (Crude)	17.5%	16.0%
	Adults Age 18+ as Current Smokers (Age-Adjusted)	18.5%	16.4%
Physical Inactivity	Population Age 20+	188,433	4,663,689
	Adults Age 20+ with No Leisure Time Physical Activity	42,966	1,122,669
	Adults Age 20+ with No Leisure Time Physical Activity, Percent	21.4%	23.0%
Obesity	Population Age 20+	188,433	4,663,689
	Adults with BMI > 30.0 (Obese)	56,908	1,511,938
	Adults with BMI > 30.0 (Obese), Percent	30.2%	32.4%
Late or No Prenatal Care	Total Births	No data	218,430
	Births with Late/No Care	No data	13,308
	% of Births with Late/No Care	No data	6.09%

Healthcare Access

Data Indicator	Indicator Variable	Location Summary	Missouri
Insurance - Uninsured Adults	Total Population Age 18-64	136,486	3,592,976
	Pop. Age 18-64 w/o Insurance	16,690	378,721
	Pop. Age 18-64 w/o Insurance, Percent	12.23%	10.54%
Insurance - Uninsured Children	Total Population Age 0-18	54,907	1,418,178
	Pop. Age 0-18 w/o Insurance	3,397	74,119
	Pop. Age 0-18 w/o Insurance, Percent	6.19%	5.23%
Access to Care - Primary Care Providers	Total Population (2020)	248,381	6,154,913
	Number of Facilities	53	1,871
	Number of Providers	235	7,543
	Providers, Rate per 100,000 Population	94.61	122.55
Access to Care - Dental Health Providers	Total Population (2020)	248,381	6,154,913
	Number of Facilities	26	1,165
	Number of Providers	149	3,698
	Providers, Rate per 100,000 Population	59.99	60.08
Access to Care - Mental Health Providers	Total Population (2020)	248,381	6,154,913
	Number of Facilities	67	2,381
	Number of Providers	616	19,177
	Providers, Rate per 100,000 Population	248.01	311.57
Federally Qualified Health Centers	Total Population (2020)	248,381	6,154,913
	Number of Federally Qualified Health Centers	19	343
	Rate of Federally Qualified Health Centers per 100,000 Population	7.65	5.57
Persons Receiving Medicare	Persons Over 65 Receiving Medicare	49,621	1,156,863
	Disabled Persons Receiving Medicare	8,443	173,799
	Total Persons Receiving Medicare	58,062	1,330,661
Medicare and Medicaid Providers	Total Institutional Providers	57	809
	Hospitals	6	141
	Nursing Facilities	0	0
	Federally Qualified Health Centers	19	343
	Rural Health Clinics	31	319
	Community Mental Health Centers	0	0
Dental Care Utilization	Total Population	250,596	6,177,957
	Adults Age 18+ with Recent Dental Visit (Crude)	57.0%	60.4%
	Adults Age 18+ with Recent Dental Visit (Age-Adjusted)	56.2%	59.7%

Health Outcomes

Data Indicator	Indicator Variable	Location Summary	Missouri
Hospitalizations - Emergency Room Visits	Medicare Part A and B Beneficiaries	54,908	1,238,566
	Emergency Room Visits	14,796	330,453
	Emergency Room Visits, Rate (per 1,000 Beneficiaries)	593.1	618.4
Poor Mental Health - Mental Health and Substance Use Conditions	FFS Beneficiaries	26,165	551,213
	Mental Health & Substance Use Prevalence, Total	8,570	192,925
	Mental Health & Substance Use Prevalence, Percent	33%	35%
Poor Mental Health	Total Population	251,264	6,196,156
	Adults Age 18+ with Poor Mental Health (Crude)	18.0%	17.5%
	Adults Age 18+ with Poor Mental Health (Age-Adjusted)	19.2%	18.5%
Life Expectancy by Census Tract	Total Population (2010-2015)	251,534	6,045,448
	Life Expectancy at Birth (2010-2015)	76.82	77.43
Poor Physical Health	Total Population	251,264	6,196,156
	Adults Age 18+ with Poor Physical Health (Crude)	15.2%	14.2%
	Adults Age 18+ with Poor Physical Health (Age-Adjusted)	14.5%	13.4%
Cancer Incidence - All Sites	Estimated Total Population	324,571	7,776,113
	New Cases (Annual Average)	1,465	36,330
	Cancer Incidence Rate (Per 100,000 Population)	451.4	467.2
Asthma Prevalence	Survey Population (Adults Age 18+)	167,736	4,553,696
	Total Adults with Asthma	17,955	644,403
	Percent Adults with Asthma	10.7%	14.2%
Deaths of Despair (Suicide + Drug/Alcohol Poisoning)	Total Population, 2020-2024 Average	251,113	6,187,863
	Five Year Total Deaths, 2020-2024 Total	938	20,069
	Crude Death Rate (Per 100,000 Population)	74.7	64.9
Mortality - Firearm	Total Population, 2020-2024 Average	251,113	6,187,863
	Five Year Total Deaths, 2020-2024 Total	251	6,887
	Crude Death Rate (Per 100,000 Population)	20.0	22.3
Mortality - Opioid Overdose	Total Population, 2020-2024 Average	242,599	6,187,863
	Five Year Total Deaths, 2020-2024 Total	305	7,106
	Crude Death Rate (Per 100,000 Population)	25.1	23.0
Mortality - Infant Mortality (CDC)	Number of Infant Deaths	42	2,987
	Deaths per 1,000 Live Births	5.1	6.1
Low Birth Weight (CDC)	Total Live Births	No data	492,922
	Low Birthweight Births	No data	43,526
	Low Birthweight Births, Percentage	No data	8.8%
Teen Births (ACS)	Females Age 15 to 19	8,558	198,819
	Births to Teens	120	1,760
	Births per 1,000 Teens	14.02	8.85

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Ind. lack soft skills - education

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some 5 Strong	
TOTAL SCORE		34	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Individuals lack skills to advocate and lead their community

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some 5 Strong	
TOTAL SCORE			

30

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Education

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Phelps/Marics

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	6 - counties are higher than state children 5-17.
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	no education. Few jobs.
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	Kids not in school not working.
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	People below poverty IS High.
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	GED testing
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some 5 Strong	
TOTAL SCORE		33	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Transportation.

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	All people are impacted.
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	cost to maintain vehicle is up more people not keeping vehicles
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	Agencies providing rides
Political Will	Community/public support	1 None 3 Some 5 Strong	Lack of support.
TOTAL SCORE		32	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Childcare

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	Need to work but to find Daycare
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	Limited Licences providers
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	Early Head start.
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some 5 Strong	
TOTAL SCORE		32	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Income + Employment

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	* Depends on location + Population.
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	* No job = no money. * At least minimum wage jobs.
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	* Wages don't keep up with cost of living.
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	* unemployment rates * cost of living.
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	* Interview training.
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	* Job centers
Political Will	Community/public support	1 None 3 Some 5 Strong	* churches * Jobs Fairs
TOTAL SCORE		32	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: individuals lack ability to afford insurance therefore lack mental health ability

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	resources
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some 5 Strong	
TOTAL SCORE			30

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: community strengths

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area ④ High some populations 5 High service area	* some counties
Impact/Severity	Impact on life, welfare, finances	1 Minor ③ Moderate 5 Severe	* good moderate uptake
Trend	Direction over time	1 Improve ② Some improvement 3 No improvement 4 Worsening 5 Clear worsening	*
Income Equity	Impact on low-income households	1 None ③ Moderate 5 High disparity	* It depends in the county.
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial ⑤ Preventable	
Effective Interventions	Proven solutions available	1 None ③ Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None ③ Possible 5 Strong	→ * making our agency able to reach population in a meaningful/intentional
Community Resources	Existing resources available	① Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None ③ Some 5 Strong	* It's available but reaching out to the population
TOTAL SCORE		24	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: ^{Community} lack of food resources

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area ④ High some populations 5 High service area	
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate ⑤ Severe	
Trend	Direction over time	1 Improve ② Some improvement 3 No improvement 4 Worsening 5 Clear worsening	
Income Equity	Impact on low-income households	1 None 3 Moderate ⑤ High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable ③ Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None ③ Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None ③ Possible 5 Strong	
Community Resources	Existing resources available	1 Many stable ② Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None ③ Some 5 Strong	
TOTAL SCORE	⑤		

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Housing

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area 4 High some populations 5 High service area	*
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate 5 Severe	* plumbing facilities
Trend	Direction over time	1 Improve 2 Some improvement 3 No improvement 4 Worsening 5 Clear worsening	* Lack of livable wage.
Income Equity	Impact on low-income households	1 None 3 Moderate 5 High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable 3 Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None 3 Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None 3 Possible 5 Strong	* resources are there, but waitlist still high
Community Resources	Existing resources available	1 Many stable 2 Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some 5 Strong	
TOTAL SCORE		32	

MOCA 2026 Community Needs Prioritization Worksheet

Need/Priority: Individuals lack knowledge of available resources

Criteria	Criteria Explanation	Scoring	Notes/Reasons
Magnitude	Number of people impacted	1 Low 2 Moderate some populations 3 Moderate service area ④ High some populations 5 High service area	
Impact/Severity	Impact on life, welfare, finances	1 Minor 3 Moderate ⑤ Severe	
Trend	Direction over time	1 Improve ② Some improvement 3 No improvement 4 Worsening 5 Clear worsening	
Income Equity	Impact on low-income households	1 None 3 Moderate ⑤ High disparity	
Preventability	Ability to reduce/prevent	1 Not preventable ③ Partial 5 Preventable	
Effective Interventions	Proven solutions available	1 None ③ Some 5 Many	
Agency Capacity	MOCA ability to respond	1 None ③ Possible 5 Strong	
Community Resources	Existing resources available	1 Many stable ② Many limited 3 Some 4 Few 5 None	
Political Will	Community/public support	1 None 3 Some - little 5 Strong	little ability
TOTAL SCORE			29